

Florida Health Information Exchange Update

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Background

- The Office of HIE oversees Health IT initiatives in the Florida Agency for Health Care Administration (Agency):
 - Medicaid EHR Incentive Program
 - ePrescribing Reporting and Promotion
 - Florida Health Information Exchange (Florida HIE)
- Florida HIE established in 2011
 - The Agency oversees the operations with input from stakeholder advisory bodies
 - The technical infrastructure is operated under a no-cost agreement with a vendor (Audacious Inquiry)



Guiding Principles



- Responsiveness to stakeholder input
- Sustainability
- Scalability of implementations
- Flexibility in application
- Appreciation of Florida's unique environment
- Alignment with industry trends



Florida HIE Services

- Query Solutions
 - Facilitates onboarding to national networks directly or via The State Gateway to the eHealth Exchange
- Direct Messaging
 - Outreach encouraging utilization of EMR-based Direct implementations
 - Web-based mailbox option to fill gaps in functionality and access
- Encounter Notification Service (ENS)
 - Routes notice of inpatient and emergency department hospital encounters to subscribers for care coordination and reduction in unnecessary readmissions



Encounter Notification Service

- Over 215 acute care hospital data sources
- Covers 95% of Florida's acute care hospital beds
- Hospitals send real-time HL7 Admit-Discharge-Transfer feeds
 - Includes patient demographics, primary complaint, diagnosis code, discharge disposition & description
- 43 subscribers include provider groups, hospitals, payers, and accountable care organizations
 - Many route notifications downstream to PCPs



Encounter Notification Service

6,331,735

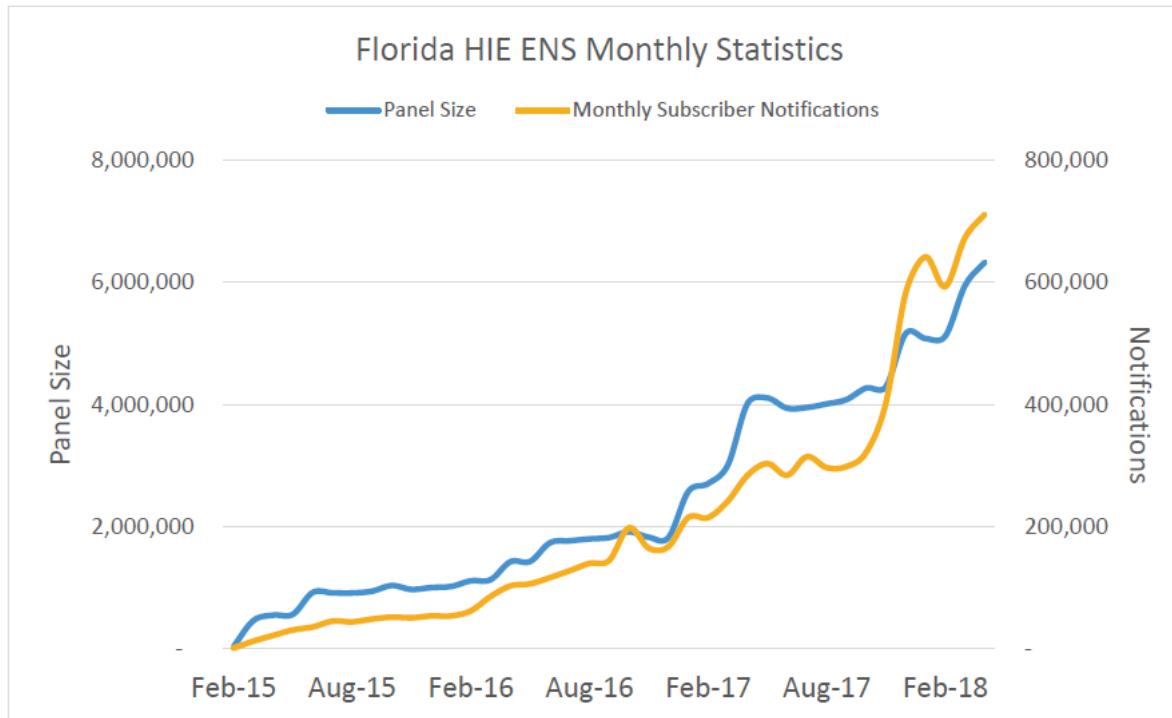
Total Subscribed Lives

711,664

Total Alerts in March 2018

8,239,563

Total Alerts since 2015



CMS Funding: ENS

- Funding is available to onboard Medicaid hospital or provider groups to ENS for up to one year
- Medicaid providers include long term-post acute care providers, or behavioral health centers
- One year funding gives subscribers time to fully develop and implement policies and workflow processes necessary to utilize and share the alerts.



CMS Funding: HIE Expansion

- HIE Expansion Contracts
 - Request for Proposals issued
 - Contracts awarded to three regional HIEs in Florida
 - Funding covers expansion of operational regional HIEs, and/or connectivity to the eHealth Exchange



Roadmap Development

- A study of the HIE environment in Florida was conducted:

An assessment of the current state of HIE infrastructure and services in Florida



Recommendations for achieving an ideal state



Challenges and Opportunities

- Clear Value Proposition
- Early Adoption and Changing Technology
- Cost and Complexity



Pursuing Roadmap Initiatives

- Optimize Governance Structures:
 - Reassess and redefine roles of stakeholder bodies to improve engagement
 - Coordinate with Medicaid Enterprise System activities
- Increase Awareness & Engagement:
 - Enhance outreach efforts, expand distribution, and strategically target organization types
 - Develop Florida Health IT Educational Clearinghouse



Pursuing Roadmap Initiatives

- Motivate & Encourage Exchange:
 - HIE Expansion Contracts
 - Contracts awarded to Regional HIEs to expand through the addition of Medicaid providers, or connection to the eHealth Exchange
 - Coordination with Florida Department of Health
 - Emergency Management Services; Emergency Preparedness efforts; Facilitate Registry Reporting; coordinate County Health connectivity
 - Enhance Florida HIE Services
 - Increase integration capabilities for EMRs like Epic
 - Added portal functionality
 - Pursuing additional data sources (LTPAC, dialysis, & ambulatory)



Questions?



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