



RON DESANTIS  
GOVERNOR

MARY C. MAYHEW  
SECRETARY

<Letter Date>

<Payee Name>  
<Addr-Line1>  
<Addr-Line2 >  
<City> <State> <Zip Code>

0000000123



This letter confirms your request made on <insert date of request> to enroll the person(s) listed in the table below. The table includes the program, plan name, enrollment start date and enrollment cutoff date for each requested enrollment.

Name	Program	Plan Name	Start Date	Enrollment Cutoff Date
<Recipient Name>	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
<Recipient Name>	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
<Recipient Name>	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>
	<Program>	<Plan Name>	<Begin Date>	<Cutoff Date>

**Please note:** If your Medicaid eligibility changes, the enrollment(s) listed will not take effect. Be sure to keep all appointments and return information required by the Department of Children and Families or the Social Security Administration that relate to your eligibility.

**You have rights to change plans.  
See the back for Your Rights to Change Plans**



Return Address: Agency for Health Care Administration 2727 Mahan Drive, MS 62 Tallahassee, FL 32308  
Call Center Hours: Monday-Thursday - 8 a.m. - 8 p.m.; Friday - 8 a.m. - 7 p.m. TTY/TDD users ONLY call 1-866-467-4970  
If you need Choice Counseling materials in large print, audio or Braille, call the Toll-free Helpline 1-877-711-3662

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## YOUR RIGHTS TO CHANGE PLANS

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Once you are enrolled in your plan, you will have 120 days to change plans. If you want to pick a different plan, you must pick that plan by the enrollment cutoff date listed above. After this date, if you want to change your plan, you can do so once a year during a special time called Open Enrollment. Before your Open Enrollment period begins, you will receive a reminder letter and information about your plan choices.

If you want to change plans at a time other than during Open Enrollment, you may need a state-approved good cause reason. For more information or to find out if you need a good cause reason, call 1-877-711-3662 or visit [www.flmedicaidmanagedcare.com](http://www.flmedicaidmanagedcare.com).