BENEFIT TYPE(S)

The Managed Care Plan providing the following benefit type(s) must submit this report:

- ☒ LTC
- ☒ MMA & MMA Specialty
- ☒ Dental

REPORT PURPOSE:

The purpose of this report is to provide the Agency with information regarding the health plan's quality assurance and quality improvement program. The health plan shall conduct inter-rater reliability audits of at least 1% of service authorization decisions per reviewer (nurses, therapists, physicians, etc.). Each reviewer must maintain an 85% accuracy rate.

FREQUENCY & DUE DATES:

Report Year Type	Report Year Period
C = Calendar	01/01 – 12/31

Report Frequency	Reporting Data Period
Q = Quarterly	Two digits for quarter of data being reported (01, 02, 03, 04)

This report is due thirty (30) days after the end of each quarter.

REPORT CODE & SUBMISSION:

Report Code	0200

Using the file naming convention described in Chapter 2, the Managed Care Plan must submit the following to the applicable SFTP site:

- ➢ Report using the template provided.
- ➢ A report attestation as described in Chapter 2.

INSTRUCTIONS:

1. The Managed Care Plan must use the Inter-Rater Reliability Report Template as provided below.

2. For the reporting quarter, the report must include:
- ➢ Plan Name
- ➢ Plan Medicaid ID (seven digit)
- ➢ Date Report Submitted (MM/DD/YYYY)
- ➢ Reporting Year and Quarter (YY/Q#)
- ➢ Report Submitted by:
- ➢ Reviewer Name (First, Last)
- ➢ Reviewer Profession (e.g., RN, LMHC, MD, DDS, etc.)
- ➢ Service Types Reviewed (e.g. inpatient admission, advance imaging, physical therapy, preventive services, etc.)
- ➢ Total Authorization Decisions Made within the Reporting Quarter
- ➢ Sample Size Audited
- ➢ Percentage of Decisions Audited

- ➢ Number of Decisions in Agreement
- ➢ Reviewer Accuracy Rate
- ➢ Comments (remediation plan)

VARIATIONS BY MANAGED CARE PLAN TYPE:

No variations.

REPORT TEMPLATE:

The Agency templates can be found using the directions in Chapter 1. There are no additional report template instructions unique to this report chapter.

AMENDMENT HISTORY:

PLAN COMMUNICATION	DATE	RECAP OF CHANGE(S)
None	**None**	No change(s) from the SMMC Report Guide 9/1/2019.

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