



Targeted Case Management in the Managed Medical Assistance program

Florida Medicaid has a new program called the Managed Medical Assistance (MMA) program. Under the MMA program, most Medicaid recipients will receive their medical services through a managed care plan. Managed care plans are companies that help people get their health care services. Managed care plans pay for doctors' visits and other health care services, like inpatient care or dental services. Sometimes managed care plans require health care services to be authorized ahead of time, unless it is an emergency.

- MMA plans will cover Mental Health Targeted Case Management (MHTCM) services; this includes standard plans, specialty plans and the Children's Medical Services Network.
- Each MMA plan will determine if MHTCM requires a prior authorization. MMA plans will educate their provider network about the prior authorization process.
- Providers of MHTCM who want to continue rendering services to recipients enrolled in an MMA plan will need to reach out to the MMA plan and request to be part of the provider network.
- Providers will submit requests prior authorization (if required) and claims for services to the applicable MMA plan.

MMA plans do not provide Child Health Services Targeted Case Management services. When a Medicaid recipient enrolled in a MMA plan needs Child Health Services TCM, the service will be reimbursed by the Medicaid fee-for-service payment system, regardless of managed care plan enrollment.

MMA plans do not provide Targeted Case Management Services for Children At-Risk of Abuse or Neglect, but do provide similar services through their regular case management programs. This service may only be provided to recipients who are not enrolled in managed care.

Recipients who are enrolled in a home and community-based services (HCBS) waiver program are not eligible for any type of targeted case management (TCM). Each recipient enrolled in an HCBS waiver receives case management services. (Note: Support coordination is another term for case management.) When a TCM service is provided in addition to waiver case management or support coordination, the TCM service is considered a duplicate service and is not reimbursable by Medicaid.

To learn more about Statewide Medicaid Managed Care (SMMC):

The Agency has a special Web site that has a lot of information on the program. The Web site is at <http://ahca.myflorida.com/SMMC>.