



RON DESANTIS
GOVERNOR

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SECRETARY

December 16, 2021

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2021-37

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Ending COVID-19 Temporary Flexibilities for Provider Credentialing Requirements

The Agency for Health Care Administration (Agency) previously required managed care plans to establish certain provider flexibilities to help respond to the 2019 novel coronavirus (COVID-19). The Agency has evaluated each COVID-19 flexibility enacted to determine an end date. The purpose of this policy transmittal is to communicate the details regarding ending the temporary COVID-19 flexibility granted for provider credentialing requirements.

Reinstating Managed Care Plan Provider Credentialing Requirements

The managed care plan is responsible for the credentialing and recredentialing of its provider network. (Attachment II, Section VIII.C.1.) The Agency waived or suspended all provider site visit requirements through the issuance of [PT 2020-14](#) on March 14, 2020. The managed care plan must reinstate its provider site visit requirements prior to including the provider in its network effective **December 16, 2021**.

The managed care plan may reinstate all long-term care provider site visits that are conducted for the purpose of validating compliance with the federal home and community-based settings requirements in the contract effective **December 16, 2021**.

If you have questions, please contact your Agency contract manager at (850) 412-4004.

Sincerely,

Tom Wallace
Deputy Secretary for Medicaid

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