



RON DESANTIS
GOVERNOR

SIMONE MARSTILLER
SECRETARY

March 4, 2021

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2021-08

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Update on PT 2020-61 and Ad Hoc Request for Real Time Reporting of Private Duty Nursing (PDN) Issues Report

The managed care plan may be required to provide the Agency or its agents information or data relative to this contract. In such instances, and at the direction of the Agency, the managed care plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The managed care plan must have at least thirty (30) days to fulfill such ad hoc requests unless the Agency directs the managed care plan to provide data or information in less than thirty (30) days. The managed care plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606. (Attachment II, Section XVI.A.1.b.) The purpose of this policy transmittal is to notify the managed care plan of an updated requirement related to PT 2020-61 and an ad hoc request for real time reporting of PDN issues report.

The Agency has reviewed and approved the managed care plan's proposal submission required by [PT 2020-61](#), which included a letter to the enrollee that explains the real time reporting process. The managed care plan must post the approved letter on the managed care plan's website and provide the web link to your Agency contract manager by March 18, 2021.

The managed care plan must use the template attached to this policy transmittal to submit the Real Time Reporting of PDN Issues Report to the Agency. The managed care plan must submit this report by close of business 30 days after the end of each quarter, based on the calendar year. The first report must cover dates of service April 1, 2021 through June 30, 2021 and must be submitted to the Agency by close of business on July 30, 2021.

The managed care plan must submit the completed report template to the Agency's SMMC_CY18-23 secure file transfer protocol site, Port 4443, within the managed care plan's designated folder path, in the Reports/Ad Hoc/2021 folder. The managed care plan must use the file naming convention "XXXRealTimePDNQX2021," where XXX is the plan's three-digit identifier, and X is the calendar quarter for the report submitted.

If you have questions or concerns, please contact your Agency contract manager.



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Nursing (PDN) Issues Report
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Sincerely,

A handwritten signature in black ink, appearing to read "Beth Kidder", written in a cursive style.

Beth Kidder
Deputy Secretary for Medicaid

BK/sar

Attachment: Real Time Reporting of PDN Issues Report Template