

**Florida Medicaid
Statewide Medicaid Managed Care
Behavioral Health
Performance Improvement Project (PIP) Update
December 2020**

Purpose

Considering the effects of the pandemic and the recently collected calendar year 2019 HEDIS data for the 7-day Follow-up after ED and hospitalization measures, the Agency has determined that the behavioral health PIP topics need to be amended to allow for a more collaborative and streamlined approach for addressing behavioral health. The Agency is mandating all health plans implement the following PIP topic to fulfill their behavioral health PIP requirement for the duration of the contract term.

PIP Topic

Improving 7-day Follow-up After Hospitalizations for People with Mental Health Conditions and Emergency Department Visits for People with Mental Health Conditions and/or Alcohol and Other Drug Abuse or Dependence.

HEDIS Measures

1. Follow-Up After Hospitalization for Mental Illness (FUH) – 7 Day
2. Follow-Up After Emergency Department Visit for Mental Illness (FUM) – 7 Day
3. Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA) – 7 Day

Implementation Date & Measurement Periods

Health plans must submit PIP Submission Forms for the BH PIP by **January 4, 2021** for an implementation date of January 4, 2021.

Listed below are the new measurement and review periods for the PIP.

	Measurement Year	Data Reviewed
Baseline	1/1/19 – 12/31/19	CY 2019
Interim Year	1/1/20 – 12/31/20	CY 2021
Remeasurement Year 1	1/1/21 – 12/31/21	CY 2022
Remeasurement Year 2	1/1/22 – 12/31/22	CY 2023
Remeasurement Year 3	1/1/23 – 12/31/23	CY 2024

Note: For measurement purposes the last date of hospital discharge included in the data will be December 1.

Interventions

Health plans will have the option of creating one or more interventions that target all of the 7-day Follow-Up HEDIS measures, as long as the plan can show that the interventions are improving these measures every year.

The intervention listed below is **required** for all plans:

1. Improving efforts to obtain real-time hospital admission and emergency department visit notifications through Florida’s Encounter Notification Service (ENS) to facilitate timely outreach to the member to schedule follow-up visits with primary care and behavioral health providers

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The interventions listed below are highly encouraged.

2. Improving discharge planning and care transitions
 - a. Begin early discharge planning and follow-up for patients at risk of readmission
 - b. Confirm if patient is linked to a primary care provider
 - c. Structured assessment of patients' discharge needs
 - d. Pre-discharge medication reconciliation
 - e. Family caregiver engagement in discharge planning
 - f. Assist with scheduling of timely follow-up appointments
 - g. Post-discharge telephone visit follow-up to verify compliance with follow-up appointments etc.
 - h. Home visits
 - i. Arrange for and coordinate community resources as needed
3. Outreach and education to increase awareness of the availability of behavioral health services

The interventions that plans choose must show effectiveness through improvement in the HEDIS measures. Plans should not include previous interventions that have been ineffective at improving these measures. However, plans may include an intervention that has previously been identified as having an impact on a measure.

For more information or any questions regarding this PIP, please contact Kelli Bottcher at Kelli.Bottcher@ahca.myflorida.com.