



RON DESANTIS
GOVERNOR

SHEVAUN L. HARRIS
ACTING SECRETARY

November 24, 2020

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-63

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Ad Hoc Request for Encounter Data Validation Study

The dental plan must provide to the Agency or its agents any other information, documentation, or data relative to this contract in accordance with 42 CFR 438.604(b). In such instances, and at the direction of the Agency, the dental plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The dental plan must have at least thirty (30) days to fulfill such ad hoc requests, unless the Agency directs the Dental Plan to provide data or information in less than thirty (30) days. The dental plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606. (Attachment II, Section XVI.A.1.b.) The dental plan must cooperate with the Agency and the External Quality Review Organization (EQRO). The dental plan must use the methodology and standards for QI set by the Agency. (Attachment II, Section IX.A.5.c.) The dental plan must cooperate with and provide all information requested by the EQRO. (42 CFR 438.350) (Attachment II, Section IX.A.8.) The purpose of this policy transmittal is to notify the dental care plan of an ad hoc request for encounter data validation study.

The Agency's contracted EQRO, Health Services Advisory Group, Inc. (HSAG), will be conducting an encounter data validation (EDV) study for the state fiscal year (SFY) 2020-2021. The goal of this study is to examine the extent to which dental plan encounter data is complete and accurate. HSAG will perform an administrative and comparative analysis of plan-submitted encounter claims that will include a review of clinical records (i.e., dental records) and other available data sources.

The dental plan must submit a file that includes all encounter claims for dates of service January 1, 2019 through December 31, 2019. Please note the dental plan will not have encounter data to report for Regions 1, 2, 3, and 4 for the month of January 2019. The dental plan must comply with the requirements detailed in the attached data submission requirements document that HSAG developed for this EDV study. HSAG has scheduled a technical assistance session to explain the EDV study and the data submission requirements document. The dental plan will receive a separate meeting notice.

The dental plan must submit the requested encounter data files to HSAG's secure file transfer protocol (FTP) site no later than close of business **December 22, 2020**. HSAG's secure FTP site is <https://fm.hshapps.com>. Files should be submitted in the following path: \EDV\2020-2021\Data Files. HSAG's FTP site can accept files up to 2GB in size. If any of your data files are larger than the 2GB limit, please split your data submission by quarter or semi-annual period or



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contact Eliza Buyong at (602) 801-6862 or ebuyong@hsag.com for alternate options. After the upload of the files are complete, the dental plan must email HSAG at ebuyong@hsag.com and copy the Agency contract manager.

If you have questions or require assistance with access to HSAG's FTP site or the file uploading process, please contact Danielle Arsenault at (602) 801-6705 or darsenault@hsag.com. If you have any other questions, please contact Eliza Buyong at (602) 801-6862 or ebuyong@hsag.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Beth Kidder", with a stylized flourish at the end.

Beth Kidder
Deputy Secretary for Medicaid

BK/sar

Attachment: HSAG Dental Data Submission Requirements