



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

September 25, 2020

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-52

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Ad Hoc Request for Dental Plan Encounter Notification Service (ENS) Data

The dental plan may be required to provide the Agency or its agents information or data relative to this contract. In such instances, and at the direction of the Agency, the dental plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The dental plan must have at least thirty (30) days to fulfill such ad hoc requests, unless the Agency directs the dental plan to provide data or information in less than thirty (30) days. The dental plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606. (Attachment II, Section XVI.A.1.b.) The dental plan is required to enroll and participate in the Florida Health Information Exchange ENS, as directed by the Agency, in order to access emergency department encounter notifications for all of its enrollees. (Attachment II, Section VI.F.4.e.) The dental plan must contact each enrollee with an emergency department visit (based on notification through the ENS) within seven (7) days of discharge and implement the strategies identified in Attachment I, Scope of Services, Exhibit I-D, Statewide Dental Performance Targets, to ensure appropriate follow-up care is obtained by the enrollee. (Attachment II, Section VI.F.4.f.) The purpose of this policy transmittal is to inform the dental plan of an ad hoc request for data responsive to this requirement.

The dental plan must complete the attached Ad Hoc Dental ENS Data Report Template in accordance with the requirements in the instructions tab and submit the report to the Agency no later than close of business October 26, 2020. The reporting period includes dates of services from October 1, 2019 through March 31, 2020, for dental care emergency department visits.

The dental plan must submit the completed report to the Agency's SMMC_CY18-23 secure file transfer protocol site, Port 4443, within the dental plan's designated folder path, in the AdHoc/2020 folder. The dental plan must use the file naming convention "ABCDentalENS", where ABC is the dental plan's three-digit identifier.

If you have questions or concerns, please contact your Agency contract manager.



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Sincerely,

A handwritten signature in black ink that reads "Shevaun Harris". The signature is written in a cursive style with a large initial 'S' and a small dot above the 'i'.

Shevaun Harris
Assistant Deputy Secretary for
Medicaid Policy and Quality

SH/sar
Attachment: Ad Hoc Dental ENS Data Report Template