



RON DESANTIS  
GOVERNOR

MARY C. MAYHEW  
SECRETARY

September 22, 2020

## Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-51

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

### Re: COVID-19 State of Emergency: Annual Hernandez Settlement Agreement Survey Report

The managed care plan must comply with Hernandez Settlement Agreement (HSA) requirements that includes submission of an annual report to the Agency by August 1 of each contract year, as required in Section XVI., Reporting Requirements, and the Managed Care Plan Report Guide. (Attachment II, Exhibit II-A. Section VIII.C.3.e.) The purpose of this policy transmittal is to provide the managed care plan with guidance for this year's submission of the Annual HSA Survey Report.

In light of the continued safety precautions being taken in response to the COVID-19 pandemic, the managed care plan may conduct the annual HSA pharmacy survey using the following methods in lieu of conducting an onsite survey for calendar year 2020:

- ❖ Videoconference that requires the managed care plan use the videoconference to document the pharmacy's compliance with HSA requirements; and/or
- ❖ Telephone call that requires the pharmacy submit photographs to the managed care plan to document the pharmacy's compliance with HSA requirements.

The managed care plan must still submit the results to the Agency by August 1, 2021.

If you have questions or concerns, please contact your contract manager at (850) 412-4004.

Sincerely,

Shevaun Harris  
Assistant Deputy Secretary for  
Medicaid Policy and Quality

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