



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

April 17, 2020

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-23

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: COVID-19 State of Emergency: Non-Emergency Ambulance Transportation

On March 9, 2020, Governor Ron DeSantis issued Executive Order Number 20-52 declaring a state of emergency related to the 2019 novel coronavirus (COVID-19). The purpose of this policy transmittal is to provide additional guidance related to transportation of enrollees requiring isolation precautions.

For the duration of the state of emergency, the managed care plan must allow reimbursement for transportation at the level of Advanced Life Support (ALS) for patients requiring isolation precautions due to suspicion or diagnosis of COVID-19.

If you have questions or concerns, please contact your contract manager at (850) 412-4004.

Sincerely,

Shevaun Harris
Assistant Deputy Secretary for
Medicaid Policy and Quality

SH/dvp

