



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

February 28, 2020

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-11

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Ad Hoc Request for Monthly Electronic Visit Verification (EVV) Reports

The managed care plan may be required to provide the Agency or its agents information or data relative to this contract. In such instances, and at the direction of the Agency, the managed care plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The managed care plan must have at least thirty (30) days to fulfill such ad hoc requests, unless the Agency directs the managed care plan to provide data or information in less than thirty (30) days. The managed care plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606. (Attachment II, Section XVI.A.1.b.) The purpose of this policy transmittal is to request the Agency receive monthly electronic visit verification (EVV) reports.

The managed care plan must require its EVV subcontractor to complete the EVV report template attached to this policy transmittal, in accordance with the instructions tab in the report template. The managed care plan must require its EVV subcontractor to submit the EVV report to the Agency on a monthly basis until further notice. The report will be due fifteen (15) calendar days after the end of each month. The first report is due to the Agency no later than March 15, 2020, reporting on EVV activities during the previous month (February 1, 2020 through February 29, 2020).

To submit the report to the Agency, the managed care plan's EVV subcontractor is to email the report to Maxime.Coulanges@ahca.myflorida.com and copy Erica.Baker@ahca.myflorida.com.

The managed care plan must allow providers to continue to submit claims through the managed care plan's claims portal/system (e.g., Availity, Emdeon, etc.) if they are experiencing technical difficulties pursuant to PT 2020-05, issued January 31, 2020. The managed care plan must not discontinue this option without Agency approval.

If you have any questions or concerns, please contact your Agency contract manager at (850) 412-4004.



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Sincerely,

A handwritten signature in black ink that reads "Shevaun Harris". The signature is written in a cursive style with a prominent initial "S".

Shevaun Harris
Assistant Deputy Secretary for
Medicaid Policy and Quality

SH/sr

Attachment: EVV Vendor Status Report Template 02282020