



RON DESANTIS
GOVERNOR

MARY C. MAYHEW
SECRETARY

August 23, 2019

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2019-17

Applicable to **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-term Care (LTC)
- Dental

Re: Behavioral Health and Medical Neglect Case Staffing Conference Calls

The managed care plan must participate in interagency staffings (e.g., DCF and DJJ) or school staffings for all enrollees under the age of twenty-one (21) years that may result in the provision of Medicaid services. The managed care plan or designee must participate in such staffings as required by the Agency. (Attachment II, Exhibit II-A, Section VI.E.3.d.) When medical neglect of a child has been reported, the child must be evaluated by the Child Protection Team as soon as practicable. If the Child Protection Team reports that medical neglect is substantiated, the department must convene a case staffing which must be attended, at a minimum, by the child protective investigator; department legal staff; and representatives from the Child Protection Team that evaluated the child, Children's Medical Services, the Agency for Health Care Administration (if the child is Medicaid eligible), the community-based care lead agency, and any providers of services to the child. The staffing must consider, at a minimum, available services, given the family's eligibility for services; services that are effective in addressing conditions leading to medical neglect allegations; and services that would enable the child to safely remain at home. Any services that are available and effective must be provided. (Section 39.3068(3), Florida Statutes) The purpose of this policy transmittal is to notify the managed care plan that the managed care plan must represent the Agency on all behavioral health and medical neglect child staffing conference calls for its enrollees effective October 1, 2019, in addition to a new reporting requirement.

The managed care plan must begin to report monthly behavioral health and medical neglect child staffing conference call activities to the Agency:

1. Using the Child Staffing Attendance Report Template attached to this policy transmittal;
2. In accordance with the instructions attached to this policy transmittal, that will be incorporated into the next Managed Care Plan Report Guide; and
3. By close of business on September 15, 2019 and by the 15th of each month thereafter.

The Agency will notify the managed care plan of all behavioral health and medical neglect child staffing conference calls via the Medicaid Quality Child Staffing Mailbox.

If you have any questions, please contact your Agency contract manager at (850) 412-4004.



Statewide Medicaid Managed Care (SMMC) Policy Transmittal 2019-17
Re: Medical Neglect Case Staffing Conference Calls
August 23, 2019
Page 2 of 2

Sincerely,

A handwritten signature in black ink that reads "Shevaun Harris". The signature is written in a cursive style with a large initial "S" and a small dot above the "i".

Shevaun Harris
Assistant Deputy Secretary for
Medicaid Policy and Quality

SH/sr

Attachment 1: Child Staffing Attendance Report Template

Attachment 2: Child Staffing Attendance Report Template Instructions