

July 26, 2019

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2019-14

Applicable to 2018-2023 SMMC contract benefits for:	
☐ Managed Medical Assistance (MMA) and MMA	Specialty
□ Long-term Care (LTC)	

□ Dental

Re: Reinstatement of Services Authorization Performance Outcome Report

The managed care plan must submit a monthly Services Authorization Performance Outcome Report in accordance with Section XVI., Reporting Requirements, and the Managed Care Plan Report Guide effective immediately. (Attachment II, Section VI.G.6.d.) The Agency suspended submission of the Services Authorization Performance Outcome Report with policy transmittal 2019-13, issued June 11, 2019. The purpose of this policy transmittal is to notify the managed care plan that the Agency is reinstating submission of the Services Authorization Performance Outcome Report and issuing a revised report template.

The managed care plan must use the revised Services Authorization Performance Outcome Report template attached to this policy transmittal for the June 2019 service data report submission due to the Agency on August 15, 2019. This report template supersedes the version issued with the April 2019 Managed Care Plan Report Guide.

The managed care plan must use the use the revised Services Authorization Performance Outcome Report template attached to this policy transmittal for the July 2019 and August 2019 service data report submission due to the Agency on September 15, 2019.

If you have any questions, please contact your Agency contract manager at (850) 412-4004.

Sincerely,

Shevaun Harris Assistant Deputy Secretary for Medicaid Policy and Quality

SH/sr

Attachment: Services Authorization Performance Outcome Report Template 07262019

