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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

June 18, 2021

Provider Type(s): All

Florida Medicaid COVID-19 Flexibilities Ending on July 1, 2021

The State of Florida has led the national effort to distribute COVID-19 vaccines and now maintains a sufficient supply of COVID-19 vaccines for every eligible Floridian who desires to be vaccinated. The data demonstrates that Florida is positioned to transition to pre-pandemic activities.

In March 2020, Florida Medicaid provided guidance on several flexibilities offered to providers and Florida Medicaid recipients.

This policy guidance notifies providers that the following flexibilities will end, effective July 1, 2021.

Provisional Provider Enrollment: In March 2020, Florida Medicaid announced that provisional enrollment was available for in-state and out-of-state providers to address potential workforce shortages in the State. Starting July 1, 2021, the availability of provisional enrollment will end, prohibiting providers from enrolling through that process.

Providers currently enrolled through the provisional enrollment process will have through December 31, 2021, to enroll in Medicaid. Providers who do not complete the enrollment process by that date will be terminated from Florida Medicaid.

Health Plan Appeals and Fair Hearings: Florida Medicaid also announced that recipients could receive extended time to submit an appeal through their health plan or request a fair hearing. The availability of extended time will end on July 1, 2021, and the standard timeframes available to recipients to submit an appeal or request a fair hearing will be reinstated.

For questions or further information, providers can call the Florida Medicaid Helpline at 1-877-254-1055.

COMPLAINTS OR ISSUES? ON LINE http://ahca.myflorida.com/Medicaid/complaints/ | **CALL** 1-877-254-1055Ca

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA_FL) and YouTube(/AHCAFlorida).