



# FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

## Florida Medicaid Health Care Alert

May 28, 2021

### Provider Type(s): All

### Now Available: New Location Code Wizard

The Agency for Health Care Administration (Agency) and its fiscal agent, Gainwell Technologies, continues towards automation to streamline the Medicaid provider enrollment process, reduce application deficiencies, and improve providers' experience with the provider enrollment process.

A new self-service feature, the New Location Code (NLC) Wizard, is **now available** to eligible providers in the Florida Medicaid Secure Web Portal. This enhancement has replaced the New Service Type or Address Request form previously used to request a secondary location. *The New Service Type or Address Request form will no longer be processed.*

Only Florida Medicaid providers that meet **all** of the below criteria are permitted to request additional locations:

- Organizational (Group) Florida Medicaid providers;
- Actively enrolled under a "base" Florida Medicaid Provider ID;
- Have no restrictions, sanctions, or over payments; and
- Meet all eligibility requirements for one of the below provider types:
  - Nurse Practitioner Group;
  - Therapist Group;
  - Audiologist Group;
  - Hearing Aid Specialist Group;
  - Behavior Analysis Group;
  - Chiropractor Group;
  - Home Health Services (Unlicensed Personal Care Groups Only);
  - Dental Group;
  - Federally Qualified Health Center;
  - Specialized Therapeutic Services Group;
  - Home and Community- Based Services;

- Optician Group;
- Optometry Group;
- Physician Assistant Group;
- Physician (M.D. or D.O.) Group;
- Podiatry Group;
- Rural Health Clinic; and
- Community Behavioral Health Services.

A unique National Provider Identifier (NPI) is required for each new service location.

Organizational providers who are assigned a different license for each service location or are not enrolled as a provider type listed above, must submit a full Florida Medicaid Provider Enrollment Application for each service location.

Additional information can be found in the NLC Quick Reference Guide (QRG), located in the Add Additional Locations section of the [Enrollment Forms](#) page on the public Web Portal.

Providers may contact the Provider Enrollment Contact Center for any enrollment-related inquiries at 1-800-289-7799, option 4, or if they wish to speak to a field services representative, option 7.

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**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)

**COMPLAINTS OR ISSUES? ON LINE** <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube\(AHCAFlorida\)](#).*