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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

April 12, 2021

Provider Type(s): All

National Provider Identifier (NPI) Requirements

The Agency for Health Care Administration and its fiscal agent, Gainwell Technologies, have initiated an effort to eliminate the National Provider Identifier (NPI) Crosswalk methodology used for claims and encounter processing. Providers will see multiple changes to the secure Web Portal over the next few months.

Providers are encouraged to stay connected by visiting the NPI Crosswalk Enhancement page on the Florida Medicaid Public Web Portal often for the most up-to-date information. Providers should also log onto their account in the secure Web Portal. Providers who are required to take action to update their information will be notified through the secure Web Portal and provided with instructions and the deadline to update information.

Providers may contact the Provider Enrollment Contact Center for any enrollment-related inquiries at 1-800-289-7799, option 4, or if they wish to speak to a field services representative, option 7.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE http://ahca.myflorida.com/Medicaid/complaints/ | **CALL** 1-877-254-1055Ca

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA_FL) and YouTube(/AHCAFlorida).