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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

January 14, 2021

### Provider Type(s): All

## Effective 2/1/2021 Lighthouse Health Plan Members will Transfer to Simply Healthcare Plans, Inc.

Simply Healthcare Plans, Inc. (Simply) purchased Lighthouse Health Plan's (Lighthouse) Medicaid line of business. The Agency for Health Care Administration will move Lighthouse's Medicaid membership to Simply effective February 1, 2021.

Simply will be issuing new Medicaid ID cards. All billing and claims reimbursement will be provided by Simply for dates of service beginning February 1, 2021. All claims for service dates prior to February 1, 2021, must continue to be submitted through Lighthouse and related questions may be directed to Lighthouse at 1-844 243-5176 (Monday – Friday from 8am-8pm (ET) / 7am-7pm (CT)).

Questions related to this transition may be directed as follows:

Simply Member Services: 1-844-406-2396

Simply Provider Services: 1-844-405-4296

Website: <https://www.simplyhealthcareplans.com/florida-medicaid/home.html>

QUESTIONS? [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)

COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | CALL 1-877-254-1055 

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and*

statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube\(AHCAFlorida\)](#).

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