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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

December 17, 2020

Provider Type(s): 39

Behavior Analysis Fee-for-Service Regions 9, 10, and 11 Electronic Visit Verification (EVV) Mandatory Usage is December 28, 2020

Final Enforcement Actions

To allow providers delivering behavior analysis (BA) services to recipients in Regions 9, 10, and 11 additional time to successfully submit claims through the Tellus EVV System, the effective date for denying claims that are billed directly to FMMIS has been changed to **December 28, 2020**.

For dates of service on or after December 1, 2020, providers must bill through the Tellus EVV System and must no longer bill the Florida Medicaid Management Information System (FMMIS) via the Medicaid Provider Web Portal. Providers should act now to ensure compliance and avoid potential payment delays.

Take the Following Actions to Ensure Your Success:

Ensure you are using the latest version of the Tellus mobile app

- Version 2-0.25.

Update Contact and Linking Information

- Verify that all rendering providers have current and unique contact information in FMMIS and that providers are linked to the appropriate group(s). This is critical because FMMIS sends the provider information to Tellus. To update information in FMMIS, providers should access the secure portal at: <https://home.flmmis.com/home>. Providers and their authorized delegates may perform group linking and delinking in real-time, via the secure Web Portal. Detailed instructions on linking is here: [Group Linking and Delinking](#).

Training

- To register for training, listen to pre-recorded trainings on demand, or review training modules, please go to <https://4tellus.com/ahca-ba> and select the Training & Resources tab.

Dedicated BA EVV Hotline

- Call 1-833-622-2422 to speak to a Tellus agent or email at ahcabaevv@4tellus.com if you have any questions or need technical assistance.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> **CALL** 1-877-254-1055 •

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube\(/AHCAFlorida\)](#).

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