

RON DESANTIS  
GOVERNORSHEVAUN L. HARRIS  
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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

November 25, 2020

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**Provider Type(s): 39**

### Behavior Analysis Fee-for-Service Regions 9, 10, and 11

### Electronic Visit Verification (EVV) Implementation Date is December 1, 2020

#### EVV Goes Live December 1, 2020

The implementation date for electronic visit verification (EVV) for behavior analysis (BA) services is **December 1, 2020**, for the pilot Regions 9, 10, and 11. For dates of service on or after December 1, 2020, providers must bill through the Tellus EVV System and must no longer bill the Florida Medicaid Management Information System (FMMIS) via the Medicaid Provider Web Portal. Providers should act now to ensure compliance and avoid potential payment delays. The Agency for Health Care Administration will be enforcing the use of the Tellus EVV Systems as follows.

#### Enforcement Actions Begin December 7, 2020

Effective **December 7, 2020**, providers must at least be registered in the Tellus EVV System. If not, all claims submitted directly to FMMIS will suspend until the Agency confirms the provider has registered and begun using the Tellus EVV System at least for scheduling and visit verification. Once registration and activity are confirmed, the claims in FMMIS will be released for payment without any further action by the provider. Providers will not need to resubmit the claims. If you are currently registered in the Tellus EVV System, this deadline does not apply to you.

Effective **December 14, 2020**, providers must be using the Tellus EVV System to submit claims. If not, all claims submitted directly to FMMIS will suspend until the Agency can document the provider has begun using the Tellus EVV System to submit claims. Once confirmed, the claims in FMMIS will be released for payment without any further action by the provider. Providers will not need to resubmit the claims. If you are currently billing claims through the Tellus EVV System, this deadline does not apply to you.

Effective **December 21, 2020**, claims that are billed directly to FMMIS will be denied.

### Take the Following Actions to Ensure Your Success:

#### Update Contact Information

- Verify that all rendering providers have current and unique contact information in FMMIS and that providers are linked to the appropriate group(s). This is critical because FMMIS sends the provider information to Tellus. To update FMMIS, providers should access the secure portal at: <https://home.flmmis.com/home>. Providers and their authorized delegates may perform group linking and delinking in real-time, via the secure Web Portal. Detailed instructions on linking is here: [Group Linking and Delinking](#).

#### Training

- To register for training, listen to pre-recorded trainings on demand, or review training modules, please go to <https://4tellus.com/ahca-ba> and select the Training & Resources tab.

#### Dedicated BA EVV Hotline

- Call 1-833-622-2422 to speak to a Tellus agent or email at [ahcabaevv@4tellus.com](mailto:ahcabaevv@4tellus.com) if you have any questions or need technical assistance.

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**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)  
**COMPLAINTS OR ISSUES? ON LINE** <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube\(/AHCAFlorida\)](#).*

Agency for Health Care Administration | 2727 Mahan Drive, Tallahassee, FL 32308 | <http://ahca.myflorida.com>