

RON DESANTIS
GOVERNORMARY C. MAYHEW
SECRETARY[Home](#) | [About Us](#) | [Medicaid](#) | [Licensure & Regulation](#) | [Report Fraud](#) | [Report Medicaid Issue/Complaint](#)

FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

September 25, 2020

Provider Type(s): All

Florida Community Care, LLC Transportation Vendor Transition to Ride2MD

Effective October 8, 2020, Acces2Care will no longer be providing non-emergency transportation services for Florida Community Care, LLC (Florida Community Care) members. Ride2MD will be the single transportation subcontractor statewide to provide non-emergency transportation services for Florida Community Care members.

All pre-scheduled and standing transportation trips have been transitioned to Ride2MD.

To arrange transportation for one of Florida Community Care's members, continue to contact Florida Community Care directly at 1-833-322-7526; Option #3.

For questions regarding this transition, contact Florida Community Care's Provider Services Department at 1-833-322-7526; Option #5.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 -

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube\(AHCAFlorida\)](#).

