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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

April 15, 2020

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**Provider Type(s): 39**

### Billing for Behavior Analysis Services via Telemedicine

The Agency for Health Care Administration (Agency) has addressed the billing issues that have been reported by providers related to claims for services delivered via telemedicine. Additional system modifications were implemented on **April 10, 2020** and will now pay claims for caregiver training services provided via telemedicine as well as already approved lead/assistant analyst services that are provided via telemedicine. Providers can resubmit any previously denied claims in order to receive payment.

For additional assistance, please contact the Provider Services Contact Center at 1-800-289-7799, option 7, for billing assistance and option 4 for enrollment assistance.

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**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)  
**COMPLAINTS OR ISSUES? ON LINE** <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube\(/AHCAFlorida\)](#).*