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GOVERNOR

MARY C. MAYHEW
SECRETARY

FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

March 21, 2020

Provider Type(s): 67

iBudget Waiver Provider Frequently Asked Questions

The Agency for Health Care Administration (Agency) and the Agency for Persons with Disabilities (APD) have received several questions from Individual Budgeting (iBudget) home and community-based waiver providers regarding the 2019 novel coronavirus (COVID-19) state of emergency. In order to best address these questions and make both the questions and answers available to the public, we have developed a Frequently Asked Questions (FAQs) document which is posted to the Agency's and APD's websites.

The FAQs can be found on the Agency's website at: http://ahca.myflorida.com/covid-19_alerts.shtml and on APD's website at: https://apd.myflorida.com/covid19/providerfaq

Please be aware that federal and state guidance related to COVID-19 is being updated continuously. As such, the Agency in conjunction with APD will continue to provide more information as it becomes available and will be updating the FAQs regularly.

We also encourage all Medicaid providers to sign-up for Florida Medicaid health care alerts, which can be done by visiting the Agency's website at https://ahca.myflorida.com/Medicaid/alerts/alerts.shtml.

For general information on COVID-19, visit the Department of Health's COVID-19 website at www.flhealth.gov/COVID-19.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE http://ahca.myflorida.com/Medicaid/complaints/| **CALL** 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA_FL) and YouTube(/AHCAFlorida).