

RON DESANTIS
GOVERNORMARY C. MAYHEW
SECRETARY[Home](#) | [About Us](#) | [Medicaid](#) | [Licensure & Regulation](#) | [Report Fraud](#) | [Report Medicaid Issue/Complaint](#)

FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

March 17, 2020

Provider Type(s): All

April 1 - Prestige Health Choice Transportation Vendor Transition to Medical Transportation Management (MTM).

Effective April 1, 2020, Medical Transportation Management, Inc. (MTM) will begin to provide non-emergent transportation services for Florida True Health, Inc. d/b/a Prestige Health Choice, Inc.'s (Prestige) Statewide Medicaid Managed Care plan in Regions 9 and 11.

All pre-scheduled and standing appointments for dates of service on or after April 1, 2020 will be automatically transferred to MTM.

For questions regarding this transition, contact Prestige's Provider Service Department at 1-800-617-5727.

To make an appointment for a transportation service on or after April 1, 2020, contact MTM Transportation at 1-855-371-3968.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube\(/AHCAFlorida\)](#).

