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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

March 11, 2020

Provider Type(s): All

Florida Medicaid Health Plan Resources Webpage

The Agency for Health Care Administration (Agency) would like to announce the release of a new Florida Medicaid Health Plan Resources Webpage. The Agency is committed to identifying opportunities to increase continuity of care, awareness of covered services and the quality of care provided to Medicaid members. As a result of conversations with plans, stakeholders, and providers, the Agency worked with the health plans to develop the Resource Webpage.

The Resources Webpage was designed to aid providers in connecting their Medicaid patients to appropriate services. The webpage includes plan-specific tools including:

- A Hospital Discharge Planning Guide that details information on services that a member may need post discharge. It also includes escalation protocols to ensure providers are connected to the right person at each plan.
- A Covered Services list that explains all expanded benefits available to members and whether or not prior authorization is required.

The resources will be updated quarterly to ensure accurate information is always available.

The Provider Resources Webpage can be accessed through the following link:

http://ahca.myflorida.com/Medicaid/Policy_and_Quality/Policy/health_plan_resources.shtml

If you have any questions about the Resources Webpage please contact The Bureau of Medicaid Quality at qualityinmc@ahca.myflorida.com.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube/AHCAFlorida](#).

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