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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

### February 12, 2020

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#### Provider Type(s): 20

#### Fee-for-Services Pharmacy Claims – Prescriber Identifier

Effective March 2, 2020, pharmacies must submit fee-for-service claims that contain the National Provider Identifier (NPI) for a prescriber when an active NPI is known to Florida Medicaid. Active NPI means the prescriber is currently enrolled with Florida Medicaid. The Florida Department of Health (DOH) license number will no longer be accepted for prescribers with an active NPI.

Pharmacies should continue to submit claims that contain the Florida DOH license number for prescribers not currently enrolled with Florida Medicaid, until otherwise notified by the Agency for Health Care Administration (Agency).

Pharmacies can expect to receive National Council for Prescription Drug Programs (NCPDP) error code 25 - Missing/Invalid Prescriber ID at the Point of Sale (POS) when a fee-for-service claim is submitted that contains the Florida DOH license number for a prescriber with an active NPI. The following supplemental message will post with NCPDP error code 25: *Submit prescriber NPI.*

Prescriber NPI may be obtained by any of the following methods:

- Look up the prescriber's NPI on the National Plan and Provider Enumeration System (NPPES) [NPPES Registry](#).
- Contact the prescriber's office.
- Review the Agency's [Provider Master List spreadsheet](#) available on the [Secure Web Portal](#).
- Call the Agency's Pharmacy Benefit Manager, Magellan Medicaid Administration, at 1-877-553-7481.

Pharmacies that cannot timely verify prescriber NPI at the POS may submit Submission Clarification Code (SCC) 42 to temporarily override the error. Pharmacies that submit SCC 42 will override the NCPDP error code 25 and allow the claim to process with the prescriber's Florida DOH license number. SCC 42 will not override additional errors that may post on the claim for reasons other than prescriber ID.

The Agency will notify pharmacies when SCC 42 is no longer available to override NCPDP error code 25 at the POS.

For additional information related to prescribed drug services, providers may refer to the [Pharmacy Information](#) page of the Secure Web Portal.

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**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)  
**COMPLAINTS OR ISSUES? ON LINE** <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube\(AHCAFlorida\)](#).*

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