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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

February 6, 2020

Provider Type(s): 39 Behavior Analysis Electronic Visit Verification – Group Administrator - Updated Instructions to Resolve Provider Contact Information

Behavior Analysis Fee-for-Service

Regions 9, 10, and 11

Provider Action Required by February 14, 2020

Group Administrator - Updating Rendering Providers' Contact Information

The TELLUS electronic visit verification (EVV) System is ready for Behavior Analysis (BA) providers that deliver services to recipients residing in Regions 9, 10, and 11 to start scheduling visits and checking in and out of visits, while at the same time giving providers the ability to submit claims as they do today. The sooner your group starts using the TELLUS EVV System, the better prepared your group will be when the mandatory start date, **March 1, 2020**, arrives.

The Agency for Health Care Administration (Agency) is directing BA group providers to update their rendering providers' email and phone number with unique contact information in the TELLUS EVV System. Group administrators will know that a rendering provider does not have unique contact information if that rendering provider is not visible to them in the System. **Without unique provider contact information, BA services cannot be properly verified through the TELLUS EVV System and providers will not be paid for dates of service starting March 1, 2020.**

Detailed instructions for how group administrators can update provider contact information (email address and phone number), via the TELLUS EVV System, are available by using the following link: [AHCA BA • Updated Instructions to Resolve Provider Contact Information](#).

Rendering providers should also ensure that the Florida Medicaid Management Information System (FMMIS) has their most current and unique contact information. To update the FMMIS, providers should access the secure Portal at: <https://home.flmmis.com/home>. Detailed instructions can be found at: <https://4tellus.com/ahca-ba-•-instructions-to-update-provider-contact-information>.

In order to be ready by the mandatory start date of March 1, 2020, it is the responsibility of the group administrator to ensure that all of their rendering providers have unique contact information in the TELLUS EVV System no later than February 14, 2020.

If you have questions or need assistance with using the TELLUS EVV System or locating instructions to perform the update, contact TELLUS at: 1.833.622.2422.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

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