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AGENCY FOR HEALTH CARE ADMINISTRATION

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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

January 30, 2020

Provider Type(s): All
Medicare Dual Special Needs Plan (DSNP) recipients' eligibility in the Florida Health Plan Portal

If providers are seeing a Medicare Dual Special Needs Plan (DSNP) recipient and are checking their Medicare and Medicaid eligibility via the Florida Health Plan Portal, please note that the recipient's Medicare and Medicaid benefits will be provided by the Medicare DSNP plan. In the state of Florida, all Medicare DSNP plans are required to provide the recipient's Medicare benefits as well as any Medicaid cost sharing or Medicaid only covered services the recipient is entitled to. When checking Medicaid eligibility and health plan assignment via the Florida Health Plan Portal, the recipient's Medicare DSNP plan is indicated under the "TPL" section.

Additionally, as of January 1, 2020, under the "Managed Care" section we list the recipient's Medicare Dual Special Needs Plan as their Medicaid plan. **These plans are the same.** You do not need to verify eligibility with the Medicare DSNP Plan twice. Once you verify eligibility for Medicare services, that same plan is responsible for the recipient's Medicaid services as appropriate and as mentioned above.

Please note, a recipient can have a separate SMMC Long Term Care Plan (LTCC) and providers will need to verify this eligibility separately.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE http://ahca.myflorida.com/Medicaid/complaints/| **CALL** 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA_FL) and YouTube(/AHCAFlorida).