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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

December 06, 2019

**Provider Type(s): 39
Behavior Analysis Fee-for-Service
Regions 9, 10, and 11**

Provider Action Required by January 15, 2020 Update Rendering Providers' Contact Information

This is only applicable for Fee-For-Service and not the Statewide Medicaid Managed Care program.


The Agency for Health Care Administration (Agency) is directing behavior analysis (BA) group providers that deliver services to recipients residing in Regions 9, 10, and 11 to update their rendering providers' email and phone number with unique contact information in the TELLUS electronic Visit Verification (eVV) System by **January 15, 2020**. **Without this information, BA services cannot be properly verified through the EVV system and providers cannot get paid.**


Group providers will know that a rendering provider has non-unique contact information if that rendering provider is not visible to them in the Tellus eVV System.

Detailed instructions on how to update provider contact information via the Tellus eVV System are available by using the following link: [AHCA BA • Updated Instructions to Resolve Provider Contact Information](#).

Rendering providers should also ensure that the Florida Medicaid Management Information System (FMMIS) has their most current and unique contact information. To update the FMMIS, providers should access the secure Portal at: <https://home.flmmis.com/home>. Detailed instructions can be found at: <https://4tellus.com/ahca-ba-•-instructions-to-update-provider-contact-information>.

Do not delay in using one of these methods to update individual rendering provider information by **January 15, 2020.**

If you have questions or need assistance with using the Tellus eVV System or locating instructions to perform the update, contact Tellus at: 1.833.622.2422 .

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> **CALL** 1-877-254-1055 .

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).

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