

AGENCY FOR HEALTH CARE ADMINISTRATION
 HEALTH QUALITY ASSURANCE - BUREAU OF MANAGED HEALTH CARE
 2727 Mahan Drive
 Tallahassee, Florida 32308

WORKERS' COMPENSATION MANAGED CARE ARRANGEMENT SURVEY REPORT

NAME OF NETWORK -----
 ADDRESS -----
 CONTACT PERSON -----
 SURVEYOR ----- DATE OF SURVEY -----

| PROGRAM REQUIREMENTS: | :MET | :NOT | :N/A | :REMARKS |
|---|------|------|------|----------|
| | : | :MET | : | : |
| <u>WC 52,53,54.</u> Evidence that appropriate | : | : | : | : |
| Health care providers and administrative: | : | : | : | : |
| Staff of the insurer's workers' | : | : | : | : |
| Compensation managed care arrangement | : | : | : | : |
| have received training and education on | : | : | : | : |
| the provisions of chapter 440 and the | : | : | : | : |
| administrative rules that govern the | : | : | : | : |
| provision of remedial treatment, care, | : | : | : | : |
| and attendance of injured workers. | | | | |
| 440.134(8), F.S. | | | | |

PROVIDER NETWORKS

WC 55. Average travel time from the managed care arrangement geographic services area boundary to the nearest primary care delivery site and to the nearest general acute care hospital under arrangement with the insurer to provide health care services is no longer than 30 minutes under normal circumstances. Average travel time from the insurer's geographic service area boundary to the nearest provider of specialty physician services, ancillary services, specialty inpatient hospital services and all other health services is no longer than 60 minutes under normal circumstances. The Agency shall waive this requirement if the insurer provides sufficient justification as to why the average travel time is not feasible or necessary in a particular geographic service area.

59A-23.003(7), F.A.C.

B. Emergency care is available 24 Hours a day and 7 days a week.

440.134(5)(d), F.S.

C. An updated list of providers must be filed with the Agency at least semi-annually.

440.134(13), F.S.

CREDENTIALING

WC 56. Initial credentialing of all providers contracted to deliver patient

Updated 3/08/05

care and evidence of an ongoing credentialing process that is implemented every two years.

59A-23.004(3)(b), F.A.C.

Evidence that appropriate health care providers and administrative staff of the insurer's WCMCA have received training and education on the provisions of Chapter 440 and the administrative rules that govern the provision of remedial treatment, care and attendance of injured employees.

440.134(8), F.S.

March, 2005