



FLORIDA HEALTH CARE CONNECTIONS



Executive Steering Committee (ESC) Meeting

September 17, 2021





Opening Remarks

Simone Marstiller, Secretary & FX Executive Sponsor



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ESC Meeting Agenda

- FX Program Overview & Updates
- FX Module / Project Updates
- Independent Verification & Validation Assessment
- Open Discussion / Member Updates
- Upcoming Activities / Closing Remarks





FX Program Overview & Updates

Mike Magnuson, FX Director





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FX Program Overview

Procurement Integrity Statement

The Agency's FX program is an ongoing process that involves the preparation of specifications for upcoming contracts. To protect the competitive nature of FX procurements, the Agency will not have any discussions related to the scope, evaluation, or negotiation of any current or future procurement with vendors or their representatives, other than the Agency's SEAS Vendor, IV&V Vendor and IS/IP Vendor, who are precluded from bidding on future FX contracts. Procurements are subject to s. 287.057(23), Florida Statutes, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award.



FX Program Overview

Why this, why now?

FX applies **outcome-driven decision-making** to achieve the FX Strategic Priorities.

The future state is a ***statewide Medicaid Enterprise optimized to use its people, technology, and processes to deliver***

“Better Health Care for All Floridians.”



FX Program Overview

FX Guiding Principles

WHY FX? HERE'S THE VISION

WE NEED TO:

Enable
High-quality and Accessible Data



Reduce
Complexity



Improve
Provider and Recipient Experiences




=

INTEGRATED
Technology




MODULAR
Medicaid IT Acquisition



+

TRACKING
Health Care Outcomes



HOW?

SO THAT WE:

Improve
Health Care Outcomes



Enable Good Stewardship
of Medicaid Funds



Optimize
Evidence-based Decision-making



FX Program Overview

How will FX Program be accomplished?

- Cross-Agency use of **high quality, real-time, “single source of the truth”** information
- **Reuse** of business, technology, and data services
- Seamless integration and interoperability between business, technology, and data services
- A “single source of the truth” **electronic policy** including data edits, validations, transformations, and business rules
- **Data analytic capabilities** to identify and act on data driven insights
- Data capture, validation, and **data-driven decision-making at the point of recipient and provider interactions**
- A **consistent user interface and user experience especially for recipients, providers, and Agency users** that use multiple business or technical services
- A highly available dynamic, scalable infrastructure and network that supports business and technology services
- **Secure protection** of business and technology assets
- Defense in-depth protection of data and **privacy for recipient and provider information**





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Deadline to resolve Fiscal Agent contract

FX Program Updates

FX Strategic Roadmap – Revised July 2021

Essential Modules for Fiscal Agent Resolution

	FY19/20					FY20/21					FY21/22					FY22/23					FY23/24					FY24/25																																							
	J	F	M	A	M	J	JY	A	S	O	N	D	J	F	M	A	M	J	JY	A	S	O	N	D	J	F	M	A	M	J	JY	A	S	O	N	D	J	F	M	A	M	J	JY	A	S	O	N	D	J	F	M	A	M	J	JY	A	S	O	N	D	J	F	M	A	M
IS/IP	Implementation					X	Phase 2: FX Infrastructure																																																										
EDW	Proc					Implementation					ODS Rep					X																																																	
Unified Operations Center	Combined Planning *					Proc*					P	Proc*					P	Intent to Award / Contracting					Iterative Platform and Services DDI					★																																					
Core	Combined Planning *					Proc*					P	Proc*					P	Intent to Award / Contracting					Core DDI					X																																					
Provider	Combined Planning *					Proc*					P	Proc*					P	Intent to Award / Contracting					Provider DDI					X																																					
PBM											Plan					Proc					Implementation					X																																							

- Procurement – anticipated release (**P**)
- Integration between UOC and the Provider, Recipient (Oct 2023), Core, and PBM modules (**★**)
- * Combined Planning includes: UOC, Recipient, Core, Provider
- ** Recipient functionality will be included in UOC

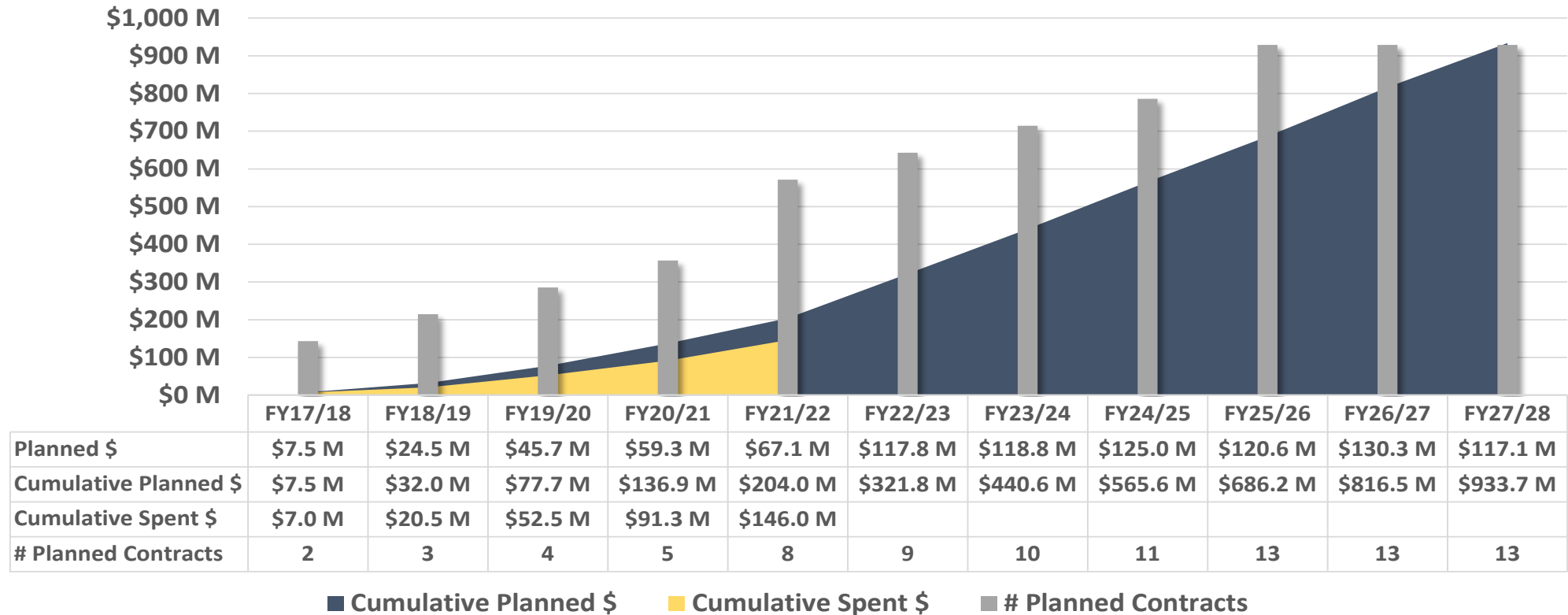
LEGEND				
Planning & Analysis	Procurement (Drafting, Release, Eval, Negotiations)	Intent to Award / Contracting	Implementation	Go-Live



FX Program Updates

Budget as of 8/31/2021 – FY 2021/2022

FX Total Funding Estimate with Planned Contracts



FY 17/18 to FY 21/22 – reflects Appropriated funding
 FY 22/23 to FY 27/28 – reflects estimated funding

Cumulative Spent includes payments made through August 31, 2021
 A vendor may be awarded multiple contracts





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FX Program Updates

Spend Plan – FY 2021/2022

	Category	Appropriation	Quarters 1-2 Release Request	Expected Spend through 6/30/22
Phase 1	Strategic Planning, Program Management, and Project Management Activities	\$ 4,396,136	\$ 2,236,901	\$ 4,396,136
	Independent Verification and Validation Services	\$ 3,230,996	\$ 1,505,792	\$ 3,230,996
Phase 2	Operations and Maintenance of an Integration Platform and Integration Services for Existing Systems and New Modules	\$ 15,351,837	\$ 6,366,806	\$ 15,288,487
	Implementation of an Enterprise Data Warehouse and Data Governance	\$ 21,261,573	\$ 13,436,536	\$ 21,261,573
Phase 3	Core Fiscal Agent Procurement and Implementation	\$ 13,183,905	\$ 5,294,324	\$ 9,120,197
	Provider Module Procurement and Implementation	\$ 6,384,920	\$ 499,983	\$ 802,976
	Unified Operations Center	\$ 3,283,881	\$ 353,448	\$ 531,500
Total		\$ 67,093,248	\$ 29,693,790	\$ 54,631,864



FX Program Updates

Dashboard as of 9/9/2021

Leadership Attention/Awareness

- The Agency, EDW Vendor, and SEAS Vendor achieved resolution on the physical data model (PDM) for the FX Operational Data Store (ODS). Decision EDW-046: *EDWI ODS Physical Data Model (PDM) Approach* was logged to confirm the approach to the ODS PDM and includes four, agreed-upon updates.
- The Provider Services Module (PSM) Procurement and Core Systems (Core) Procurement Invitations to Negotiate (ITNs) are in review by the Centers for Medicare and Medicaid Services (CMS).

Issues

- Enterprise Data Warehouse Implementation (EDWI) – The Issues indicator returned to *green* due to resolution of Issue #64: *Extended Deliverable Review Cycles*. The remaining deliverable at issue was approved by the Agency.

Risks

- FX Program – The Risks indicator is *yellow* because Risk #371: *Untimely Definition and Authorization of Vendor Task Orders* is in an increasing status due to the time it is taking to process and approve task orders, which is threatening some project timeframes.

Decisions

- Provider Services Module (PSM) Procurement – Decision #372: *Assign Project Sponsor to Provider Procurement Project* is open to confirm or appoint a long-term project sponsor. This is currently in review and discussion by the Agency.

FX Program	Status				
	Scope	Schedule	Budget	Risks	Issues
	G ↔	G ↔	G ↔	Y ↓	G ↔
Scope	▪ The scope of the FX Program is currently unchanged.				
Schedule	▪ The Agency and SEAS Vendor are working to keep the program on schedule to meet the December 2024 deadline.				
Budget	▪ The Agency and SEAS Vendor are working on the FY 2022-23 legislative budget package.				
Risks	▪ The Risks indicator is <i>yellow</i> because Risk #371: <i>Untimely Definition and Authorization of Vendor Task Orders</i> is in an increasing status. See the Risks section on the left for more information.				
Issues	▪ There are currently no program-level issues.				

Active FX Projects	Status			
	Schedule	Budget	Risks	Issues
<u>CMS Interoperability Planning – CMS Patient Access Rule (CPAR)</u>	G ↑	G ↔	G ↔	G ↑
<u>Unified Operations Center (UOC) Procurement</u>	G ↔	G ↔	G ↔	G ↔
<u>Provider Services Module (PSM) Procurement</u>	G ↔	G ↔	G ↔	G ↔
<u>Core Systems (Core) Procurement</u>	G ↔	G ↔	G ↔	G ↔
<u>Enterprise Data Warehouse Implementation (EDWI)</u>	G ↔	G ↔	G ↔	G ↑
<u>Module Integration (MI) Program</u>	*	*	*	G ↔

Trending Indicators:

- *Stable (↔)* – Program/project health status is consistent and remains unchanged from the last reporting period
- *Improving (↑)* – Program/project health status has improved since the last reporting period and/or remediation activities are producing the desired results
- *Declining (↓)* – Program/project health status has declined since the last reporting period; issues are more probable and/or remediation activities are not producing the desired results
- *Baseline Not Yet Established (*)* – The documentation used to report on the program/project health status have not yet been established.



FX Program Timeline

As of 9/9/2021

Dates shown for future projects are approximate and expected to change.

Legend:

Not Active/Future Project

Baseline Duration

Project Duration*

% Complete



Projects	Start Date	Est. Finish	FY 19/20				FY 20/21				FY 21/22				FY 22/23				FY 23/24				FY 24/25			
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Integration Services/Integration Platform - Procurement	1/17/2018	12/11/2019	██████████ 100%																							
Integration Services/Integration Platform - Implementation	11/14/2019	3/8/2021		██████████ 100%																						
Enterprise Data Warehouse - Procurement	3/28/2018	1/20/2021	██████████ 100%																							
Enterprise Data Warehouse - Implementation	12/31/2020	2/23/2023					██████████ 39%																			
Provider Services Module - Procurement	8/9/2019	9/30/2022	██████████ 70%																							
Single Source Credentialing - Planning	9/9/2020	3/31/2021					██████████ 100%																			
Provider Services Module - Implementation	9/15/2022	8/22/2023													██████████ 0%											
Core Planning Unified Operations - Planning	3/19/2020	10/1/2020		██████████ 100%																						
Unified Operations Center - Procurement	9/9/2020	8/3/2022					██████████ 66%																			
Unified Operations Center - Implementation	7/29/2022	12/2/2024													██████████ 0%											
Core Systems - Procurement	1/20/2021	12/8/2022					██████████ 51%																			
Core Systems - Implementation	11/2/2022	11/22/2024													██████████ 0%											
Pharmacy Benefits Management - Planning	4/1/2023	7/17/2023															██████████ 0%									
Pharmacy Benefits Management - Procurement	6/30/2023	1/16/2024															██████████ 0%									
Pharmacy Benefits Management - Implementation	1/8/2024	11/15/2024																	██████████ 0%							
Module Integration	7/1/2021	8/5/2024									██████████ 6%															
CMS Interoperability: Patient Access Rule - Planning	7/1/2021	2/10/2022							██████████ 23%																	

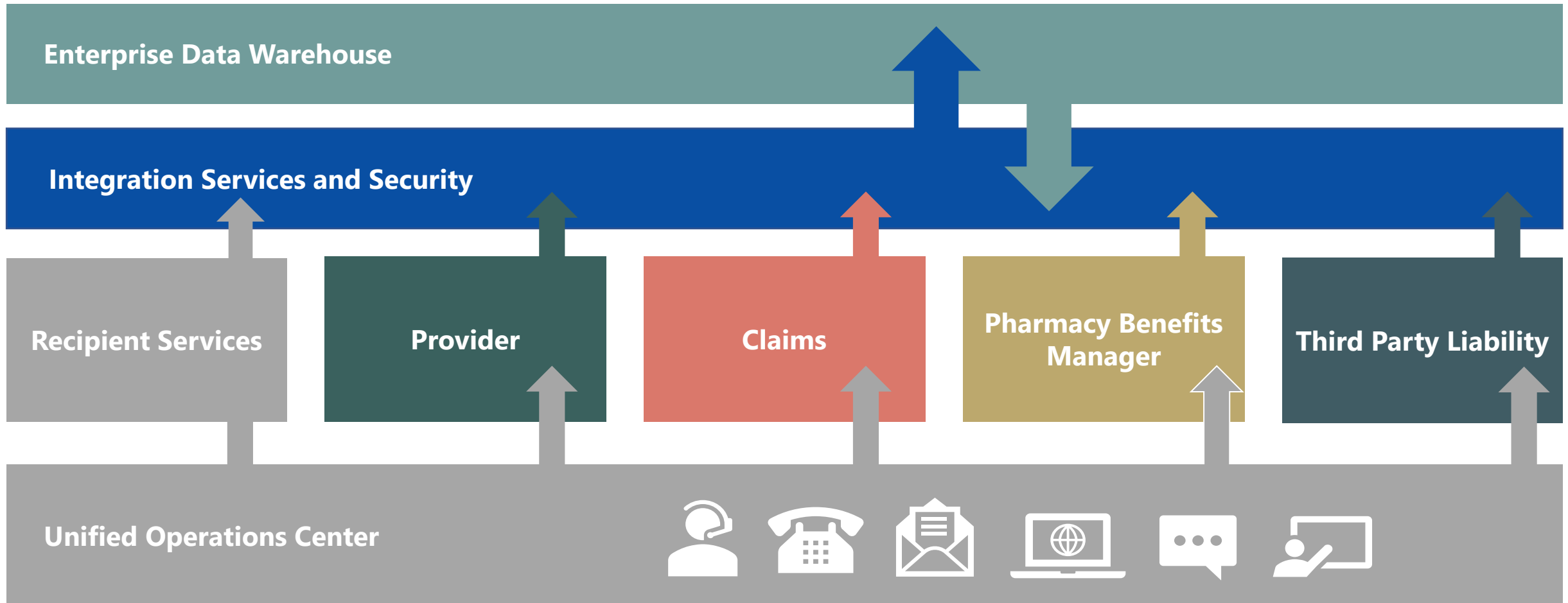
*In-flight projects without schedule baselines are depicted solely with light-blue



FX Program Future State Enhancement Opportunities

Damon Rich, Business and Technical Architect

Enterprise Module Components



Key Module Objectives: Unified Operations Center



- Consolidate customer service, enterprise operations, and communications functions to provide a consistent and cohesive user experience
- Increase efficiency of the Agency customer service and contact operations by leveraging a flexible staffing pool of knowledgeable agents
- Modernize best-practice customer service and contact technology and infrastructure to support more customer self-service
- Improve integration with other Florida Health and Human Services agencies for enhanced customer management



Key Module Objectives: Provider Services Management



- Simplified provider experience across all interactions and channels
- Comprehensive, highly configurable, workflow driven, web-based provider enrollment and maintenance solution, with self-service tools
- Automated Primary Source Verification provider enrollment and maintenance screening
- Streamlined provider enrollment and credentialing processing
- Credentials Verification Organization (CVO) staffing using National Committee for Quality Assurance (NCQA) standards
- Account Management
- Workflow and Assignment Management tools

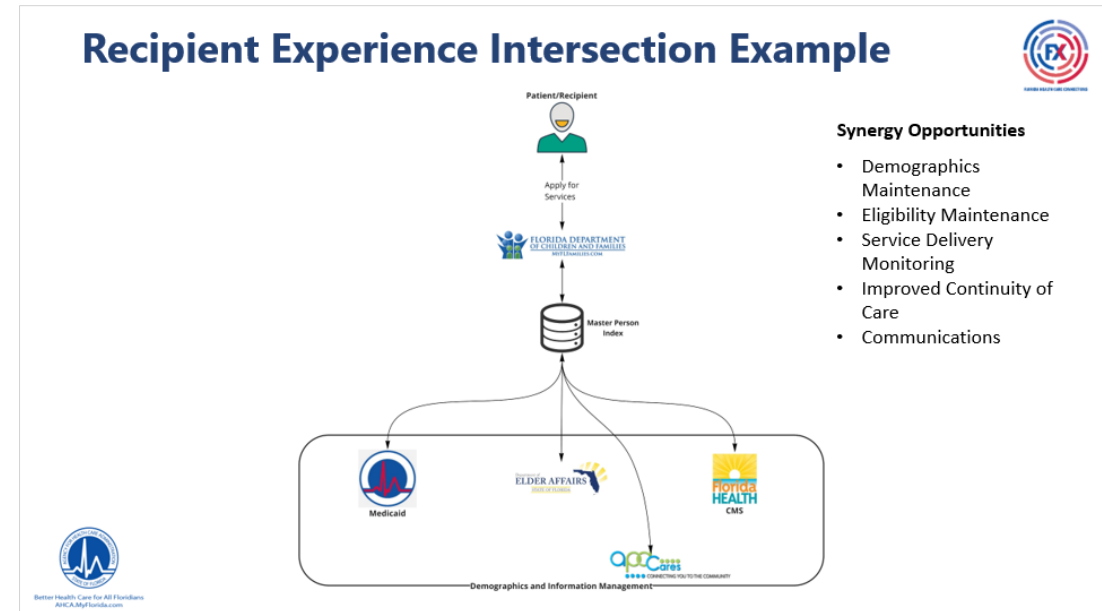
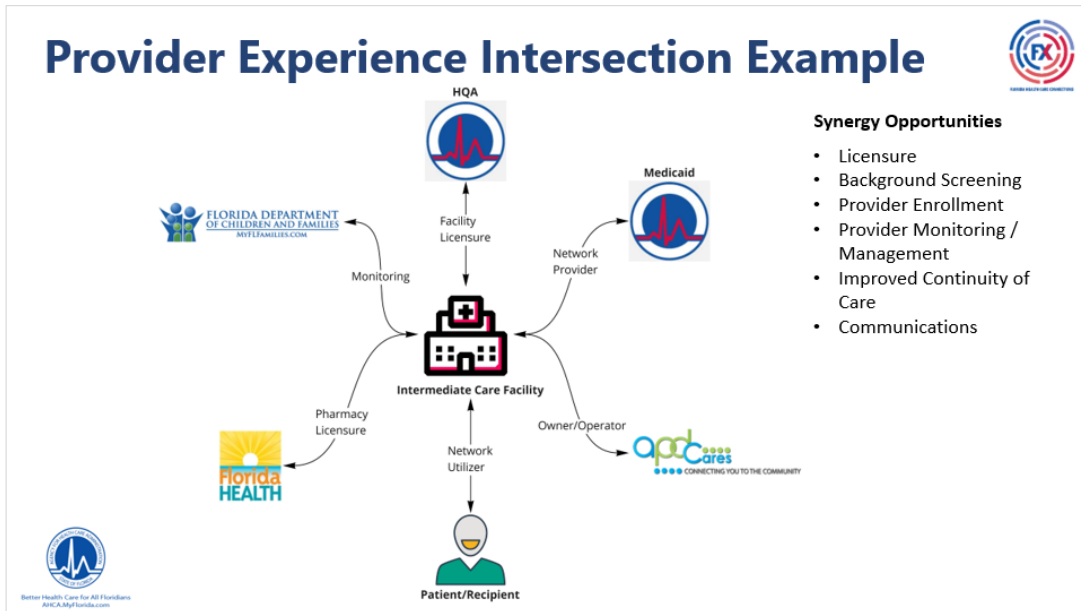


Key Module Objectives: Core

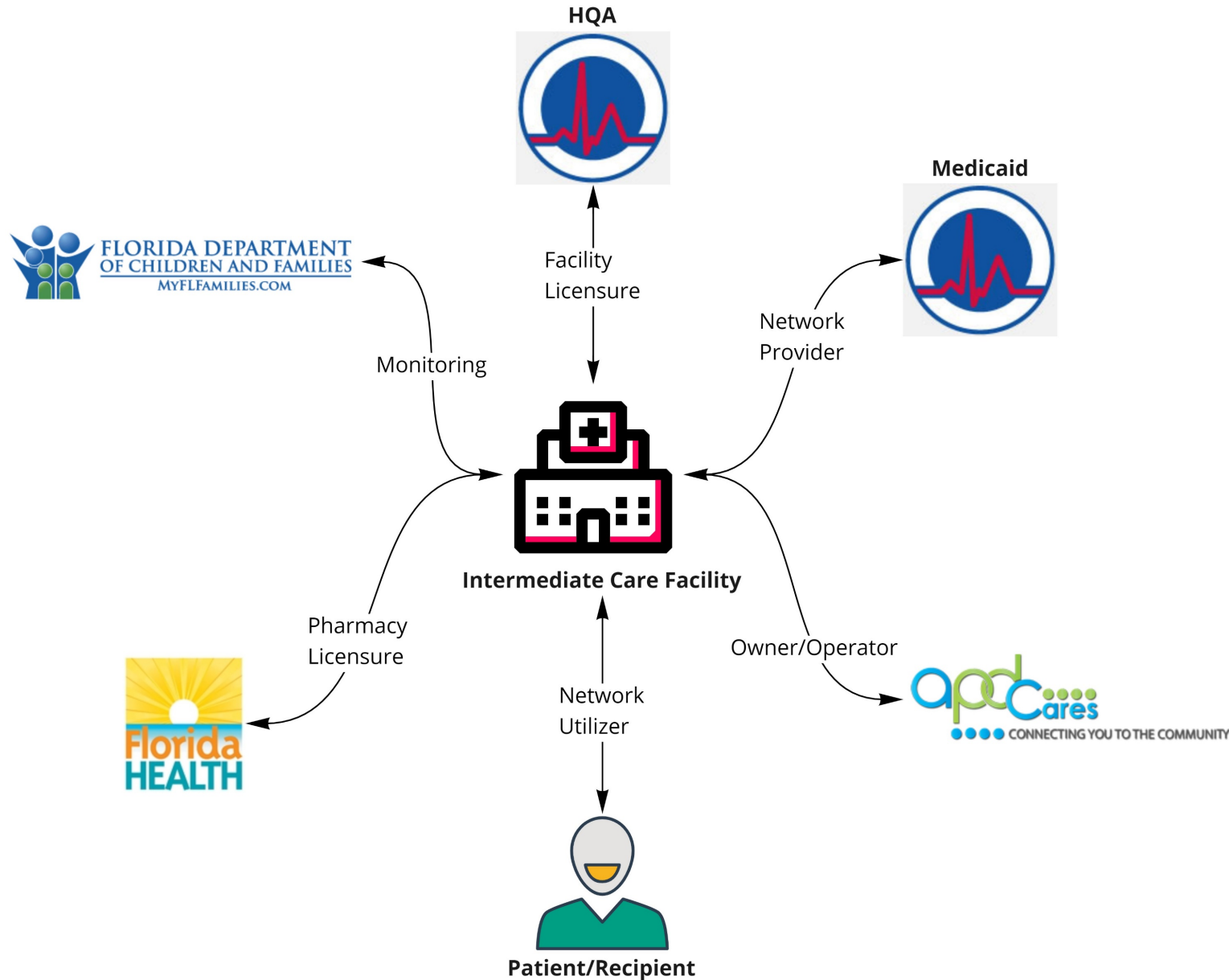
- Transition claims, encounters, financial processing, financial management, and reference data from the current Fiscal Agent
- Reduce the number of claim resubmissions by improving communications of claim status
- Improve the reliability of plan encounter data
- Reduce claim validation processing costs in Agency systems
- Reduce manual data re-entry and processing
- Separate business rules and edit/audit processing capabilities for claims and encounters
- Eliminate remaining paper claims and associated manual processes
- Implement an accessible and efficient user interface (UI) with enhanced visibility to claim detail
- Improve data quality and management and increase automation to reconcile and update recipient information
- Streamline business rule implementation and update process

Agency Service Intersections

- The primary intersection points for most of the Health and Human Services Agencies are at the **recipient service utilization** and **provider delivery** level.
- There is some intersection at the provider regulation level as well.



Provider Experience Intersection Example

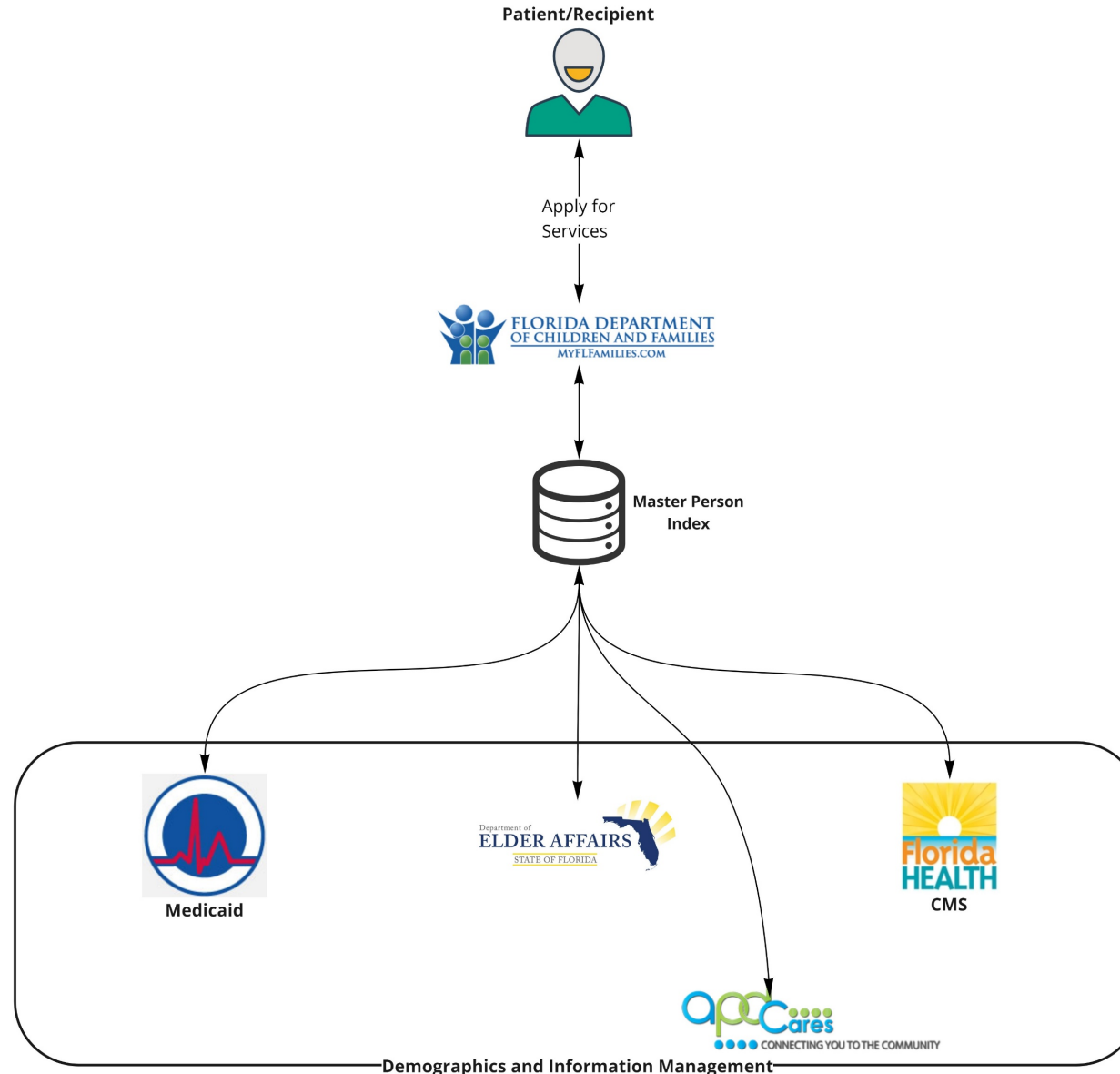


Synergy Opportunities

- Licensure
- Background Screening
- Provider Enrollment
- Provider Monitoring / Management
- Improved Continuity of Care
- Communications



Recipient Experience Intersection Example



Synergy Opportunities

- Demographics Maintenance
- Eligibility Maintenance
- Service Delivery Monitoring
- Improved Continuity of Care
- Communications





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Interagency Subject Matter Expert Participation

Damon Rich, Business and Technical Architect



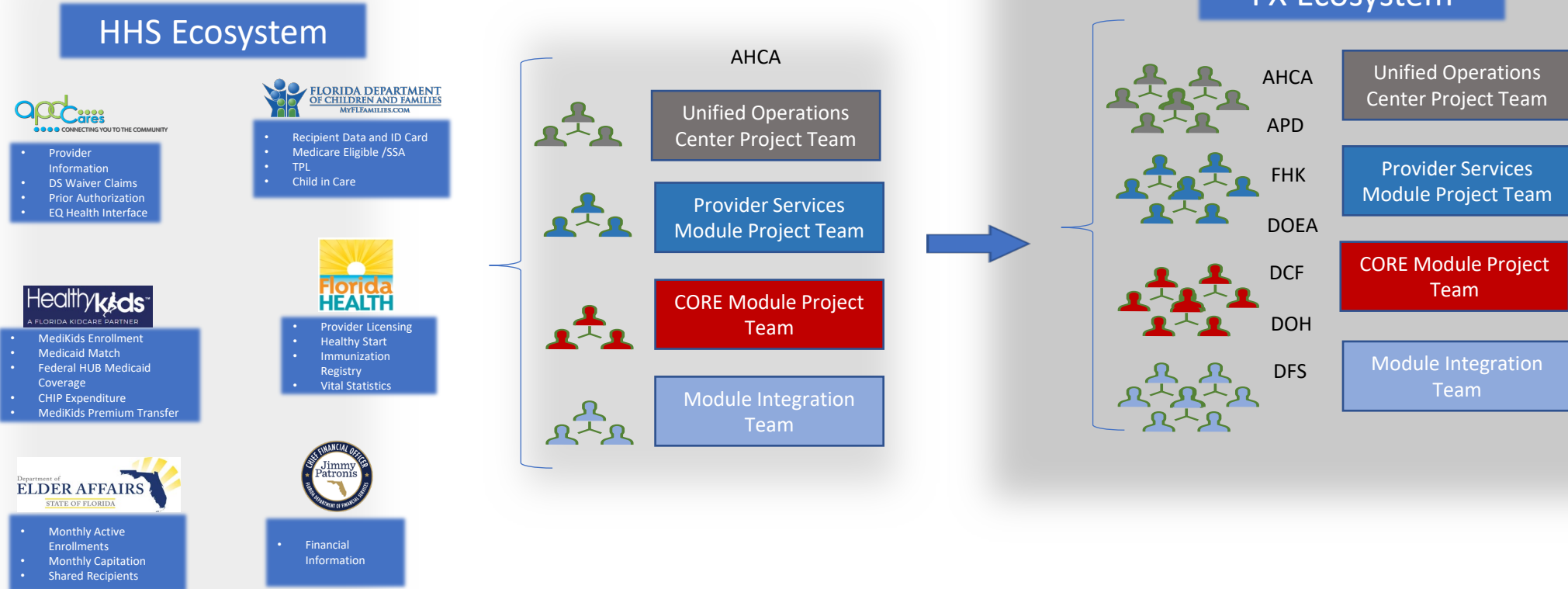
Interagency Subject Matter Participation

Aligning Our Modernization Journey Together

Purpose and Goal	Agency Subject Matter Leads	Responsibilities	Time Commitment
<ul style="list-style-type: none"> • Optimize interagency communications on modernization efforts • Improve interagency operations • Architect future state vision together • Provide agency leads as points of contacts 	<ul style="list-style-type: none"> • At least one technical representative from each agency who is knowledgeable in agency systems, data transfers, and security. Possesses visionary ideas to improve data processing and economical efficiencies for the State of Florida • At least one programmatic representative from each agency who is knowledgeable in agency programs, operations, and data governance. Possesses visionary ideas to improve interagency recipient and provider customer experiences in the State of Florida 	<ul style="list-style-type: none"> • Champion awareness of FX module integration points within each agency • Active participation in FX project governance and on FX project teams as needed • Review FX program and project work products to verify alignment and overall strategy with respective agency • Identify, secure, and coordinate agency representatives for current state and future state discovery, analysis, design, integration and implementation • Conduct internal agency analysis on future technical and operational opportunities and report back to Executive Steering Committee 	<ul style="list-style-type: none"> • (1 month) Initial FX Team Orientation briefings and then agencies leads will gauge their level of interest on project teams • (2-6 months) Participate in FX Project discovery and future state work sessions to define operational efficiencies • (6-36 months) Participate in FX Project teams to define and build collaborative solutions



Interagency Subject Matter Participation FX Project Collaboration



- *Integrated Provider and Recipient Experiences across agencies*
- *Improve inter-agency business operations*
- *Architect future state vision together*
- *Aligned interagency modernization efforts*





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Interagency Subject Matter Participation

Next Steps

- ESC Members - Provide at least one (1 technical and 1 programmatic) agency innovative thought leaders who will integrate into FX project activities by 9/30
- FX Program Team will onboard agency point persons week of 10/4





FX Module / Project Updates

Project Sponsors



FX Module Integration Program (MI)

Mike Magnuson, FX Director, Program Sponsor

Damon Rich, Business and Technical Architect

Angel Garay, Systems Integration Lead

FX Project Value Statement:

The IS/IP Vendor is responsible for the connection of new modules to the FX Enterprise. However, the Agency must establish a prioritization to interface with the legacy systems. In addition, the Agency will work with other partners to determine what changes are necessary to interface with the new platform and services. This three-year engagement will plan, prioritize, and implement the transition to the FX Enterprise with an emphasis on planning for the SFY 2023-24 budget cycle. The team will leverage the FX Executive Steering Committee to help communicate and prioritize those interfaces outside the Agency.



FX Module Integration (MI) Program

Introduction to Module Integration

- This three-year engagement will plan, prioritize, and implement the transition to the FX Enterprise with an emphasis on planning for the SFY 2023-24 budget cycle. The team will leverage the FX Executive Steering Committee to help communicate and prioritize those interfaces outside the Agency.
- The MI Program is a sub-program to FX and is critical to the success of the FX Portfolio.



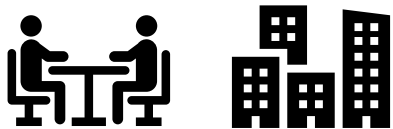
FX Module Integration (MI) Program

Modular Transition FMMIS Interface Overview

~ 300*

Total Approximate Interfaces

External Partner Interfaces



Interface Count*

165

Inbound 94 Outbound 71

State Partner Interfaces



Interface Count*

50

Inbound 29 Outbound 21

Federal Partner Interfaces



Interface Count*

22

Inbound 17 Outbound 5

Internal Interfaces



Interface Count*

34

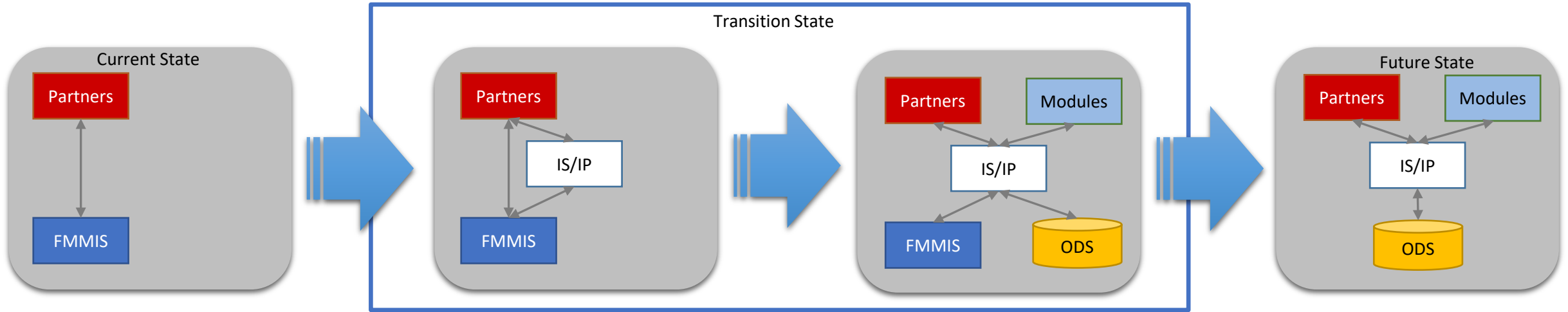
Inbound 22 Outbound 12



* Number of FMMIS Interfaces are approximated and may not reflect all interfaces currently in use.

FX Module Integration (MI) Program

Overview: Modular Transition Approach



FX Modular Transition Interface Migration

Interface Migration Approach Design & Planning

Phased Interface Modernization

Incremental Legacy Interface Migration

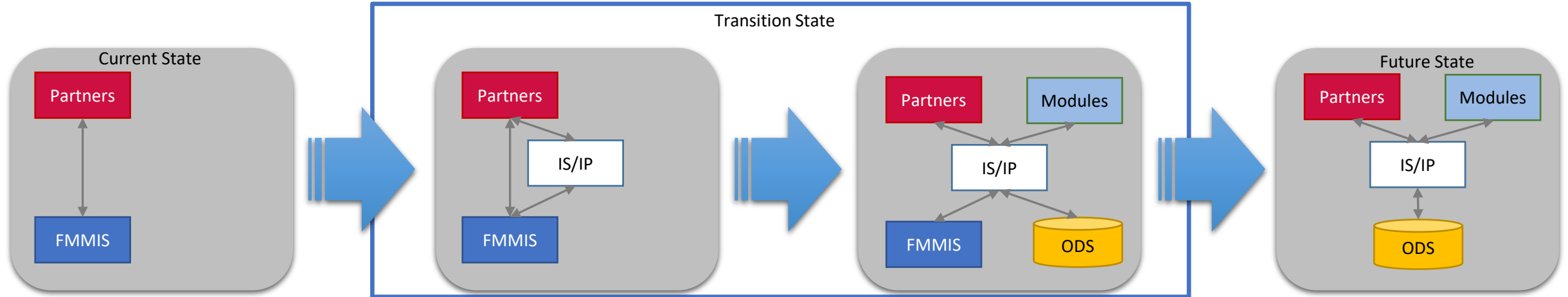
	FY21/22						FY22/23						FY23/24						FY24/25																	
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Interface Migration Approach Design & Planning	Approach																																			
Phased Interface Modernization	Provider						Finance						Recipient						Others																	
Incremental Legacy Interface Migration							P						R						C						X						F					



Design
DDI
Module Go-Live
P: Provider R: Rec/EB
C: Core X: PBM
Future State

FX Module Integration (MI) Program

Modular Transition Approach Phases

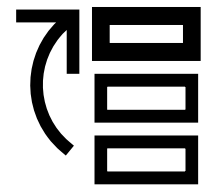


Phase Activities

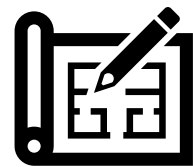


Discovery

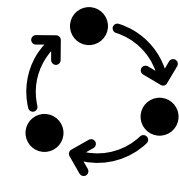
Phase Activities



Prioritize

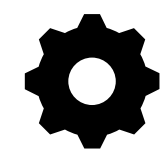


Design



Integrate

Phase Activities



Optimize



Value

FX Module Integration (MI) Program

Initiation Stage

Where we have been:

- The Module Integration (MI) Program has been authorized to move forward.

Where we are:

- The Program Manager (Mindy Fike) was onboarded on August 30, 2021.
- ISIP-0001: System Test Preparation in progress.
- MI Program team conducting discussions related to scope and stakeholders.

Where we are headed:

- The Program Manager and team are developing the Program Charter.
- After scope finalization, the program team will begin developing anticipated timelines to complete program scope.
- ISIP-0001: Complete Authentication Libraries update for ForgeRock integration and begin System Test.





Integration Services/ Integration Platform (IS/IP) Operations & Maintenance (O&M)

Scott Ward, CIO, Director of Information Technology

Angel Garay, Systems Integration Lead

IS/IP O&M

Performance Metrics - July and August

There are eight (8) performance metrics that are identified as part of MED205.

Key Updates

- Performed security scan/patch compliance activities
- Provided ALM services for user access and ALM support requests from the Agency, EDW, and SEAS
- Completed build and Prod deployment of “Core Systems Implementation Project (CSIP)” in Jira
- Completed build and Prod deployment of “Module Integration (MI)” project in Jira
- Completed Artifactory upgrade from v7.2.1 to v7.24.3 in progress
- Deployed Qualys Cloud agents to FX IS/IP Linux servers



Level 1 (Critical and High) Incident Tickets

The Vendor shall submit a Monthly Performance Standards Report Card which lists the incidents tickets by category and shows the incidents which were completed on time and which ones were not completed within the agreed upon timeframe.



Application and System Availability

The Vendor shall submit a Monthly Performance Standards Report Card which shows the amount of total time the ESB system was unavailable and the calculated percent of availability time for the month.



Staffing Levels

The Vendor shall submit a Monthly Performance Standards Report Card which shows the number of agreed upon staff and the number of vacant positions. Staffing level is calculated by dividing the total active staff by the number of agreed upon staff for the month.



Production Reports

The Vendor shall submit a Monthly Performance Standards Report Card which shows the total number of production reports scheduled and the number of reports delivered or available as scheduled. This metric is calculated by dividing the number of reports delivered or accessible on time each month by the total number reports scheduled for the month.



Performance Report

The Vendor shall submit a Monthly Performance Report which shows the agreed to performance metrics. The Financial Consequences for failure to provide the report timely or in a manner acceptable to the Agency shall be \$500.00 a day for each business day the report is not received or acceptable.



Enterprise Service Bus End-to-End Response Time

The Vendor shall submit a Monthly Performance Standards Report Card which shows the number of ESB transactions, the average response time per day and the number of ESB transactions each month which are more than 1.000 second.






Enterprise Service Bus Transaction Errors

The Vendor shall submit a Monthly Performance Standards Report Card which shows the number of ESB transactions and the number of ESB transactions errors each calendar day, with a calculation for each calendar day to show the daily error rate.



Master Data Management Performance

The Vendor shall submit a Monthly Performance Standards Report Card which shows MDM transactions, the average transaction time each calendar day and the number of MDM linkage updates each month greater than two (2.000) minutes and number of daily linkage average retrieval times greater than 0.400 seconds.

Legend:  Performance Metrics met.  Performance Metrics not currently active.  Performance Metrics not met.



FX CMS Interoperability Patient Access Rule Planning (CPAR)

Scott Ward, Project Sponsor



FX Project Value Statement:

To put patients first by giving them access to health information needed to make informed healthcare decisions by designing Application Programming Interfaces (APIs) that improve the quality of patient health information and provider data, and are compliant with the Interoperability and Patient Access final rule (CMS-9115-F) and other applicable standards.

CPAR Project

Planning Stage Update

Where we have been:

- Assembled project team consisting of Agency staff, the SEAS Vendor, the IS/IP Vendor, and the EDW Vendor and conducted project kickoff meeting.
- Conducted orientation meetings with the State of Florida Health and Human Services (HHS) Interoperability work group and with the Agency's Managed Care Organizations.
- Completed requirements gathering for the interoperability functionality allowing recipients to access claims, clinical, pharmacy, and provider information via third-party applications.

Where we are:

- Gathering requirements related to security and the IS/IP Master Person Index/Master Organization Index (MPI/MOI), an interoperability feature allowing the system to identify and retrieve recipient clinical data from entities such as Managed Care Organizations.
- Continuing outreach to Managed Care Organizations and Florida HHS agencies to identify clinical data sources.
- Conducting data mapping to translate Agency data to the Fast Healthcare Interoperability Resource (FHIR) format standard, which is required by CMS.
- Continuing to coordinate with the Agency and external stakeholders to identify data sources that will support the mandate.

Where we are headed:

- The project team will begin developing public-facing Application Programming Interface (API) design materials and data layer components to support the implementation of the interoperability features used to allow recipients to access claims, clinical, pharmacy, and provider information via third-party applications.





Unified Operations Center (UOC) Procurement

Damon Rich, Project Sponsor

FX Project Value Statement:

To create a procurement document to describe the business needs for a customer focused, efficient, and cost-effective Unified Operations Center (UOC). The effort includes defining business and technical requirements, defining UOC workforce transformation requirements, procurement documentation, Design, Development, and Implementation (DDI) readiness, and conducting the procurement of a technology and services DDI Vendor for the Agency.

Unified Operations Center (UOC) Procurement Execution Stage Update



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Where we have been:

- The Invitation to Negotiate (ITN) was posted on 7/12/2021, and a specification challenge was received and confirmed on 7/23/2021, challenging the scope of the ITN. The protest was resolved on 8/30/2021.

Where we are:

- Vendor questions were received on 7/27/2021. The project team is developing responses to vendor questions. An addendum and the question responses will be posted in early September.

Where we are headed:

- Second round of vendor questions expected in November 2021.





Provider Services Module Procurement

Damon Rich for Ryan Fitch, Interim Project Sponsor

FX Project Value Statement:

To define and procure the components to transform provider management interactions while engaging all relevant stakeholders and capturing requirements to improve efficiency and effectiveness.

Provider Services Module (PSM) Procurement Execution Stage Update



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Where we have been:

- Completed development of the Invitation to Negotiate (ITN).

Where we are:

- Final draft of the ITN is routing through the Agency and the Centers for Medicare and Medicaid Services (CMS).
- The ITN was shared with CMS on 8/25/2021 and, by their request, they have 60 calendar days to review.

Where we are headed:

- Anticipate posting the PSM ITN by the end of October 2021.
- Anticipate receiving vendor questions in November 2021.





Core Systems Procurement

Brian Meyer, Project Sponsor



FX Project Value Statement:

To develop procurement documents for the Core Systems (Core) Module. The effort includes defining business and technical requirements, defining Core workforce transformation requirements, procurement documentation, and Design, Development, and Implementation (DDI) readiness.

Core Systems Procurement Execution Stage Update

Where we have been:

- Completed development of the Invitation to Negotiate (ITN).

Where we are:

- Final draft of the ITN is routing through the Agency.
- The ITN will be submitted to the Centers for Medicare and Medicaid Services (CMS) in early September, and by their request, they have 60 calendar days to review.

Where we are headed:

- Anticipate posting the Core ITN by the end of October 2021.
- Anticipate receiving vendor questions in November 2021.





Enterprise Data Warehouse Implementation (EDWI)

Nikole Helvey, Project Sponsor

FX Project Value Statement:

To implement an enterprise data management platform aligned with the Agency's FX vision for data and analytics, thereby enabling people and systems within and outside the Agency to operate with the same information to accelerate and improve service delivery.

EDWI

Planning Stage Update

Where we have been:

- The requirements for the system were confirmed and the project team reviewed and approved the associated project deliverables, as well as the test plans for the FX Operational Data Store (ODS), which outlines the testing approach for the ODS. The ODS functions as the source database for the Enterprise Analytic Data Store (EADS) solution.
- The project team completed design of the ODS and began ODS development activities.
- The project team completed the configuration and data loads for the ODS test environments and completed ODS test cases and scripts for Systems Integration Test (SIT). This sets the stage to begin SIT for the ODS and preparation activities for ODS User Acceptance Test (UAT).
- The project team completed requirements validation sessions for the EADS, which allows the team to move into design for EADS.

Where we are:

- The project team is reviewing the System Design Document for the ODS, Organizational Change Management Plan (includes Training Plan), as well as the User Manual for the ODS.
- Approval of the ODS SIT Entrance Criteria.
- ODS UAT activities have started with the identification of UAT Test Cases and Test Scripts.
- EADS design activities and sessions are in progress.

Where we are headed:

- The project team will work on the following contractual deliverables: Data Conversion and Migration Plan, Contingency Plan (for Disaster Recovery and Business Continuity), and the Implementation Plan/Software Release Plan that lays out the plan for the ODS Soft Launch in December 2021.
- Complete ODS SIT in early October 2021 and move into ODS UAT.
- Complete EADS design activities and begin EADS development activities.





Independent Verification and Validation (IV&V) Assessment

Kurt Hartmann, FX IV&V Project Director

IV&V Assessment

August 2021 Observations

- **FX Enterprise Data Warehouse Project**

[Risk Rating] - 7/2021 **Green** 8/2021 **Yellow**

- The FX EDWI Requirements Analysis & Design activities were assessed as yellow because the PD-8: Requirements Traceability Matrix (RTM) and the PD-9: System Design Document (SDD) have not been approved by the Agency as scheduled.
- In the Agency approved PD-15: Test Plan, Section 5.1, the milestone task "System Integration Testing (SIT) Entrance Criteria Met" (UID 21687) was marked 100% complete. This task is dependent on the pending development of entrance and exit criteria. IV&V documented a finding in the August 2021 FX Program Monthly Project Status Report that the project should not have proceeded to SIT without approved entrance and exit criteria.
- FX Issue EDW-09 was triggered by FX Risk EDW-034 on July 29, 2021, due to deliverable/work product cycles trending longer than the planned two review cycles. There is one remaining Deliverable to be approved which has had a version 003 submitted. The delay in completing deliverable reviews has not caused an impact to the ODS soft launch date. The issue is in an "open" status at the end of this reporting period.

- **FX Unified Operations Center**

[Risk Rating] – 7/2021 **N/A** 8/2021 **N/A**

- IV&V did not perform an assessment on the FX UOC Project since the protest filed against the FX UOC ITN in the previous period remained active until the end of this reporting period. Assessment activities will resume in the next reporting period.



IV&V Assessment

August 2021 Observations

- **FX Core Project**

[Risk Rating] – 7/2021 **Green** 8/2021 **Green**

- Key activities for FX Core this period were centered around the coordination of the procurement teams for the FX Core, UOC, and PSM Projects.
- The CORE ITN was distributed for Group 1 review on August 19, 2021. IV&V completed our review and submitted 73 comments for Agency consideration. The comments were oriented primarily around improving overall procurement and project outcomes.
- Currently, the CORE ITN is in Executive Agency review and scheduled for submittal to CMS on September 3, 2021.

- **FX Provider Services Module**

[Risk Rating] – 7/2021 **Green** 8/2021 **Green**

- As of the end of the reporting period, the project was 71% complete.
- The full draft of the PSM Invitation to Negotiate (ITN) was delivered to the Agency for review on August 6, 2021. IV&V completed our review and submitted 85 comments. The comments were oriented primarily around improving overall procurement and project outcomes.
- Completion of the ITN routing process and posting of the ITN is scheduled for October 26, 2021.



IV&V Assessment

August 2021 Observations

- **FX Background Screening Single Sign-On Project**

[Risk Rating] – 7/2021 N/A 8/2021 Green

- The project is 77% complete and on schedule for completion as planned.
- The project team successfully connected all seven of the Agency Federated Partners to the IS/IP User Acceptance Testing (UAT) environment and continues to collaborate with the Agency Federated Partners for completion of the solution's integration.

- **FX CMS Patient Access Rule Planning Project**

[Risk Rating] – 7/2021 N/A 8/2021 Green

- The Project Management Plan (PMP) had not been approved as of August 31, 2021. The plan is expected to be approved during the next reporting period. Even though this is past due based on Agency project standards, it does not impact project progress or completion.
- The project team continued to work from a draft project schedule this period. Baselining of the schedule is expected by September 10, 2021.



Open Discussion / Member Updates

Mike Magnuson, FX Director



Upcoming Activities and Closing Remarks

Simone Marstiller, Secretary & FX Executive Sponsor

Follow-up Action Items

Interagency Subject Matter Participation

- ESC Members - Provide at least one (1 technical and 1 programmatic) agency innovative thought leaders who will integrate into FX project activities by 9/30
- Email names to FXProjects@ahca.myflorida.com



Upcoming Activities

ESC Meeting Lookahead – FY 21/22

Dates*	Discussion or Review/Approval Items*
November 19	<ul style="list-style-type: none"> • FX Program Updates • FX Module/Project Updates • Interagency Subject Matter Expert Updates
January 21	<ul style="list-style-type: none"> • FX Program Updates • FX Module/Project Updates <ul style="list-style-type: none"> • EDW ODS Readiness Update
March 25	<ul style="list-style-type: none"> • FX Program Updates <ul style="list-style-type: none"> • Quarter 4 Budget Amendment • Procurement Updates • FX Module/Project Updates
May 20	<ul style="list-style-type: none"> • FX Program Updates <ul style="list-style-type: none"> • Legislative Budget Request • Procurement Updates • APD Update • FX Module/Project Updates

** Dates and items may be subject to change.*





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