

Welcome to the Agency for Health Care Administration Training Presentation for Prescription Drug Benefits in Managed Medical Assistance

The presentation will begin momentarily.

Please dial in ahead of time to:

1-888-670-3525

Passcode: 541 679 5591



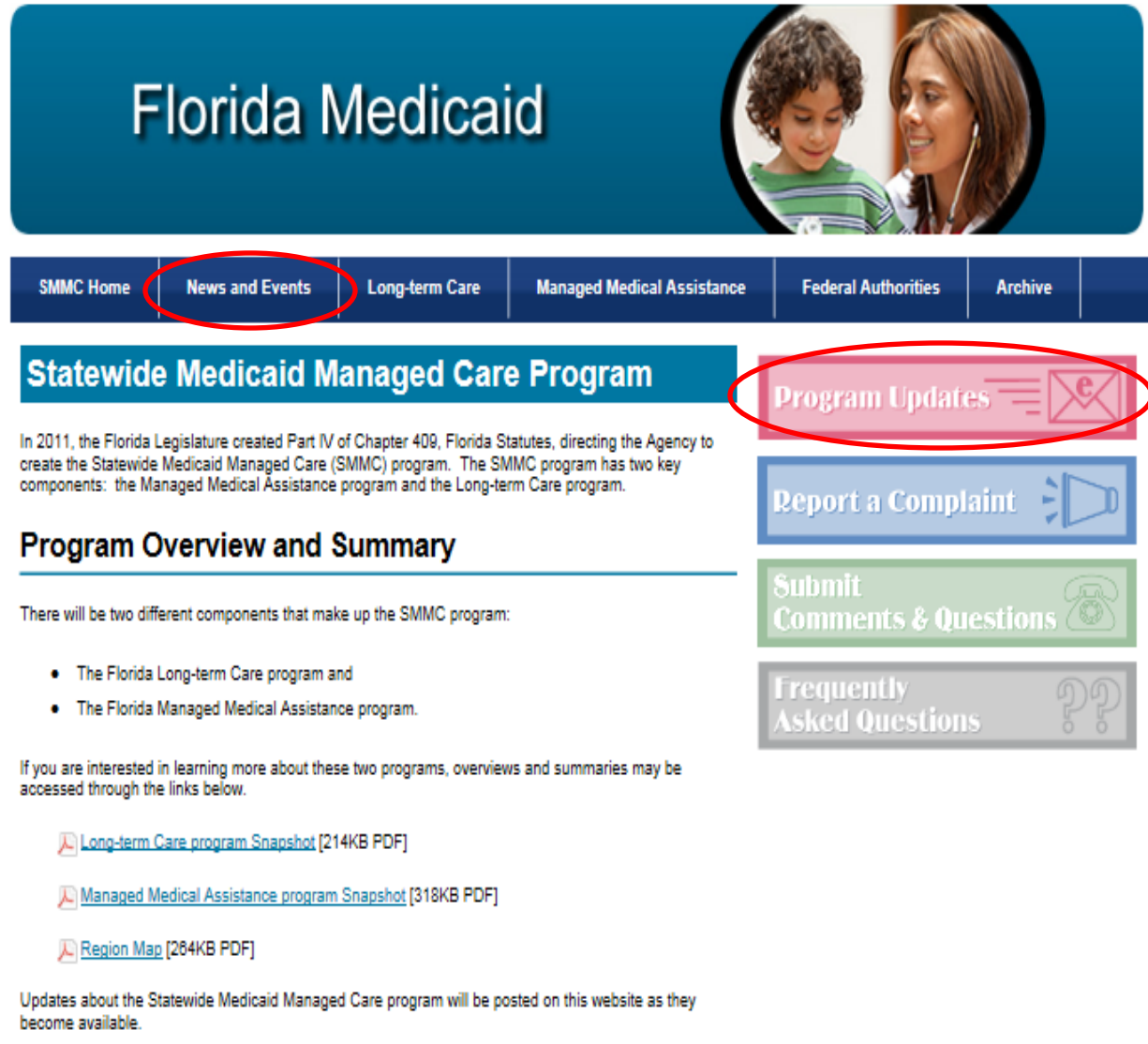
Statewide Medicaid Managed Care Managed Medical Assistance Program (SMMC MMA)

Prescription Drug Benefits in Managed Medical Assistance

July 24, 2014



Today's Presentation



The screenshot shows the Florida Medicaid website header with the title "Florida Medicaid" and a photo of a woman and a child. Below the header is a navigation menu with links: "SMMC Home", "News and Events" (circled in red), "Long-term Care", "Managed Medical Assistance", "Federal Authorities", and "Archive". The main content area features a blue banner for the "Statewide Medicaid Managed Care Program" and a pink button for "Program Updates" (circled in red). Other buttons include "Report a Complaint", "Submit Comments & Questions", and "Frequently Asked Questions". The text below the banner describes the SMMC program and provides links to program snapshots and a region map.

Follow the link below to the SMMC Website and select the “News and Events” link under the header image.

Note: You can use the red button to sign up for SMMC Program updates via e-mail.



<http://ahca.myflorida.com/smmc>



Today's Presentation, cont.



- [SMMC Home](#)
- [News and Events](#)
- [Long-term Care](#)
- [Managed Medical Assistance](#)
- [Federal Authorities](#)
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News and Events

Calendar of Events and Training

Statewide Medicaid Managed Care (SMMC)

Today ← → Tuesday, May 27 Print Week Month Agenda

Tuesday, May 27	
11:00am	SMMC Managed Medical Assistance (MMA) Provider Webinar
1:30pm	Regions 2, 3, and 4 Provider Outreach Call: Mental Health and
2:30pm	SMMC Managed Medical Assistance (MMA) Provider Webinar
3:00pm	Regions 2, 3, and 4 Provider Outreach Call: Dental Providers
Wednesday, May 28	
9:30am	Regions 5, 6 and 8 Provider Outreach Call: Dental Providers
10:00am	Regions 2, 3 and 4 MMA Provider Outreach Call: Home Health
10:30am	SMMC Managed Medical Assistance (MMA) Provider Webinar
11:00am	Regions 5, 6 and 8 Provider Outreach Call: Durable Medical E
2:00pm	Regions 2, 3, and 4 Provider Outreach Call: Therapy Providers
2:00pm	Regions 5, 6 and 8 Provider Outreach Call: Hospitals and Hospi
3:30pm	Regions 2, 3, and 4 Provider Outreach Call: Durable Medical E
Thursday, May 29	

Events shown in time zone: Eastern Time Google Calendar

- [Program Updates](#)
- [Report a Complaint](#)
- [Submit Comments & Questions](#)
- [Frequently Asked Questions](#)

Select "Event and Training Materials" to download today's presentation.

[Event and Training Materials](#)

[Previous Events Archive](#)

[Guidance Statements](#)



Today's Presentation, cont.

News and Events

Event and Training Materials

Most Recent Webinar



Welcome to the Agency for Health Care Administration (AHCA) training presentation for Medicaid hospice providers

The presentation will begin momentarily.

Please dial in ahead of time to:
1-888-670-3525
Passcode: 771 963 1696

slideshow 1 / 35

[SMMC Provider Webinar: Hospices from Florida Agency for Health Care Administration](#)

May

[Webinar Presentation: MMA - Speciality Plans, May 30, 2014 \[1.04MB PDF\]](#)

[Webinar Presentation: MMA - Transitioning to Managed Medical Assistance – Selecting a MMA Plan and Continuing Your Services, May 29, 2014 \[1.91MB PDF\]](#)

[Webinar Presentation: LTC & MMA - Long-term Care and Managed Medical Assistance: Putting the Pieces Together, May 29, 2014 \[1.22MB PDF\]](#)

[Webinar Presentation: MMA - Prescription Drug Benefits in Managed Medical Assistance, May 28, 2014 \[1.91MB PDF\]](#)

Choose the file(s) you would like to save.

Note: You may also view files from past events and AHCA guidance statements or submit questions to be answered in future presentations.



Today's Presenter

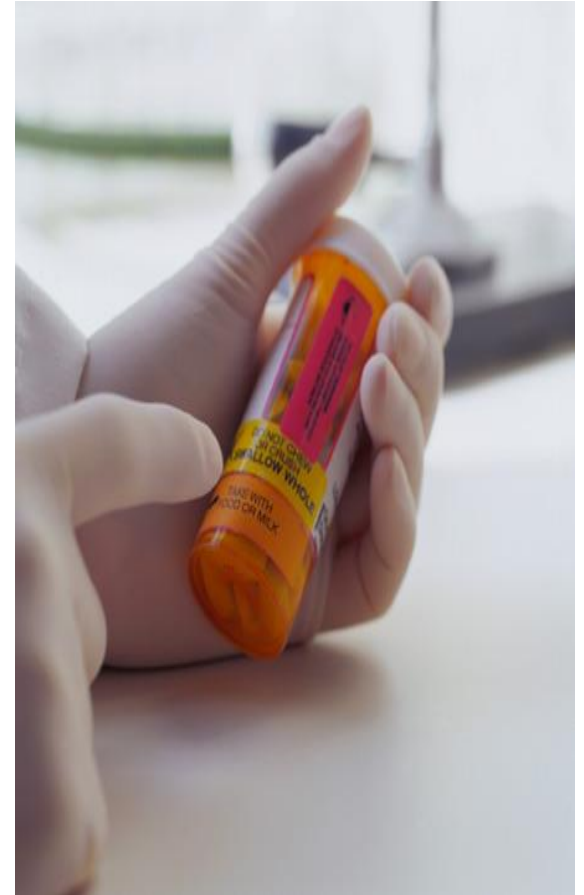
- Vern Hamilton, Government Analyst
 - Agency for Health Care Administration



Prescription Drug Benefits in Managed Medical Assistance

Medicaid Prescription Drug Coverage

- Medicaid is a joint Federal-State program that pays for medical assistance for individuals and families with low incomes and relatively few assets.
- Florida provides coverage for outpatient prescription drugs to all categorically eligible individuals and most other enrollees within our Medicaid program.



Statewide Medicaid Managed Care



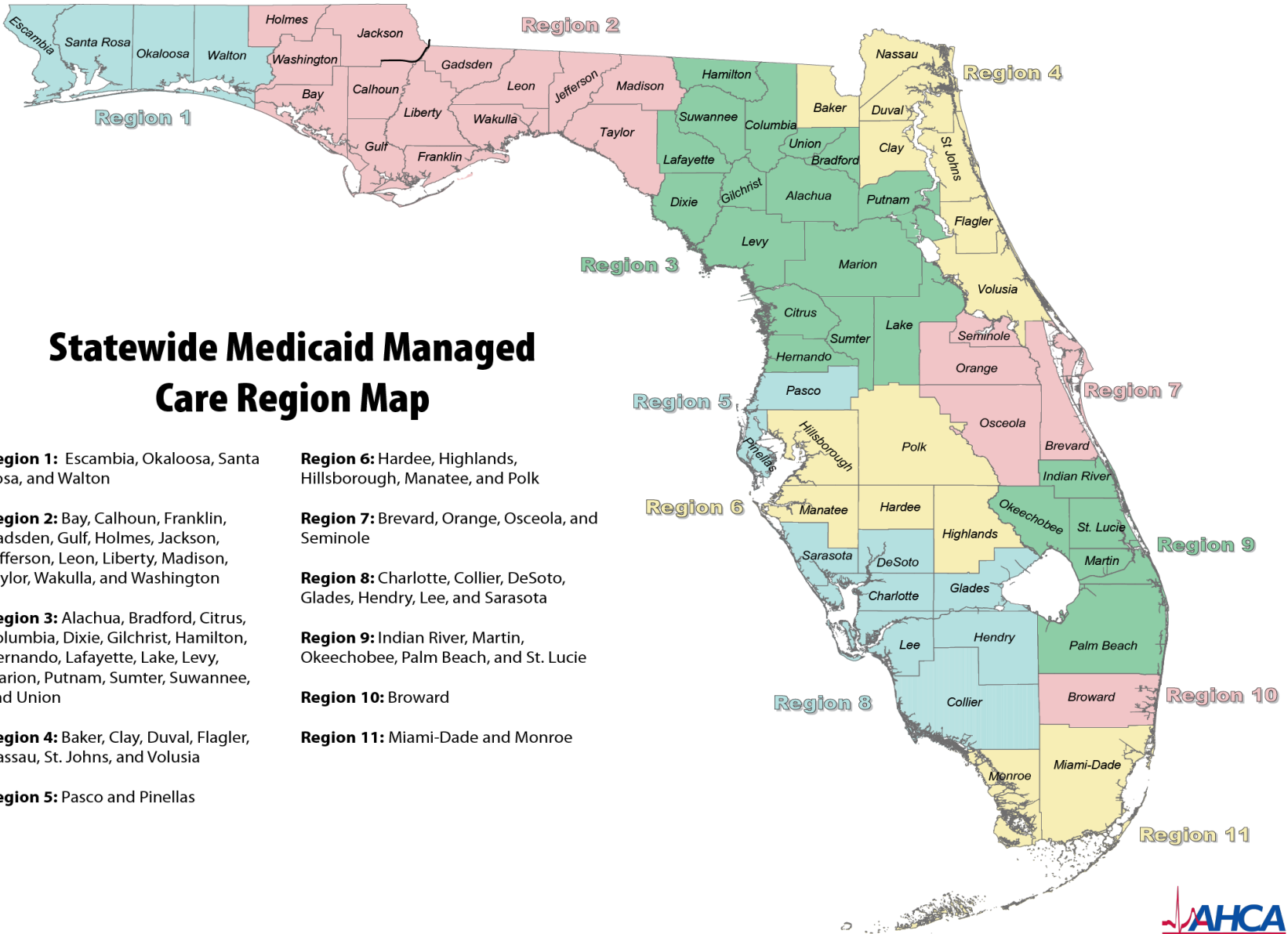
- In 2011, the Florida Legislature directed the Agency to create the Statewide Medicaid Managed Care program.
- The program has two key components: the Managed Medical Assistance (MMA) program and the Long-term Care program.
- The MMA program includes prescription drug benefits

MMA Implementation Dates by Region



MMA is being implemented on a regional basis.

<u>Region</u>	<u>Enrollment Date</u>
2, 3 and 4	May 1, 2014
5, 6 and 8	June 1, 2014
10 and 11	July 1, 2014
1, 7 and 9	August 1, 2014



Statewide Medicaid Managed Care Region Map

Region 1: Escambia, Okaloosa, Santa Rosa, and Walton

Region 2: Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, and Washington

Region 3: Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, and Union

Region 4: Baker, Clay, Duval, Flagler, Nassau, St. Johns, and Volusia

Region 5: Pasco and Pinellas

Region 6: Hardee, Highlands, Hillsborough, Manatee, and Polk

Region 7: Brevard, Orange, Osceola, and Seminole

Region 8: Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota

Region 9: Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie

Region 10: Broward

Region 11: Miami-Dade and Monroe

What Medications Will be Covered?

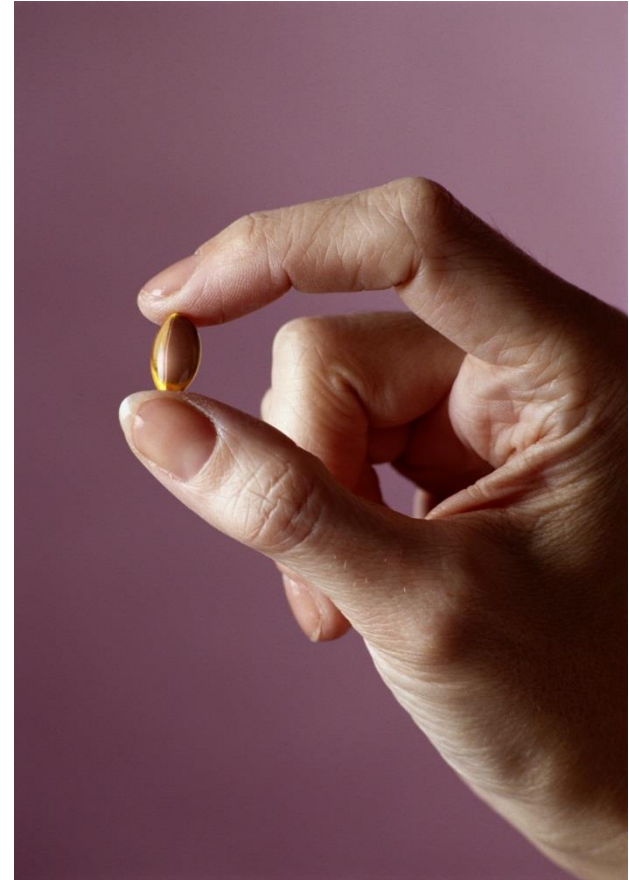


- For at least the first year of operations, all MMA plans must use the Florida Medicaid Preferred Drug List.
- This means that every Medicaid recipient will have access to the same prescription medications, regardless of which MMA plan they choose.

Florida's Medicaid Preferred Drug List (PDL)

“Listing of efficacious, safe, and cost-effective choices for practitioners in all outpatient settings to reference when prescribing for Medicaid recipients.”

(Rule 59G-4.250 Florida Medicaid Prescription Drug Services Provider Handbook)



Coverage and Prior Authorization



- MMA plans must cover all the medications on Medicaid's Preferred Drug List.
 - Plans may also choose to cover additional medications.
- MMA plans' prior authorization criteria cannot be more restrictive than Medicaid's current criteria.
 - Plans can decide not to require prior authorization for a medication.

Medicaid Recipients and the Florida PDL

- All outpatient prescription drugs currently on the Medicaid Covered Drug File must be available on the first date of each region's rollout to ensure continuity of care for all Medicaid recipients
- The Agency is encouraging MMA plans to take all steps necessary to provide access to all existing prescription drug medications on day one.



60-Day Continuity of Care Period



- For up to the first 60 days of enrollment in MMA, Medicaid recipients can receive their existing prescription drugs from their current pharmacy.
 - This is called an “open pharmacy network,” and all MMA plans are required to operate one for the first 60 days in each region
- Any prescription drugs with a prior authorization on file must be covered without requiring additional approval from the MMA plan

Continuity of Care (con't.)



- For medications dispensed during the 60-day continuity of care period, MMA plans must reimburse pharmacy providers that are not contracted to be part of the plan's network at established open network reimbursement rates
- After the 60-day continuity of care period, Medicaid recipients may be required to change to a pharmacy in their MMA plan's pharmacy provider network.

How to get ready for the MMA program

1. One month before the MMA program starts, ask your pharmacy for a list of your prescriptions for the last four months.
2. If you need to change pharmacies, take your prescription bottles and the list of your last four months of prescriptions to your new pharmacy.
3. You can continue to receive the same medications for up to 60 days after you are in your new MMA plan. This gives you time to see your doctor if you need to update your prescriptions or to have your new plan approve your medications.



Problems at the Pharmacy Counter?



- The Agency has created a messaging system to assist pharmacists in filling existing prescriptions even if a Medicaid recipient has enrolled in a new MMA plan but does not have a new ID card when she visits the pharmacy.
- The Agency's systems will send back the enrollee's new MMA plan information that will allow the pharmacist to fill the prescription without delay (MMA Plan enrollee ID# and plan billing information)

Medicaid Recipient Drug Utilization Data Sent to MMA Plans

- Just prior to MMA implementation in each region, each MMA plan will receive from Medicaid a file of claims information for its new enrollees to assist in meeting continuity of care goals:
 - Pharmacy claims for the past year
 - Active prior authorizations (PAs) for prescription drugs
 - Medical PAs for inpatient care
 - Medical PAs for home health



Summary: Efforts to Ensure Continuity of Care for Pharmacy Benefits



- MMA plans must use Medicaid Preferred Drug List for first year
- Receive existing medications from existing providers for the first 60 days after enrollment
 - This is called “open pharmacy network.”
- Pharmacy messaging system will cross-reference existing Medicaid ID# to new plan enrollee ID#
- MMA plans receive one year of pharmacy claims history and active prior authorizations

http://apps.ahca.myflorida.com/smmc_cirts/

Florida Statewide Medicaid Managed Care Program Complaint Form

If you have a complaint about Medicaid Managed Care services, please complete the information below.

* Required fields

For each complaint/issue, please provide:

Your name

Your email

Your phone number

I am a

Who is the complaint/issue about?

Name (If different from above)

Gold Card, SSN, or Medicaid ID or NPI

County

What type of Managed Care Plan is this complaint/issue about?

What is the name of the Managed Care Plan?

Which choice best describes the (complaint/issue)?

Please describe in 2000 characters or less

Do you want to be contacted about this complaint/issue?

Submit

Reset

Your name, email and phone number are requested in case more information is needed to resolve your issue. If you wish to remain anonymous, you may omit this information. If you choose to send an issue anonymously, please provide as much detail as possible. Without enough detail, we may not be able to resolve your issue; however, your input is important and will be used to improve the program.

Thank you for completing this form. After you click the 'Submit' button above, a copy of your complaint will be sent to the email address that you provided.

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public-records request, do not send electronic mail to this entity. Instead, contact the local Area Office by phone (click on link below) or in writing.

If you need assistance completing this form or wish to verbally report your issue, please contact your local Area Office.

Phone numbers of local [Area Offices](#)

Report a Complaint



- If you have a complaint or issue about Medicaid Managed Care services, please complete the online form found at: <http://ahca.myflorida.com/smmc>
- Click on the “Report a Complaint” blue button.
- If you need assistance completing this form or wish to verbally report your issue, please contact your local Medicaid area office.
- Find contact information for the Medicaid area offices at: <http://www.mymedicaid-florida.com/>



Resources

- This presentation can be found on our SlideShare page at: bit.ly/Rx_Benefits
- Updates about the Statewide Medicaid Managed Care program are posted at: www.ahca.myflorida.com/SMMC
- Upcoming events and news can be found on the “News and Events” link.
 - You may sign up for our mailing list by clicking the red “Program Updates” box on the right hand side of the page.
- Continue to check our Frequently Asked Questions button, as we make updates on a regular basis.



Florida Medicaid

SMMC Home **News and Events** Long-term Care Managed Medical Assistance Federal Authorities Archive

Statewide Medicaid Managed Care Program

In 2011, the Florida Legislature created Part IV of Chapter 409, Florida Statutes, directing the Agency to create the Statewide Medicaid Managed Care (SMMC) program. The SMMC program has two key components: the Managed Medical Assistance program and the Long-term Care program.

Program Overview and Summary

There will be two different components that make up the SMMC program:

- The Florida Long-term Care program and
- The Florida Managed Medical Assistance program.

If you are interested in learning more about these two programs, overviews and summaries may be accessed through the links below.

- [Long-term Care program Snapshot](#) [214KB PDF]
- [Managed Medical Assistance program Snapshot](#) [318KB PDF]
- [Region Map](#) [264KB PDF]

Updates about the Statewide Medicaid Managed Care program will be posted on this website as they become available.

Program Updates (circled in red)

Report a Complaint

Submit Comments & Questions

Frequently Asked Questions (circled in red)

Resources

- Weekly provider informational calls regarding the rollout of the Managed Medical Assistance program will be held. Please refer to our SMMC page, ahca.myflorida.com/smmc, for dates, times, and calling instructions.
- Calls will address issues specific to the following provider groups:
 - Mental Health and Substance Abuse
 - Dental
 - Therapy
 - Durable Medical Equipment
 - Home Health
 - Physicians / MediPass
 - Pharmacy
 - Hospitals and Hospice
 - Skilled Nursing Facilities / Assisted Living Facilities / Adult Family Care Homes



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Questions?

