

Health Care Services Price and Quality Transparency

Agency for Health Care Administration
Division of Health Quality Assurance

Deputy Secretary Molly McKinstry
January 27, 2021



Health Care Services Price and Quality Transparency

- **Overview of Prior/Continuing Transparency Efforts**
 - FloridaHealthFinder.gov, Hospice Quality Measures, Facility Level Quality Indicators, Stakeholder Engagement
- **Safety and Quality Transparency**
 - HB 319 (2019), Patient Safety & Quality Measures
 - HB 763 (2020), Patient Safety Culture Surveys
- **Price Transparency**
 - HB 1175 (2016), Transparency in Health Care
- **Certificate of Need (CON)**
 - HB 21 (2019), CON repeal/licensure rulemaking



FloridaHealthFinder.gov

FloridaHealthFinder.gov
a service of the Agency for Health Care Administration

Compare Price Locate

Latest Updates On COVID-19 (Coronavirus)

FloridaHealthFinder.gov is your site for

Easy access to health care information.

Studies show that public reporting of provider performance is a key element that promotes enhanced patient care and consumer choice.

Locate a Facility or Provider

Assisted Living Facilities Summary

Time Period: January 22, 2016 - January 21, 2021

Find facilities in your area

LOCATION: Tallahassee, FL

SELECT RANGE: 50 Miles

Show Results Show All Facilities Advanced Search

Directions:

This symbol directs you to the inspection details for this facility. These web pages list violations of a regulation that are found during an inspection of a health care provider. Click the facility name to access more details for that facility.

For a listing of what activities and special programs and services are offered, hover over the number.

Facility / City	County	Bed Size	Number of Substantiated Complaints	Sanctions / Final Orders	Fine Amount	Number of Deficiencies					Nurse Availability	Number of Special Programs and Services	Number of Activities	
						Total Deficiencies	Class 1	Class 2	Class 3	Class 4				Unclassified
ALLEGRO TALLAHASSEE	Leon	60	2	0	\$0.00	2	0	0	2	0	0	NR	NR	10
ANGEL CARE WITH A VISION LLC	Gadsden	16	1	2	\$0.00	6	0	0	3	0	3	Direct 24hr	NR	7

Hospitals Summary

Time Period: January 2019-December 2019
15 Day Readmission rate, HCAHPS and Infection Rate Time Period: October 2018-September 2019

Find facilities in your area

LOCATION: Tallahassee, FL

SELECT RANGE: 50 Miles

Show Results Show All Facilities Advanced Search

Facility / City	County	Total Hospitalizations	Sanctions / Final Orders	Healthcare Associated Infections					Surgical Site Infection from Abdominal Hysterectomy (SSI: Hysterectomy)	HCAHPS Summary Rating	Average Length of Stay	15 day Readmission Rate	View Quality Report Card	Care Bundle Pricing
				Catheter Associated Urinary Tract Infection (CAUTI)	Central-line Associated Bloodstream Infection (CLABSI)	Clostridium Difficile Infections (C.diff)	Methicillin-resistant Staphylococcus aureus (MRSA)	Surgical Site Infection from Colon Surgery (SSI: Colon)						
STATEWIDE RESULTS		2,765,069							N/A	4.6 Days	6.11%			
CALHOUN-LIBERTY HOSPITAL	Calhoun	182	8	N/A	N/A	N/A	N/A	N/A	N/A	3.9 Days	5.43%			
BLOUNTSTOWN CAPITAL REGIONAL MEDICAL CENTER	Leon	17,688	6	**	**	**	**	**	3	4.6 Days	6.96%			

Home Health Agencies Summary

Time Period: January 22, 2014 - January 21, 2021

Find facilities in your area

LOCATION: Tallahassee, FL

SELECT RANGE: 50 Miles

Show Results Show All Facilities Advanced Search

Directions:

This symbol directs you to the inspection details for this facility. These web pages list violations of a regulation that are found during an inspection of a health care provider. Click the facility name to access more details for that facility.

For a listing of what activities and special programs and services are offered, hover over the number.

Provider / City	Number of Counties / Service Area	County	Type	Accreditation	Complaints	Sanctions / Final Orders	Fines	Number of Deficiencies					Annual Patient Admissions	Medicare Quality of Patient Care	Special Designation	Pediatric Services	Number of Serv. Off.	
								Total	Class 1	Class 2	Class 3	Class 4						Unclassified
AMEDISYS HOME HEALTH TALLAHASSEE	14	Leon	Medicare	ACHC	1	0	\$0.00	1	0	0	1	0	0	Not Reported	*****	Skilled Services	Yes	6
BARNES HEALTHCARE OF FLORIDA LLC TALLAHASSEE	14	Leon	Licensed only	ACHC	0	0	\$0.00	0	0	0	0	0	0	Not Reported	N/A	Skilled Services	Yes	1

Nursing Home Guide Summary

Rating Time Period: April 2018 - September 2020
Last Updated: November 2020

Find facilities in your area

LOCATION: Tallahassee, FL

SELECT RANGE: 50 Miles

Show Results Show All Facilities Advanced Search

Directions:

This symbol directs you to the inspection details for this facility. These web pages list violations of a regulation that are found during an inspection of a health care provider. Click the facility name to access more details for that facility.

Facility / City	Region	County	Inspection				Inspection Components						
			Overall Inspection	Quality of Care	Quality of Life	Administration	Nutrition & Hydration	Restraints & Seclusion	Pressure Ulcers	Delirium	Dignity		
BRYNWOOD HEALTH AND REHABILITATION CENTER	Region 2	Jefferson	**	**	*	*****	*****	*****	*****	*****	*****	*****	*****
MONTICELLO CENTRE POINTE HEALTH AND REHAB CENTER	Region 2	Tallahassee	**	**	*	*****	*****	*****	*****	*****	*****	*****	
TALLAHASSEE CONSULATE HEALTH CARE OF	Region 2	Leon	**	**	****	*	*****	*****	*****	*****	*****	*****	

Hospice Quality Reporting Program (HQRP) Summary

Time Period: CAHPS - October 1, 2016 through September 30, 2018 and HIS - October 1, 2017 through September 30, 2018

To view individual measures click one of the following:

- Summary
- CAHPS (Patient and Family Experience Measures - Consumer Assessment of Healthcare Provider and Systems)
- HIS (Quality of Patient Care Measures - Hospice Item Set)

Facility / City	County	License Status	Licensed Beds	CAHPS® - Willing to recommend the hospice	HIS - Patients who got an assessment of all 7 HIS quality measures
ADVENTHEALTH HOSPICE CARE CENTRAL FLORIDA	Seminole	Licensed	16	83%	98.3%
Altamonte Springs ADVENTHEALTH HOSPICE CARE EAST FLORIDA	Volusia	Licensed	8	83%	97.2%
Ormond Beach AMEDISYS HOSPICE	Miami-Dade	Licensed	0	78%	83.7%
Hialeah AVOW HOSPICE INC	Collier	Licensed	20	90%	98.7%
Naples BIG BEND HOSPICE INC	Leon	Licensed	12	90%	97.8%

www.FloridaHealthFinder.gov

Agency contracts with ISC (vendor) for design, support, and hosting...

Facility Locator and Profiles

- Information intake through License Application Process
 - Updated every night
- Data and Updates from Regulatory Activities

Comparative Tools

- Discharge and Emergency Department Data from Hospitals and Ambulatory Surgery Centers
- Regulatory Compliance data
- National Quality Measures (CMS, AHRQ)

Price Compare

- Paid Claims Data from Health Insurers
- Retail pharmacy prices



Overview of Prior/Continuing Transparency Efforts

Hospice Quality Measures

Hospice Quality Reporting Program (HQRP) Summary

Time Period: CAHPS - October 1, 2016 through September 30, 2018 and HIS - October 1, 2017 through September 30, 2018

To view individual measures click one of the following:

- Summary
- CAHPS (Patient and Family Experience Measures - Consumer Assessment of Healthcare Provider and Systems)
- HIS (Quality of Patient Care Measures - Hospice Item Set)

Facility / City	County	License Status	Licensed Beds	CAHPS® - Willing to recommend the hospice	HIS - Patients who got an assessment of all 7 HIS quality measures
ADVENTHEALTH HOSPICE CARE CENTRAL FLORIDA Altamonte Springs	Seminole	Licensed	16	83%	98.3%
ADVENTHEALTH HOSPICE CARE EAST FLORIDA Ormond Beach	Volusia	Licensed	8	83%	97.2%
AMEDISYS HOSPICE Hialeah	Miami-Dade	Licensed	0	78%	83.7%
AVOW HOSPICE INC Naples	Collier	Licensed	20	90%	98.7%
BIG BEND HOSPICE INC Tallahassee	Leon	Licensed	12	90%	97.8%
BRISTOL HOSPICE - MIAMI DADE, LLC Miami	Miami-Dade	Licensed	0	N/R	100.0%



Overview of Prior/Continuing Transparency Efforts

FloridaHealthFinder - Provider Profile

BAYSIDE TERRACE

Licensure
Information
and
Emergency
Actions



Street Address

9381 US HIGHWAY 19 N
PINELLAS PARK, FL 33782-5410
Phone: (727) 576-1234
County: Pinellas

[Get Directions](#)

Mailing Address

9381 US HIGHWAY 19 N
PINELLAS PARK, FL 33782-5410
County: Pinellas

Website: <http://www.holidaytouch.com/our-communities/bayside-terrace>

Emergency Actions:

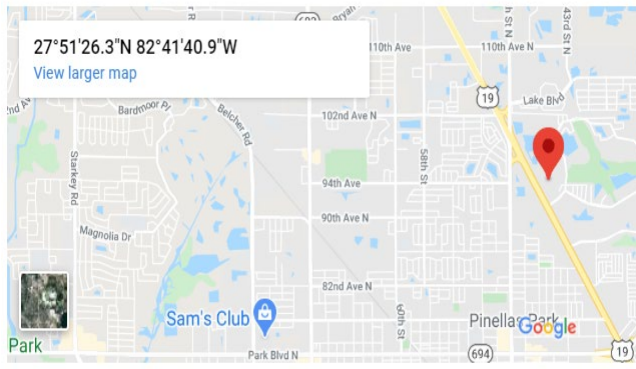
None

AHCA Reports:

[Inspection Reports](#)

[Inspection Details](#)

[Assisted Living Facility Comparison Tool](#)



Facility/Provider Type: Assisted Living Facility

Administrator: ALICIA POWERS-TURNER

Financial Officer: DANNY PROSKY

Owner/Licensee: GAHC4 BAYSIDE FL TRS SUB, LLC

Owner/Licensee Since: 11/1/2017

+ Controlling Interest for GAHC4 BAYSIDE FL TRS SUB, LLC

Profit Status: For-Profit

Management Company: MERIDIAN SENIOR LIVING LLC

Manager Since: 8/30/2019

+ Controlling Interest for MERIDIAN SENIOR LIVING LLC

Licensed Beds: 162

Bed Types:

Private : 162

Extended Congregate

Care : 0

Optional State

Supplement : 0

AHCA Number (File Number): 11963958

AHCA Field Office: 05

License Number: 6139

Current License Effective: 11/6/2020

Expires: 10/31/2021

License Status: LICENSED

Key Contacts



Size/Capacity



License Info.



Consumer Guides

Take Charge of Your Health

These guides can help you learn about various health care topics.



Los folletos de esta página se encuentran disponibles en Español, presione [aquí](#) para ver la versión.

A Patient's Guide to a Hospital Stay

This guide gives practical information to patients entering the hospital.



Assisted Living in Florida

For information on adult day care centers, adult family care homes, and assisted living facilities.



End-of-Life Issues - A Practical Planning Guide

This brochure provides an overview of end-of-life issues and practical planning.



Health and Human Services Programs

This pamphlet introduces consumers to various health and human services programs available through Florida state agencies.



Emergency and Urgent Care

This brochure provides information about facilities that provide health care services in either an emergency department or urgent care center setting.



[Urgent Care Guide](#)



[ER vs. Urgent Care](#)

Health Care Advance Directives

Health Care Advance Directives state, in advance, what kind of treatment you want or do not want under special, serious medical conditions that would make you unable to tell a doctor how you want to be treated.



Home Health Care in Florida

This guide gives information about Home Health Care.



Long-Term Care

This guide gives information about long-term care options.



Nursing Home Care in Florida

This brochure provides information to help you choose a nursing home.



Patient Safety

This brochure looks at medical errors and steps you can take to protect yourself.



Patient's Bill of Rights and Responsibilities

Florida Patient Bill of Rights and Responsibilities.sa



Understanding Prescription Drug Costs

This brochure can help you understand the pricing of prescription drugs and ways to reduce drug costs.

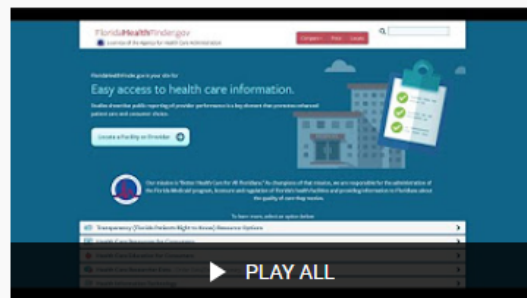


Overview of Prior/Continuing Transparency Efforts

FloridaHealthFinder Website

Website Visits	CY2017	CY2018	CY2019	CY2020*
Total Visits	2,761,145	3,004,658	3,143,752	1,596,999
Total Unique Users	1,182,236	1,223,777	1,278,794	494,420

**Routine outreach activities to promote website visibility were suspended during the early stages of the COVID-19 Pandemic response in order to focus all agency messaging on response-related communications.*



FloridaHealthFinder.gov 2020

17 videos • 98 views • Last updated on Jan 23, 2020



Florida AHCA

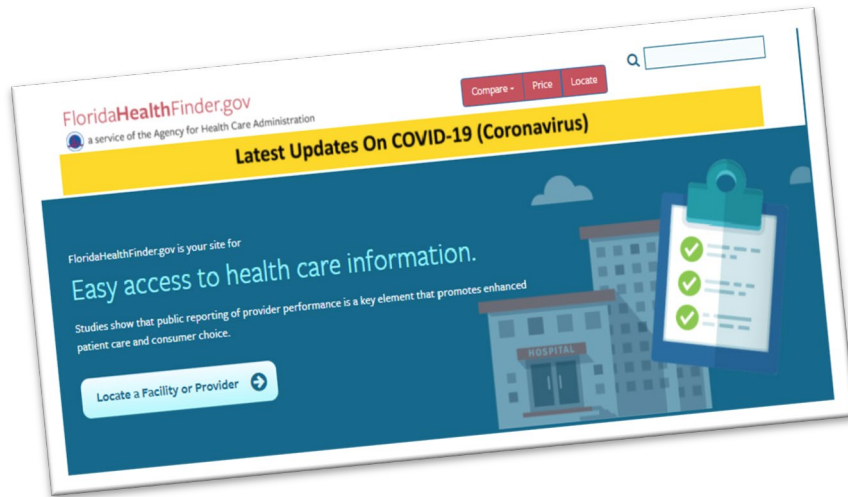
SUBSCRIBE

FloridaHealthFinder Tutorials
are available on the AHCA
YouTube Channel



Overview of Prior/Continuing Transparency Efforts

AHRQ Facility Level Quality Indicators



Coming January 31, 2021!

***U.S. Agency for Healthcare Research and Quality (AHRQ)
Health condition and procedure specific Inpatient Quality
Indicators for every acute care hospital in Florida...***

- ***Prevention Quality Indicators (PQIs)***
- ***Inpatient Quality Indicators (IQIs)***
- ***Patient Safety Indicators (PSIs)***
- ***Pediatric Quality Indicators (PDIs)***

- Calculated using Certified Hospital Discharge Data
- Includes EVERY Admission
- Includes ALL Payer Types
- Updated Quarterly
- Published by Facility



Overview of Prior/Continuing Transparency Efforts

Stakeholder Engagement

- **State Consumer Health Information Policy Advisory Council**
 - Cross-Sector public and private representation
 - Meets at least quarterly
 - Provide feedback and recommendations regarding public transparency and healthcare data initiatives
- **AHCA Participation in stakeholder meetings and events**
 - Agency Staff regularly attend and often present at meetings and events with impacted stakeholders and professional associations



Safety and Quality Transparency

HB 319 (2019), Patient Safety & Quality Measures

Overview of the Bill

Hospitals must provide specific, understandable quality measures to all patients that include:

- Rate of Hospital Acquired Infections (HAIs)
 - Fed. Govt. uses the comparable term Health Care Associated Infections
- Overall Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) patient satisfaction rating
- 15-Day Readmission Rate



Safety and Quality Transparency

HB 319 (2019), Patient Safety & Quality Measures

Implementation

Rule Development

- Initiated Rule Development in October 2019
- Public rule workshop held in November 2019
- Proposed rule and form published December 22, 2020
- Public Rule Hearing held January 14, 2021

Compliant form developed for [FloridaHealthFinder.gov](https://www.floridahealthfinder.gov)

- To be published to hospital profile pages for easy access



Safety and Quality Transparency

HB 319 (2019), Patient Safety & Quality Measures

Report Card (proposed format)

1. Health Care Associated Infections (HAI) Time Period:																													
<p>Health Care Associated Infections (HAI) can be acquired while receiving care in a hospital. HAI's can be related to devices, such as central lines and urinary catheters, or spread from patient to patient after contact with an infected person or surface. HAI's can be prevented when hospitals use infection prevention steps recommended by the Centers for Disease Control and Prevention (CDC). The CDC collects HAI data and calculates a Standardized Infection Ratio (SIR) for hospitals. The SIR allows comparison of a hospital to national benchmarks. Benchmarks represent the expected infection rate based on the data submitted. More information can be found at: https://www.floridahealthfinder.gov/CompareCare/Glossary.aspx.</p>	<table border="1"> <thead> <tr> <th></th> <th>Catheter Associated Urinary Tract Infection</th> <th>Central-line Associated Bloodstream Infection</th> <th>Clostridium Difficile Infections</th> <th>Methicillin-resistant Staphylococcus aureus</th> <th>Surgical Site Infection from Abdominal Hysterectomy</th> <th>Surgical Site Infection from Colon Surgery</th> </tr> </thead> <tbody> <tr> <td>Nat'l (SIR)</td> <td>1.00</td> <td>1.00</td> <td>1.00</td> <td>1.00</td> <td>1.00</td> <td>1.00</td> </tr> <tr> <td>State (SIR)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Facility Rating</td> <td colspan="6"> <ul style="list-style-type: none"> ★★★ Better than the U.S. National Benchmark ★★ No different than the U.S. National Benchmark ★ Worse than the U.S. National Benchmark N/A No results available </td> </tr> </tbody> </table>		Catheter Associated Urinary Tract Infection	Central-line Associated Bloodstream Infection	Clostridium Difficile Infections	Methicillin-resistant Staphylococcus aureus	Surgical Site Infection from Abdominal Hysterectomy	Surgical Site Infection from Colon Surgery	Nat'l (SIR)	1.00	1.00	1.00	1.00	1.00	1.00	State (SIR)							Facility Rating	<ul style="list-style-type: none"> ★★★ Better than the U.S. National Benchmark ★★ No different than the U.S. National Benchmark ★ Worse than the U.S. National Benchmark N/A No results available 					
	Catheter Associated Urinary Tract Infection	Central-line Associated Bloodstream Infection	Clostridium Difficile Infections	Methicillin-resistant Staphylococcus aureus	Surgical Site Infection from Abdominal Hysterectomy	Surgical Site Infection from Colon Surgery																							
Nat'l (SIR)	1.00	1.00	1.00	1.00	1.00	1.00																							
State (SIR)																													
Facility Rating	<ul style="list-style-type: none"> ★★★ Better than the U.S. National Benchmark ★★ No different than the U.S. National Benchmark ★ Worse than the U.S. National Benchmark N/A No results available 																												
2. Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Time Period:																													
<p>HCAHPS is a national survey that asks patients about their experiences during a recent hospital stay. The survey is designed to produce data about patients' perspectives of care that allow objective and meaningful comparisons of hospitals on topics that are important to consumers. Data may not be available for all hospitals. More information can be found at: https://hcahpsonline.org/</p>	<table border="1"> <thead> <tr> <th></th> <th>Overall Hospital Rating</th> </tr> </thead> <tbody> <tr> <td>National Average</td> <td>(%)</td> </tr> <tr> <td>State Average</td> <td>(%)</td> </tr> <tr> <td>Facility Overall Rating</td> <td>(%)</td> </tr> <tr> <td>★ Star rating represents responses to survey questions with 5 stars being the best score</td> <td></td> </tr> <tr> <td>(%) Percentage number score is based on the most positive response</td> <td></td> </tr> <tr> <td>N/A No results available</td> <td></td> </tr> </tbody> </table>		Overall Hospital Rating	National Average	(%)	State Average	(%)	Facility Overall Rating	(%)	★ Star rating represents responses to survey questions with 5 stars being the best score		(%) Percentage number score is based on the most positive response		N/A No results available															
	Overall Hospital Rating																												
National Average	(%)																												
State Average	(%)																												
Facility Overall Rating	(%)																												
★ Star rating represents responses to survey questions with 5 stars being the best score																													
(%) Percentage number score is based on the most positive response																													
N/A No results available																													
3. 15-Day Readmission Rate Time Period:																													
<p>The readmission rate is based on the percentage of patients who were readmitted to the same hospital or another short term acute care hospital for the same or related condition within 15 days of the initial discharge. Readmissions are also known as unplanned hospital visits. More information can be found at: https://www.floridahealthfinder.gov/CompareCare/Glossary.aspx</p>	<table border="1"> <thead> <tr> <th></th> <th>15 day Readmission Rate</th> </tr> </thead> <tbody> <tr> <td>Statewide Rate</td> <td>(%)</td> </tr> <tr> <td>Facility Rate</td> <td>(%) (As Expected)</td> </tr> <tr> <td>(%) Percentage of patients readmitted within 15 days of initial discharge (As Expected, Lower than, or Higher than Expected)</td> <td></td> </tr> <tr> <td>N/A No results available</td> <td></td> </tr> </tbody> </table>		15 day Readmission Rate	Statewide Rate	(%)	Facility Rate	(%) (As Expected)	(%) Percentage of patients readmitted within 15 days of initial discharge (As Expected, Lower than, or Higher than Expected)		N/A No results available																			
	15 day Readmission Rate																												
Statewide Rate	(%)																												
Facility Rate	(%) (As Expected)																												
(%) Percentage of patients readmitted within 15 days of initial discharge (As Expected, Lower than, or Higher than Expected)																													
N/A No results available																													

Six types of HAIs calculated and reported by U.S. Centers for Medicare and Medicaid Services (CMS)

HCAHPS Overall Rating reported by U.S. CMS

15- Day Potentially Preventable Readmissions (PPRs) published by AHCA



Safety and Quality Transparency

HB 763 (2020), Patient Safety Culture Surveys

Overview of the Bill

- **Hospitals and Ambulatory Surgical Centers (ASCs):**
 - Conduct biennial anonymous surveys of employees and staff regarding the facility's culture of patient safety
- **AHCA:**
 - Collects, compiles, and publishes findings



Safety and Quality Transparency

HB 763 (2020), Patient Safety Culture Surveys

Implementation

Rule Development

- Initial Rule Development Workshop hosted November 13, 2020
- Comments received through November 20, 2020
- Rule language currently under development

Data Submission/Reporting System Development

- Requirements gathering and documentation in process
 - AHCA system to collect survey data
 - Publication to FloridaHealthFinder.gov



Price Transparency

HB 1175 (2016), Transparency in Health Care

Overview of the Bill

- **Consumer access to health care charge estimates**
- **Consumer access to information on billing and collection processes**
- **Transparent facility prices**
 - Claims data submitted from certain health insurers and health maintenance organizations
 - Consumer website with health care price information
 - Provide access to claims data for research



Price Transparency

HB 1175 (2016), Transparency in Health Care

Facility and Health Plan Responsibilities

Builds upon prior legislation that requires posting of price for hospitals, ambulatory surgery centers, urgent care centers

Facility Requirements

- Post online – avg. payments/payment ranges received for bundles of health care services
- Written price estimates on request
- Patient billing resolution

Health Plan Requirements

- Consumer Out-of-Pocket cost calculators on plan websites



Price Transparency

FloridaHealthPriceFinder

- **Competitive procurement resulting in required vendor contract executed with the Health Care Cost Institute (HCC) in March 2017**
- **Launched FloridaHealthPriceFinder in November 2017**
 - Leveraged vendors existing web platform and design
 - County level estimates only
 - Utilizing vendor's existing national database
- **Finalized Claims Data Submission Rule November 2018**
- **Completed initial Florida-specific data harvest August 2019**
- **Published Provider-Specific prices with new Florida dataset November 2019**
 - Integrated with quality measures available on FloridaHealthFinder.gov
- **Two additional health plans onboarded in 2020**
- **Website price estimates to be updated March/April 2021**



Price Transparency

FloridaHealthPriceFinder

a service of the Agency for Health Care Administration

Q Search

Print
Miami-Da...
Menu

Childbirth - Vaginal Delivery and Newborn Care

CARE BUNDLE OVERVIEW
CARE BUNDLE DETAILS
WHAT TO EXPECT
QUESTIONS TO ASK
HOW TO PREPARE
RELATED CARE BUNDLES

Care Bundle Overview

This is the delivery of a baby through the mother's vagina, or birth canal. This care bundle includes routine prenatal care, labs, ultrasound, delivery of newborn, and routine postnatal care.

How Are These Numbers Calculated?

The cost information on this website is estimated and is based on roughly 70.3 million claims from a set of insurers and their reported negotiated rates with providers. These estimates are trended to and considered valid through July 1, 2019 based upon claims paid between January 1, 2016 and December 31, 2017.

Cost Overview

Show cost ranges

	National Average	\$13,878
	Florida State Average	\$15,135
	Miami-Dade County Average	\$15,338

Our prices are estimates based on an average and may not be your actual costs. Your costs may be higher or lower for a number of reasons, including insurance deductibles, how sick you are, or other factors. To find more on why your costs may be different than what we show, click [here](#).

Try using the [show cost ranges button above](#) to see the lowest and highest estimates.

- The following data is made available by the state of Florida and the Agency for Health Care Administration.
- To see a more detailed cost breakdown, please click the price of the facility below.

	JACKSON NORTH MEDICAL CENTER	\$11,952
	JACKSON MEMORIAL HOSPITAL	\$13,031
	JACKSON SOUTH MEDICAL CENTER	\$13,031
	MOUNT SINAI MEDICAL CENTER	\$14,107
	SOUTH MIAMI HOSPITAL	\$14,956

Show More County Facilities

Your Care Bundle

The care bundle includes the steps and procedures that are part of a typical treatment plan for that care bundle. Costs are broken out by step.

STEP 1

OFFICE

Prenatal Care, Routine Labs, Ultrasound, and Delivery (physician charges)

Routine prenatal care (monthly visits up to 28 weeks, biweekly visits from 29 to 36 weeks, then weekly visits), labs, ultrasound and delivery of newborn

Miami-Dade County	\$3,890
JACKSON NORTH MEDICAL CENTER	N/A

STEP 2

INPATIENT

Vaginal Delivery and Newborn Care (facility charges)

Vaginal delivery, including pain relief and hospital care of the newborn

Miami-Dade County	\$11,231
JACKSON NORTH MEDICAL CENTER	\$7,845

STEP 3

INPATIENT

Newborn Care (physician charges)

Routine inpatient physician care of newborn

Miami-Dade County	\$217
JACKSON NORTH MEDICAL CENTER	N/A

TOTAL

Miami-Dade County	\$15,338
JACKSON NORTH MEDICAL CENTER - Supporting Step Costs Included	\$11,952
JACKSON NORTH MEDICAL CENTER - Supporting Step Costs Excluded	\$7,845

Better Health Care for All Floridians
AHCA.MyFlorida.com

19

Price Transparency

FloridaHealthPriceFinder



Search for a care bundle or test

Search

Print

Tallahass...

Menu

Showing 29 Care Bundles (Browsing: B)

Back Pain - Chiropractor Visit - Six Visits

A history, physical exam, assessment, and treatment of back pain by a chiropractor. This care bundle includes six visits with a chiropractor.



Back Pain - Doctor Visit

A history, physical exam, evaluation, and treatment of back pain by a healthcare provider.



Back Pain - Epidural Steroid Injection

Epidural injections deliver medication directly into an area around the spinal cord to help relieve pain. This care bundle includes an office visit before and after the surgical procedure.



Back Pain - Lumbar Discectomy

This surgery involves removing all or part of the disk that cushions or lubricates the bones in the back and protects the spinal column. This care bundle includes a visit with the surgeon before surgery, 9 visits with a physical therapist after surgery and 3 visits with the surgeon after surgery.



Back Pain - Lumbar Fusion

This surgery involves fusing, or joining, two or more lumbar vertebrae, the bones that make up the lower part of the spine. This care bundle includes a visit with the surgeon before surgery, 9 visits with a physical therapist after surgery and 3 visits with the surgeon after surgery.

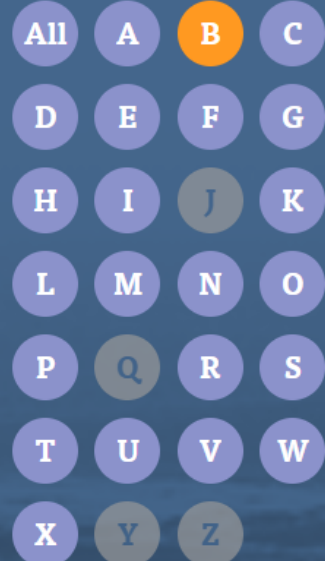


Back Pain - Lumbar Laminectomy

This is a surgery to remove part of one or more lumbar vertebrae, the bones that make up the lower part of the spine. This care bundle includes a visit with the surgeon before surgery, 9 visits with a physical therapist after surgery and 3 visits with the surgeon after surgery.



Find a Care Bundle by its first letter



Not sure what you need?

Try FloridaHealthFinder's Symptom Navigator to learn more about symptoms and conditions, or see your doctor for diagnosis.



Overview of Prior/Continuing Transparency Efforts

FloridaHealthFinder Website

Website Visits	CY2017	CY2018	CY2019	CY2020*
Total Visits	2,761,145	3,004,658	3,143,752	1,596,999
Total Unique Users	1,182,236	1,223,777	1,278,794	494,420

**Routine outreach activities to promote website visibility were suspended during the early stages of the COVID-19 Pandemic response in order to focus all agency messaging on response-related communications.*

FloridaHealthPriceFinder Tours are available on the PriceFinder Website (scroll down to view)

Request a Free Webinar

Let us show you how to start your search!

- 1
- 2
- 3
- 4

Know what care bundle you need? Enter that.

You can also search by the kind of care you need, like knee arthroscopy surgery. Type that in the search bar, and cost information won't be far behind.

FloridaHealthPriceFinder
a service of the Agency for Health Care Administration

Search for care bundles



Price Transparency

HB 1175 (2016), Transparency in Health Care

Compliance/Enforcement

- Facility licensure renewal application includes a direct link to the required information on pricing and quality on the facility's website
- Onsite surveys include a review of the transparency information
- Consumer complaints filed with the Agency prompt review



Price Transparency

HB 1175 (2016), Transparency in Health Care

Compliance/Enforcement

Complaints	CY 2019		CY 2020	
	<u>Received</u>	<u>Substantiated</u>	<u>Received</u>	<u>Substantiated</u>
Ambulatory Surgical Centers	1	1	2	1
Hospitals	51	6	68	4

Survey Tag Citations	CY 2019	CY 2020
Ambulatory Surgical Centers	11	2
Hospitals	20	0



Price Transparency

HB 1175 (2016), Transparency in Health Care

Enhanced Research Capabilities

Claims Analytics contract executed with *Comagine* in May 2020

- Study of preventable hospitalizations utilizing national formulas and benchmarks from federal Agency for Healthcare Research and Quality (AHRQ)
- Subsequent data briefs on significant topics of interest
- Public dashboard with regional price and quality variations
- Agency (internal) dashboard for ad-hoc reporting



Price Transparency

Future Considerations

Federal Hospital Price Transparency Rule

[CMS-1717-F2]

Effective: January 1, 2021

All hospitals operating in the U.S. to publish machine-readable file(s) with standard charges for all services provided. Standard charges include:

- Undiscounted Chargemaster Price
- Negotiated Rates for Networks/Contracts
- Cash Discounted Prices (as applicable)

All hospitals to develop web-based tool for consumers to view prices for 300 most utilized “shoppable” services.

Federal Transparency in Coverage Final Rule

[CMS-9915-F]

Effective: January 1, 2021

All health plans to publish 3 public files:

- Negotiated/contract reimbursement rates (allowed amounts) for all in-network providers
- Historic billed charges and payments to out-of-network providers
- Pharmacy prices including disclosure of any rebates or discounts the plan receives

Beginning January 1, 2023

- Health plans to offer online consumer shopping tools with negotiated rates for their 500 most shoppable services
- All available services to be added by January 1, 2024



Certificate of Need

HB 21 (2019), CON repeal/licensure rulemaking

- Certificate of Need (CON) is a competitive process to authorize new health care facility development based on:
 - The need for services
 - Current providers in the area
 - Applicant qualifications
- HB 21 (2019) Repealed CON for hospitals
 - July 1, 2019 CON repealed for new:
 - General acute care, long term care, rural hospitals
 - Specialty services in existing hospitals – neonatal intensive care units, comprehensive medical rehabilitation, transplant, psychiatric and substance abuse
 - July 1, 2021 CON repealed for specialty hospitals - rehabilitation, psychiatric, children's, special medical
- CON remains intact for:
 - New Hospice providers
 - Nursing Homes
 - Intermediate Care Facilities for Intellectual and Developmental Disabilities (ICF-IDD)



Certificate of Need

HB 21 (2019), CON repeal/licensure rulemaking

New Hospital Development

- Hospital bed additions and conversions
- New hospital development
 - Hospital architectural plans must be approved prior to construction
 - Licensure requirements must be met
 - Federal certification requirements for Medicare and Medicaid



Certificate of Need

HB 21 (2019), CON repeal/licensure rulemaking

Transition to Licensure Requirements

- Enacting legislation (HB 21) retained the authority in specific CON rules for the sole purpose of maintaining licensure requirements until AHCA has adopted rules for the corresponding services
- AHCA defined the sections of CON rules that apply and notified hospitals
- In July 2019, AHCA posted notification of supplemental information expected with applications for tertiary services based upon the CON rules
- Applicants must describe their plan to meet these rules during licensure application



Certificate of Need

HB 21 (2019), CON repeal/licensure rulemaking

New Hospital Development

- Three new Comprehensive Medical Units in existing hospitals (11 to 24 beds)
- One new Neonatal Intensive Care Unit (Level 2) in an existing hospital (10 beds)
- One new Adult Kidney Transplant designation
- One license application pending for a new hospital



Certificate of Need

HB 21 (2019), CON repeal/licensure rulemaking

Rulemaking Update

Certificate of Need Rules will be repealed as Licensure Rules are updated:

- 59C-1.032 Pediatric Cardiac Catherization and Angioplasty Institutional Health Services
- 59C-1.033 Pediatric Open Heart Surgery Program
- 59C-1.042 Neonatal Intensive Care Services
- 59C-1.044 Organ Transplantation

Pending Licensure Rules:

Rule challenge withdrawn January 12, 2021, Hearing January 21, 2021:

- 59A-3.065 Definitions
- 59A-3.249 Neonatal Intensive Care Services

Proposed Rule Publications Pending:

- 59A-3.248 Pediatric Cardiac Services – Pending Publication of Proposed Rule
- 59A-3.066 License Procedures – Pending Notice of Change
- 59A-3.246 License Programs – Pending Notice of Change
- 59A-3.278 Rehab., Psych., and Substance Abuse Programs – Pending Notice of Change



For More Information

Please visit our websites:

- [FloridaHealthFinder.gov](https://www.floridahealthfinder.gov)
- [Pricing.floridahealthfinder.gov](https://pricing.floridahealthfinder.gov)
- [AHCA.myflorida.com](https://www.ahca.myflorida.com)
- [AHCA Provider COVID-19 Resources](#)

