|  | Health Plans |            |               |                           |                     |  |  |  |  |
|--|--------------|------------|---------------|---------------------------|---------------------|--|--|--|--|
|  | Aetna Better |            |               | <b>Children's Medical</b> |                     |  |  |  |  |
| Performance Measures                           | Health       | Amerigroup | Better Health | Services                  | <b>Clear Health</b> |  |  |  |  |
| Adherence to Antipsychotic Medications for     |              |            |               |                           |                     |  |  |  |  |
| Individuals with Schizophrenia                 | 57%          | 63%        | 45%           | N/A                       | 54%                 |  |  |  |  |
| Adolescent Well Care Visits                    | 59%          | 60%        | 56%           | 55%                       | 46%                 |  |  |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |            |               |                           |                     |  |  |  |  |
| Services - ages 20-44                          | 68%          | 70%        | 60%           | N/A                       | 87%                 |  |  |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |            |               |                           |                     |  |  |  |  |
| Services - ages 45-64                          | 83%          | 85%        | 80%           | N/A                       | 93%                 |  |  |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |            |               |                           |                     |  |  |  |  |
| Services - ages 65+                            | 86%          | 88%        | 85%           | N/A                       | 93%                 |  |  |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |            |               |                           |                     |  |  |  |  |
| Services -Total                                | 74%          | 75%        | 68%           | N/A                       | 91%                 |  |  |  |  |
| Adult BMI Assessment                           | 90%          | 92%        | 87%           | 19%                       | 87%                 |  |  |  |  |
| Annual Dental Visit - Total                    | 47%          | 51%        | 51%           | 49%                       | 40%                 |  |  |  |  |
| Annual Monitoring for Patients on Persistent   |              |            |               |                           |                     |  |  |  |  |
| Medications - ACEs/ARBs                        | 95%          | 93%        | 92%           | 86%                       | 98%                 |  |  |  |  |
| Annual Monitoring for Patients on Persistent   |              |            |               |                           |                     |  |  |  |  |
| Medications - Digoxin                          | **           | 62%        | **            | **                        | **                  |  |  |  |  |
| Annual Monitoring for Patients on Persistent   |              |            |               |                           |                     |  |  |  |  |
| Medications - Diuretics                        | 95%          | 93%        | 93%           | 90%                       | 99%                 |  |  |  |  |
| Annual Monitoring for Patients on Persistent   |              |            |               |                           |                     |  |  |  |  |
| Medications - Total                            | 95%          | 93%        | 92%           | 82%                       | 98%                 |  |  |  |  |
| Antidepressant Medication Management -         |              |            |               |                           |                     |  |  |  |  |
| Effective Acute Phase Treatment                | 53%          | 51%        | 42%           | 65%                       | 54%                 |  |  |  |  |
| Antidepressant Medication Management -         |              |            |               |                           |                     |  |  |  |  |
| Effective Continuation Phase Treatment         | 37%          | 34%        | 30%           | 53%                       | 40%                 |  |  |  |  |
| Breast Cancer Screening                        | 69%          | 62%        | 59%           | N/A                       | 58%                 |  |  |  |  |
| Call Answer Timeliness                         | 83%          | 84%        | 89%           | 85%                       | 92%                 |  |  |  |  |

|  | Health Plans |            |                      |                           |                     |  |  |  |
|--|--------------|------------|----------------------|---------------------------|---------------------|--|--|--|
|  | Aetna Better |            |                      | <b>Children's Medical</b> |                     |  |  |  |
| Performance Measures                             | Health       | Amerigroup | <b>Better Health</b> | Services                  | <b>Clear Health</b> |  |  |  |
| Cervical Cancer Screening                        | 67%          | 61%        | 58%                  | N/A                       | 68%                 |  |  |  |
| Childhood Immunization Status - Combination 2    | 78%          | 84%        | 74%                  | 77%                       | **                  |  |  |  |
| Childhood Immunization Status - Combination 3    | 72%          | 80%        | 72%                  | 70%                       | **                  |  |  |  |
| Children and Adolescents' Access to Primary Care |              |            |                      |                           |                     |  |  |  |
| Practitioners - ages 12-24 months                | 96%          | 96%        | 94%                  | 96%                       | **                  |  |  |  |
| Children and Adolescents' Access to Primary Care |              |            |                      |                           |                     |  |  |  |
| Practitioners - ages 25 months - 6 years         | 90%          | 91%        | 88%                  | 94%                       | 67%                 |  |  |  |
| Children and Adolescents' Access to Primary Care |              |            |                      |                           |                     |  |  |  |
| Practitioners - ages 7-11 years                  | 90%          | 91%        | 88%                  | 96%                       | **                  |  |  |  |
| Children and Adolescents' Access to Primary Care |              |            |                      |                           |                     |  |  |  |
| Practitioners - ages 12-19 years                 | 85%          | 89%        | 82%                  | 96%                       | **                  |  |  |  |
| Chlamydia Screening in Women - 16-20 years       | 67%          | 63%        | 60%                  | 42%                       | **                  |  |  |  |
| Chlamydia Screening in Women - 21-24 years       | 68%          | 73%        | 67%                  | **                        | 73%                 |  |  |  |
| Chlamydia Screening in Women - Total             | 68%          | 65%        | 62%                  | 42%                       | 77%                 |  |  |  |
| Comprehensive Diabetes - HbA1C Testing           | 88%          | 85%        | 86%                  | 81%                       | 86%                 |  |  |  |
| Comprehensive Diabetes - HbA1C Poor Control      |              |            |                      |                           |                     |  |  |  |
| (INVERSE)  | 36%          | 38%        | 42%                  | 100%                      | 53%                 |  |  |  |
| Comprehensive Diabetes - HbA1C Good Control      | 54%          | 51%        | 47%                  | 0%                        | 39%                 |  |  |  |
| Comprehensive Diabetes - Eye Exam                | 57%          | 55%        | 45%                  | 34%                       | 42%                 |  |  |  |
| Comprehensive Diabetes - Nephropathy             | 95%          | 95%        | 90%                  | 79%                       | 94%                 |  |  |  |
| Controlling Blood Pressure - Total               | 64%          | 66%        | 52%                  | N/A                       | 44%                 |  |  |  |
| Dental Treatment Services                        | 20%          | 16%        | 15%                  | 14%                       | 7%                  |  |  |  |
| Diabetes Screening for People with Schizophrenia |              |            |                      |                           |                     |  |  |  |
| or Bipolar Disorder Who Are Using Antipsychotic  |              |            |                      |                           |                     |  |  |  |
| Medications                                      | 86%          | 84%        | 89%                  | 81%                       | 98%                 |  |  |  |

|  | Health Plans |            |               |                           |                     |  |  |  |  |
|--|--------------|------------|---------------|---------------------------|---------------------|--|--|--|--|
|  | Aetna Better |            |               | <b>Children's Medical</b> |                     |  |  |  |  |
| Performance Measures                                 | Health       | Amerigroup | Better Health | Services                  | <b>Clear Health</b> |  |  |  |  |
| Engagement of Alcohol and Other Drug                 |              |            |               |                           |                     |  |  |  |  |
| Dependence Treatment - ages 13-17 years              | 13%          | 13%        | 6%            | 12%                       | **                  |  |  |  |  |
| Engagement of Alcohol and Other Drug                 |              |            |               |                           |                     |  |  |  |  |
| Dependence Treatment - ages 18+ years                | 3%           | 6%         | 6%            | 5%                        | 4%                  |  |  |  |  |
| Engagement of Alcohol and Other Drug                 |              |            |               |                           |                     |  |  |  |  |
| Dependence Treatment - Total                         | 4%           | 7%         | 6%            | 9%                        | 4%                  |  |  |  |  |
| Follow-up After Emergency Department Visit for       |              |            |               |                           |                     |  |  |  |  |
| Alcohol and Other Drug Dependence - 7 Day - Total    | 6%           | 5%         | 4%            | 2%                        | 8%                  |  |  |  |  |
| Follow-up After Emergency Department Visit for       |              |            |               |                           |                     |  |  |  |  |
| Alcohol and Other Drug Dependence - 30 Day -         |              |            |               |                           |                     |  |  |  |  |
| Total  | 8%           | 8%         | 6%            | 4%                        | 9%                  |  |  |  |  |
| Follow-up After Hospitalization for Mental Illness - |              |            |               |                           |                     |  |  |  |  |
| 7 Day  | 45%          | 47%        | 34%           | 41%                       | 28%                 |  |  |  |  |
| Follow-up After Hospitalization for Mental Illness - |              |            |               |                           |                     |  |  |  |  |
| 30 Day   | 58%          | 63%        | 48%           | 63%                       | 38%                 |  |  |  |  |
| Follow-up After Emergency Department Visit for       |              |            |               |                           |                     |  |  |  |  |
| Mental Illness - 7 Day                               | 23%          | 38%        | 25%           | 36%                       | 21%                 |  |  |  |  |
| Follow-up After Emergency Department Visit for       |              |            |               |                           |                     |  |  |  |  |
| Mental Illness - 30 Day                              | 46%          | 54%        | 42%           | 59%                       | 26%                 |  |  |  |  |
| Follow-Up Care for Children Prescribed ADHD          |              |            |               |                           |                     |  |  |  |  |
| Medication - Initiation Phase                        | 24%          | 52%        | 42%           | 39%                       | **                  |  |  |  |  |
| Follow-Up Care for Children Prescribed ADHD          |              |            |               |                           |                     |  |  |  |  |
| Medication - Continuation and Maintenance Phase      | 19%          | 68%        | 49%           | 47%                       | **                  |  |  |  |  |
| Frequency of Ongoing Prenatal Care - Greater than    |              |            |               |                           |                     |  |  |  |  |
| 81% of Visits  | 75%          | 71%        | 61%           | 31%                       | 48%                 |  |  |  |  |
| Highly Active Anti-Retroviral Treatment              | 88%          | 87%        | 86%           | 93%                       | 94%                 |  |  |  |  |

|  | Health Plans |            |                      |                           |              |  |  |  |  |
|--|--------------|------------|----------------------|---------------------------|--------------|--|--|--|--|
|  | Aetna Better |            |                      | <b>Children's Medical</b> |              |  |  |  |  |
| Performance Measures                                   | Health       | Amerigroup | <b>Better Health</b> | Services                  | Clear Health |  |  |  |  |
| HIV-Related Outpatient Medical Visits ≥ 2 (182)        | 36%          | 50%        | 39%                  | 68%                       | 54%          |  |  |  |  |
| HIV-Related Outpatient Medical Visits 0 (INVERSE)      | 42%          | 18%        | 18%                  | 9%                        | 12%          |  |  |  |  |
| HIV Viral Load Suppression - ages 18-64 years          | 49%          | 17%        | 0%                   | 0%                        | 0%           |  |  |  |  |
| HIV Viral Load Suppression - ages 65+ years            | **           | **         | **                   | **                        | 0%           |  |  |  |  |
| Immunization for Adolescents - Combination 1           | 78%          | 73%        | 73%                  | 71%                       | **           |  |  |  |  |
| Initation of Alcohol and Other Drug Dependence         |              |            |                      |                           |              |  |  |  |  |
| Treatment - ages 13-17 years                           | 35%          | 43%        | 20%                  | 49%                       | **           |  |  |  |  |
| Initation of Alcohol and Other Drug Dependence         |              |            |                      |                           |              |  |  |  |  |
| Treatment - ages 18+ years                             | 26%          | 38%        | 33%                  | 38%                       | 43%          |  |  |  |  |
| Initation of Alcohol and Other Drug Dependence         |              |            |                      |                           |              |  |  |  |  |
| Treatment - Total                                      | 27%          | 39%        | 31%                  | 45%                       | 43%          |  |  |  |  |
| Lead Screening in Children                             | 71%          | 72%        | 70%                  | 57%                       | **           |  |  |  |  |
| Medication Management for People with Asthma -         |              |            |                      |                           |              |  |  |  |  |
| 75% Medication Compliance - Total                      | 24%          | 23%        | 25%                  | 52%                       | 60%          |  |  |  |  |
| Mental Health Readmission Rate (INVERSE)               | 17%          | 33%        | 28%                  | 21%                       | 41%          |  |  |  |  |
| Metabolic Monitoring for Children and                  |              |            |                      |                           |              |  |  |  |  |
| Adolescents on Antipsychotics - Total                  | 55%          | 39%        | 33%                  | 42%                       | **           |  |  |  |  |
| Plan All-Cause Readmissions - Females ages 18-64       |              |            |                      |                           |              |  |  |  |  |
| years  | 23%          | 18%        | 17%                  | N/A                       | 28%          |  |  |  |  |
| Plan All-Cause Readmissions - Females ages 65+         |              |            |                      |                           |              |  |  |  |  |
| years  | 19%          | 16%        | 18%                  | N/A                       | **           |  |  |  |  |
| Plan All-Cause Readmissions - Males ages 18-64         | 2001         | 2.01       |                      |                           | 2221         |  |  |  |  |
| years  | 23%          | 24%        | 25%                  | N/A                       | 29%          |  |  |  |  |
| Plan All-Cause Readmissions - Males ages 65+           | 4.007        | 4.607      | 70/                  | N. / A                    | **           |  |  |  |  |
| years  | 18%          | 16%        | 7%                   | N/A                       | <u> </u>     |  |  |  |  |
| Plan All-Cause Readmissions - ages 18-64 years - Total | 23%          | 20%        | 20%                  | NI/A                      | 28%          |  |  |  |  |
| IUlai  | 25%          | 20%        | 20%                  | N/A                       | <b>2</b> 8%  |  |  |  |  |

|  |                        |            | Health Pla    | ns                             |              |
|--|------------------------|------------|---------------|--------------------------------|--------------|
| Performance Measures                               | Aetna Better<br>Health | Amerigroup | Better Health | Children's Medical<br>Services | Clear Health |
| Plan All-Cause Readmissions - ages 65+ years -     |                        | 0 11       |               |                                |              |
| Total  | 19%                    | 16%        | 14%           | N/A                            | **           |
| Timeliness of Prenatal Care                        | 95%                    | 87%        | 79%           | 60%                            | 71%          |
| Postpartum Care                                    | 65%                    | 66%        | 69%           | 43%                            | 49%          |
| Preventive Dental Services                         | 36%                    | 40%        | 39%           | 36%                            | 20%          |
| Sealants   | 13%                    | 14%        | 16%           | 9%                             | 9%           |
| Transportation Availability                        | 100%                   | 100%       | 100%          | 100%                           | 100%         |
| Transportation Timeliness                          | 95%                    | 88%        | 96%           | 72%                            | 95%          |
| Use of Multiple Concurrent Antipsychotics in       |                        |            |               |                                |              |
| Children and Adolescents - Total (INVERSE)         | 0%                     | 1%         | 0%            | 3%                             | **           |
| Well-Child 0 Visits (INVERSE)                      | 1%                     | 1%         | 0%            | 4%                             | **           |
| Well-Child 6+ Visits                               | 74%                    | 71%        | 71%           | 46%                            | **           |
| Well-Child Visits in the Third, Fourth, Fifth, and |                        |            |               |                                |              |
| Sixth Years of Life                                | 78%                    | 76%        | 79%           | 72%                            | 77%          |

|  | Health Plans |         |        |          |        |          |          |  |  |
|--|--------------|---------|--------|----------|--------|----------|----------|--|--|
|  | Community    |         |        |          |        |          |          |  |  |
| Performance Measures                           | Care Plan    | Freedom | Humana | Magellan | Molina | Positive | Prestige |  |  |
| Adherence to Antipsychotic Medications for     |              |         |        |          |        |          |          |  |  |
| Individuals with Schizophrenia                 | 67%          | N/A     | 65%    | 68%      | 61%    | 32%      | 65%      |  |  |
| Adolescent Well Care Visits                    | 56%          | N/A     | 52%    | 35%      | 50%    | **       | 46%      |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |         |        |          |        |          |          |  |  |
| Services - ages 20-44                          | 50%          | **      | 68%    | 72%      | 66%    | 92%      | 67%      |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |         |        |          |        |          |          |  |  |
| Services - ages 45-64                          | 71%          | **      | 87%    | 86%      | 83%    | 93%      | 83%      |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |         |        |          |        |          |          |  |  |
| Services - ages 65+                            | 76%          | 97%     | 92%    | 79%      | 85%    | **       | 83%      |  |  |
| Adults' Access to Preventive/Ambulatory Health |              |         |        |          |        |          |          |  |  |
| Services -Total                                | 58%          | 98%     | 79%    | 77%      | 72%    | 93%      | 72%      |  |  |
| Adult BMI Assessment                           | 86%          | **      | 93%    | 78%      | 85%    | 93%      | 84%      |  |  |
| Annual Dental Visit - Total                    | 53%          | N/A     | 49%    | 32%      | 48%    | **       | 47%      |  |  |
| Annual Monitoring for Patients on Persistent   |              |         |        |          |        |          |          |  |  |
| Medications - ACEs/ARBs                        | 92%          | 100%    | 92%    | 91%      | 92%    | 98%      | 89%      |  |  |
| Annual Monitoring for Patients on Persistent   |              |         |        |          |        |          |          |  |  |
| Medications - Digoxin                          | **           | **      | 54%    | **       | 54%    | **       | 53%      |  |  |
| Annual Monitoring for Patients on Persistent   |              |         |        |          |        |          |          |  |  |
| Medications - Diuretics                        | 91%          | 100%    | 93%    | 90%      | 92%    | 98%      | 89%      |  |  |
| Annual Monitoring for Patients on Persistent   |              |         |        |          |        |          |          |  |  |
| Medications - Total                            | 91%          | 99%     | 92%    | 91%      | 91%    | 98%      | 88%      |  |  |
| Antidepressant Medication Management -         |              |         |        |          |        |          |          |  |  |
| Effective Acute Phase Treatment                | 65%          | **      | 55%    | 49%      | 53%    | 67%      | 53%      |  |  |
| Antidepressant Medication Management -         |              |         |        |          |        |          |          |  |  |
| Effective Continuation Phase Treatment         | 58%          | **      | 40%    | 33%      | 37%    | 58%      | 36%      |  |  |
| Breast Cancer Screening                        | 61%          | **      | 56%    | 38%      | 59%    | 58%      | 57%      |  |  |
| Call Answer Timeliness                         | 88%          | 95%     | 98%    | 79%      | 76%    | 80%      | 93%      |  |  |

|  |           |         | Hea    | alth Plans |        |          |          |
|--|-----------|---------|--------|------------|--------|----------|----------|
|  | Community |         |        |            |        |          |          |
| Performance Measures                             | Care Plan | Freedom | Humana | Magellan   | Molina | Positive | Prestige |
| Cervical Cancer Screening                        | 55%       | N/A     | 58%    | 41%        | 45%    | 66%      | 56%      |
| Childhood Immunization Status - Combination 2    | 76%       | N/A     | 77%    | **         | 79%    | **       | 78%      |
| Childhood Immunization Status - Combination 3    | 74%       | N/A     | 73%    | **         | 76%    | **       | 76%      |
| Children and Adolescents' Access to Primary Care |           |         |        |            |        |          |          |
| Practitioners - ages 12-24 months                | 94%       | N/A     | 94%    | **         | 93%    | **       | 93%      |
| Children and Adolescents' Access to Primary Care |           |         |        |            |        |          |          |
| Practitioners - ages 25 months - 6 years         | 90%       | N/A     | 87%    | 64%        | 86%    | **       | 84%      |
| Children and Adolescents' Access to Primary Care | 2.00      |         | 2221   | <b>-</b>   | 2221   | ale ale  | 0=0/     |
| Practitioners - ages 7-11 years                  | 91%       | N/A     | 88%    | 71%        | 88%    | **       | 85%      |
| Children and Adolescents' Access to Primary Care | 0.40/     |         | 050/   | 660/       | 050/   | **       | 000/     |
| Practitioners - ages 12-19 years                 | 84%       | N/A     | 85%    | 66%        | 85%    |          | 80%      |
| Chlamydia Screening in Women - 16-20 years       | 58%       | N/A     | 61%    | 63%        | 58%    | **       | 57%      |
| Chlamydia Screening in Women - 21-24 years       | 67%       | N/A     | 68%    | 65%        | 69%    | **       | 66%      |
| Chlamydia Screening in Women - Total             | 60%       | N/A     | 63%    | 64%        | 61%    | **       | 60%      |
| Comprehensive Diabetes - HbA1C Testing           | 85%       | **      | 87%    | 77%        | 86%    | 90%      | 83%      |
| Comprehensive Diabetes - HbA1C Poor Control      |           |         |        |            |        |          |          |
| (INVERSE)  | 43%       | **      | 39%    | 53%        | 45%    | 34%      | 51%      |
| Comprehensive Diabetes - HbA1C Good Control      | 47%       | **      | 47%    | 39%        | 47%    | 49%      | 39%      |
| Comprehensive Diabetes - Eye Exam                | 58%       | **      | 67%    | 39%        | 57%    | 28%      | 50%      |
| Comprehensive Diabetes - Nephropathy             | 91%       | **      | 93%    | 90%        | 91%    | 92%      | 91%      |
| Controlling Blood Pressure - Total               | 50%       | 77%     | 63%    | 56%        | 42%    | 66%      | 51%      |
| Dental Treatment Services                        | 14%       | N/A     | 16%    | 12%        | 17%    | 27%      | 14%      |
| Diabetes Screening for People with Schizophrenia |           |         |        |            |        |          |          |
| or Bipolar Disorder Who Are Using Antipsychotic  |           |         |        |            |        |          |          |
| Medications                                      | 80%       | N/A     | 82%    | 74%        | 82%    | 98%      | 81%      |

|  |           |         | Hea    | alth Plans |        |          |          |
|--|-----------|---------|--------|------------|--------|----------|----------|
|  | Community |         |        |            |        |          |          |
| Performance Measures                                 | Care Plan | Freedom | Humana | Magellan   | Molina | Positive | Prestige |
| Engagement of Alcohol and Other Drug                 |           |         |        |            |        |          |          |
| Dependence Treatment - ages 13-17 years              | 10%       | **      | 9%     | 12%        | 5%     | **       | 15%      |
| Engagement of Alcohol and Other Drug                 |           |         |        |            |        |          |          |
| Dependence Treatment - ages 18+ years                | 6%        | **      | 5%     | 6%         | 6%     | 5%       | 7%       |
| Engagement of Alcohol and Other Drug                 |           |         |        |            |        |          |          |
| Dependence Treatment - Total                         | 7%        | **      | 5%     | 7%         | 6%     | 5%       | 8%       |
| Follow-up After Emergency Department Visit for       |           |         |        |            |        |          |          |
| Alcohol and Other Drug Dependence - 7 Day - Total    | 6%        | N/A     | 19%    | 17%        | 5%     | **       | 7%       |
| Follow-up After Emergency Department Visit for       |           |         |        |            |        |          |          |
| Alcohol and Other Drug Dependence - 30 Day -         |           |         |        |            |        |          |          |
| Total  | 8%        | N/A     | 23%    | 21%        | 7%     | **       | 10%      |
| Follow-up After Hospitalization for Mental Illness - |           |         |        |            |        |          |          |
| 7 Day  | 47%       | **      | 51%    | 39%        | 39%    | 17%      | 19%      |
| Follow-up After Hospitalization for Mental Illness - |           |         |        |            |        |          |          |
| 30 Day   | 56%       | **      | 53%    | 47%        | 56%    | 18%      | 48%      |
| Follow-up After Emergency Department Visit for       |           |         |        |            |        |          |          |
| Mental Illness - 7 Day                               | 7%        | N/A     | 36%    | 40%        | 23%    | **       | 25%      |
| Follow-up After Emergency Department Visit for       |           |         |        |            |        |          |          |
| Mental Illness - 30 Day                              | 29%       | N/A     | 56%    | 60%        | 40%    | **       | 48%      |
| Follow-Up Care for Children Prescribed ADHD          |           |         |        |            |        |          |          |
| Medication - Initiation Phase                        | 43%       | N/A     | 27%    | 0%         | 51%    | **       | 52%      |
| Follow-Up Care for Children Prescribed ADHD          |           |         |        |            |        |          |          |
| Medication - Continuation and Maintenance Phase      | 52%       | N/A     | 40%    | 0%         | 73%    | **       | 71%      |
| Frequency of Ongoing Prenatal Care - Greater than    |           | ,       |        |            |        |          |          |
| 81% of Visits  | 63%       | N/A     | 72%    | 40%        | 64%    | **       | 68%      |
| Highly Active Anti-Retroviral Treatment              | 92%       | **      | 70%    | 76%        | 86%    | 97%      | 85%      |

|   |           |         | Hea    | alth Plans |        |          |          |
|---|-----------|---------|--------|------------|--------|----------|----------|
|   | Community |         |        |            |        |          |          |
| Performance Measures                              | Care Plan | Freedom | Humana | Magellan   | Molina | Positive | Prestige |
| HIV-Related Outpatient Medical Visits ≥ 2 (182)   | 57%       | **      | 0%     | 0%         | 48%    | 51%      | 46%      |
| HIV-Related Outpatient Medical Visits 0 (INVERSE) | 10%       | **      | 45%    | 57%        | 14%    | 13%      | 20%      |
| HIV Viral Load Suppression - ages 18-64 years     | 29%       | **      | 0%     | **         | 0%     | 86%      | 0%       |
| HIV Viral Load Suppression - ages 65+ years       | **        | **      | 0%     | **         | **     | **       | **       |
| Immunization for Adolescents - Combination 1      | 81%       | N/A     | 79%    | 54%        | 68%    | **       | 69%      |
| Initation of Alcohol and Other Drug Dependence    |           |         |        |            |        |          |          |
| Treatment - ages 13-17 years                      | 34%       | **      | 30%    | 57%        | 28%    | **       | 29%      |
| Initation of Alcohol and Other Drug Dependence    |           |         |        |            |        |          |          |
| Treatment - ages 18+ years                        | 41%       | **      | 33%    | 50%        | 36%    | 38%      | 39%      |
| Initation of Alcohol and Other Drug Dependence    |           |         |        |            |        |          |          |
| Treatment - Total                                 | 40%       | **      | 33%    | 51%        | 35%    | 38%      | 38%      |
| Lead Screening in Children                        | 72%       | N/A     | 67%    | **         | 68%    | **       | 63%      |
| Medication Management for People with Asthma -    |           |         |        |            |        |          |          |
| 75% Medication Compliance - Total                 | 37%       | N/A     | 27%    | 52%        | 25%    | **       | 29%      |
| Mental Health Readmission Rate (INVERSE)          | 18%       | **      | 20%    | 37%        | 48%    | 19%      | 15%      |
| Metabolic Monitoring for Children and             |           |         |        |            |        |          |          |
| Adolescents on Antipsychotics - Total             | 33%       | N/A     | 40%    | 36%        | 36%    | **       | 33%      |
| Plan All-Cause Readmissions - Females ages 18-64  |           |         |        |            |        |          |          |
| years   | 19%       | **      | 20%    | 33%        | 22%    | 30%      | 18%      |
| Plan All-Cause Readmissions - Females ages 65+    |           |         |        |            |        |          |          |
| years   | 3%        | **      | 11%    | 29%        | **     | **       | 22%      |
| Plan All-Cause Readmissions - Males ages 18-64    |           |         |        |            |        |          |          |
| years   | 24%       | **      | 24%    | 41%        | 27%    | 10%      | 21%      |
| Plan All-Cause Readmissions - Males ages 65+      | ale de    | ale ale | 4.5.1  | 9554       | ale de | ale ste  |          |
| years   | **        | **      | 13%    | 28%        | **     | **       | 18%      |
| Plan All-Cause Readmissions - ages 18-64 years -  | 240/      | 44.44   | 240/   | 270/       | 2.40/  | 1.50/    | 100/     |
| Total   | 21%       | **      | 21%    | 37%        | 24%    | 16%      | 19%      |

|  |                     |         | Hea    | alth Plans |        |          |          |
|--|---------------------|---------|--------|------------|--------|----------|----------|
| Performance Measures                               | Community Care Plan | Freedom | Humana | Magellan   | Molina | Positive | Prestige |
| Plan All-Cause Readmissions - ages 65+ years -     |                     |         |        |            |        |          |          |
| Total  | 9%                  | 12%     | 12%    | 28%        | **     | 18%      | 20%      |
| Timeliness of Prenatal Care                        | 86%                 | 86%     | 86%    | 64%        | 82%    | **       | 86%      |
| Postpartum Care                                    | 67%                 | N/A     | 70%    | 39%        | 60%    | **       | 59%      |
| Preventive Dental Services                         | 41%                 | N/A     | 37%    | 19%        | 39%    | 38%      | 32%      |
| Sealants   | 15%                 | N/A     | 14%    | 8%         | 14%    | 11%      | 13%      |
| Transportation Availability                        | 100%                | 100%    | 100%   | 100%       | 100%   | 100%     | 100%     |
| Transportation Timeliness                          | 89%                 | 94%     | 87%    | 87%        | 88%    | 94%      | 93%      |
| Use of Multiple Concurrent Antipsychotics in       |                     |         |        |            |        |          |          |
| Children and Adolescents - Total (INVERSE)         | 6%                  | N/A     | 2%     | 2%         | 0%     | **       | 1%       |
| Well-Child 0 Visits (INVERSE)                      | 2%                  | N/A     | 2%     | **         | 3%     | **       | 2%       |
| Well-Child 6+ Visits                               | 70%                 | N/A     | 67%    | **         | 60%    | **       | 61%      |
| Well-Child Visits in the Third, Fourth, Fifth, and |                     |         |        |            |        |          |          |
| Sixth Years of Life                                | 81%                 | N/A     | 75%    | 48%        | 81%    | **       | 67%      |

|  |        |          | Health F | Plans            |        |
|--|--------|----------|----------|------------------|--------|
|  |        |          |          | Sunshine - Child |        |
| Performance Measures                           | Simply | Staywell | Sunshine | Welfare          | United |
| Adherence to Antipsychotic Medications for     |        |          |          |                  |        |
| Individuals with Schizophrenia                 | 61%    | 57%      | 64%      | N/A              | 63%    |
| Adolescent Well Care Visits                    | 62%    | 56%      | 47%      | 57%              | 53%    |
| Adults' Access to Preventive/Ambulatory Health |        |          |          |                  |        |
| Services - ages 20-44                          | 70%    | 71%      | 63%      | N/A              | 70%    |
| Adults' Access to Preventive/Ambulatory Health |        |          |          |                  |        |
| Services - ages 45-64                          | 90%    | 87%      | 78%      | N/A              | 85%    |
| Adults' Access to Preventive/Ambulatory Health |        |          |          |                  |        |
| Services - ages 65+                            | 93%    | 87%      | 65%      | N/A              | 75%    |
| Adults' Access to Preventive/Ambulatory Health |        |          |          |                  |        |
| Services -Total                                | 83%    | 76%      | 67%      | N/A              | 74%    |
| Adult BMI Assessment                           | 90%    | 87%      | 85%      | N/A              | 87%    |
| Annual Dental Visit - Total                    | 52%    | 50%      | 45%      | 63%              | 45%    |
| Annual Monitoring for Patients on Persistent   |        |          |          |                  |        |
| Medications - ACEs/ARBs                        | 93%    | 92%      | 91%      | N/A              | 93%    |
| Annual Monitoring for Patients on Persistent   |        |          |          |                  |        |
| Medications - Digoxin                          | 49%    | 62%      | 62%      | N/A              | 45%    |
| Annual Monitoring for Patients on Persistent   |        |          |          |                  |        |
| Medications - Diuretics                        | 94%    | 92%      | 92%      | N/A              | 92%    |
| Annual Monitoring for Patients on Persistent   |        |          |          |                  |        |
| Medications - Total                            | 93%    | 92%      | 91%      | N/A              | 92%    |
| Antidepressant Medication Management -         |        |          |          |                  |        |
| Effective Acute Phase Treatment                | 58%    | 49%      | 48%      | N/A              | 52%    |
| Antidepressant Medication Management -         |        |          |          |                  |        |
| Effective Continuation Phase Treatment         | 44%    | 32%      | 32%      | N/A              | 36%    |
| Breast Cancer Screening                        | 68%    | 63%      | 36%      | N/A              | 61%    |
| Call Answer Timeliness                         | 88%    | 90%      | 83%      | 84%              | 93%    |

|  |        |          | Health F | Plans            |        |
|--|--------|----------|----------|------------------|--------|
|  |        |          |          | Sunshine - Child |        |
| Performance Measures                             | Simply | Staywell | Sunshine | Welfare          | United |
| Cervical Cancer Screening                        | 61%    | 64%      | 46%      | N/A              | 58%    |
| Childhood Immunization Status - Combination 2    | 76%    | 78%      | 77%      | 86%              | 74%    |
| Childhood Immunization Status - Combination 3    | 70%    | 74%      | 73%      | 79%              | 70%    |
| Children and Adolescents' Access to Primary Care |        |          |          |                  |        |
| Practitioners - ages 12-24 months                | 95%    | 96%      | 92%      | 98%              | 94%    |
| Children and Adolescents' Access to Primary Care |        |          |          |                  |        |
| Practitioners - ages 25 months - 6 years         | 91%    | 89%      | 86%      | 91%              | 87%    |
| Children and Adolescents' Access to Primary Care |        |          |          |                  |        |
| Practitioners - ages 7-11 years                  | 92%    | 89%      | 86%      | 93%              | 89%    |
| Children and Adolescents' Access to Primary Care |        |          |          |                  |        |
| Practitioners - ages 12-19 years                 | 85%    | 87%      | 81%      | 91%              | 86%    |
| Chlamydia Screening in Women - 16-20 years       | 65%    | 60%      | 62%      | 71%              | 56%    |
| Chlamydia Screening in Women - 21-24 years       | 68%    | 69%      | 70%      | **               | 66%    |
| Chlamydia Screening in Women - Total             | 65%    | 63%      | 65%      | 71%              | 60%    |
| Comprehensive Diabetes - HbA1C Testing           | 90%    | 85%      | 66%      | N/A              | 82%    |
| Comprehensive Diabetes - HbA1C Poor Control      |        |          |          |                  |        |
| (INVERSE)  | 35%    | 44%      | 58%      | N/A              | 42%    |
| Comprehensive Diabetes - HbA1C Good Control      | 52%    | 46%      | 34%      | N/A              | 46%    |
| Comprehensive Diabetes - Eye Exam                | 50%    | 65%      | 47%      | N/A              | 53%    |
| Comprehensive Diabetes - Nephropathy             | 97%    | 91%      | 84%      | N/A              | 92%    |
| Controlling Blood Pressure - Total               | 64%    | 56%      | 45%      | N/A              | 46%    |
| Dental Treatment Services                        | 19%    | 17%      | 14%      | N/A              | 14%    |
| Diabetes Screening for People with Schizophrenia |        |          |          |                  |        |
| or Bipolar Disorder Who Are Using Antipsychotic  |        |          |          |                  |        |
| Medications                                      | 84%    | 82%      | 83%      | 80%              | 81%    |

|   | Health Plans  |          |          |                  |        |
|---|---------------|----------|----------|------------------|--------|
|   |               |          |          | Sunshine - Child |        |
| Performance Measures  | Simply        | Staywell | Sunshine | Welfare          | United |
| Engagement of Alcohol and Other Drug                            |               |          |          |                  |        |
| Dependence Treatment - ages 13-17 years                         | 17%           | 12%      | 10%      | 15%              | 17%    |
| Engagement of Alcohol and Other Drug                            |               |          |          |                  |        |
| Dependence Treatment - ages 18+ years                           | 2%            | 8%       | 6%       | 8%               | 10%    |
| Engagement of Alcohol and Other Drug                            |               |          |          |                  |        |
| Dependence Treatment - Total                                    | 3%            | 8%       | 6%       | 13%              | 10%    |
|   |               |          |          |                  |        |
| Follow-up After Emergency Department Visit for                  |               |          |          |                  |        |
| Alcohol and Other Drug Dependence - 7 Day - Total               | 14%           | 6%       | 6%       | 6%               | NR     |
| Follow-up After Emergency Department Visit for                  |               |          |          |                  |        |
| Alcohol and Other Drug Dependence - 30 Day -                    |               |          |          |                  |        |
| Total   | 15%           | 9%       | 8%       | 9%               | NR     |
| Follow-up After Hospitalization for Mental Illness -            |               |          |          |                  |        |
| 7 Day   | 37%           | 38%      | 42%      | 60%              | 55%    |
| Follow-up After Hospitalization for Mental Illness -            |               |          |          |                  |        |
| 30 Day  | 58%           | 53%      | 55%      | 79%              | 69%    |
| Follow-up After Emergency Department Visit for                  |               |          |          |                  |        |
| Mental Illness - 7 Day  | 23%           | 31%      | 22%      | 60%              | NR     |
| Follow-up After Emergency Department Visit for                  |               |          |          |                  |        |
| Mental Illness - 30 Day   | 47%           | 45%      | 35%      | 72%              | NR     |
| Follow-Up Care for Children Prescribed ADHD                     |               |          |          |                  |        |
| Medication - Initiation Phase                                   | 37%           | 54%      | 55%      | 71%              | 47%    |
| Follow the Core for Children Bressniked ADUD                    |               |          |          |                  |        |
| Follow-Up Care for Children Prescribed ADHD                     | F <b>7</b> 0/ | 740/     | C00/     | 700/             | C00/   |
| Medication - Continuation and Maintenance Phase                 | 57%           | 71%      | 69%      | 78%              | 68%    |
| Frequency of Ongoing Prenatal Care - Greater than 81% of Visits | 60%           | 60%      | 610/     | 100/             | 660/   |
|   | 69%           | 69%      | 61%      | 48%              | 66%    |
| Highly Active Anti-Retroviral Treatment                         | 83%           | 78%      | 64%      | **               | 89%    |

N/A = Not a required measure for this plan

|   | Health Plans |          |          |                  |        |
|---|--------------|----------|----------|------------------|--------|
|   |              |          |          | Sunshine - Child |        |
| Performance Measures                              | Simply       | Staywell | Sunshine | Welfare          | United |
| HIV-Related Outpatient Medical Visits ≥ 2 (182)   | 31%          | 60%      | 40%      | **               | 44%    |
| HIV-Related Outpatient Medical Visits 0 (INVERSE) | 30%          | 13%      | 23%      | **               | 20%    |
| HIV Viral Load Suppression - ages 18-64 years     | 0%           | 0%       | 15%      | **               | 57%    |
| HIV Viral Load Suppression - ages 65+ years       | **           | 0%       | 11%      | **               | **     |
| Immunization for Adolescents - Combination 1      | 72%          | 70%      | 67%      | 68%              | 66%    |
| Initation of Alcohol and Other Drug Dependence    |              |          |          |                  |        |
| Treatment - ages 13-17 years                      | 51%          | 39%      | 40%      | 47%              | 46%    |
| Initation of Alcohol and Other Drug Dependence    |              |          |          |                  |        |
| Treatment - ages 18+ years                        | 22%          | 40%      | 44%      | 46%              | 49%    |
| Initation of Alcohol and Other Drug Dependence    |              |          |          |                  |        |
| Treatment - Total                                 | 23%          | 40%      | 43%      | 47%              | 48%    |
| Lead Screening in Children                        | 69%          | 64%      | 64%      | 71%              | 62%    |
| Medication Management for People with Asthma -    |              |          |          |                  |        |
| 75% Medication Compliance - Total                 | 35%          | 24%      | 22%      | 30%              | 28%    |
| Mental Health Readmission Rate (INVERSE)          | 33%          | 20%      | 30%      | 67%              | 21%    |
| Metabolic Monitoring for Children and             |              |          |          |                  |        |
| Adolescents on Antipsychotics - Total             | 54%          | 32%      | 35%      | 51%              | 40%    |
| Plan All-Cause Readmissions - Females ages 18-64  |              |          |          |                  |        |
| years   | 21%          | 21%      | 19%      | N/A              | 19%    |
| Plan All-Cause Readmissions - Females ages 65+    |              |          |          | ,                |        |
| years   | 14%          | 16%      | **       | N/A              | 3%     |
| Plan All-Cause Readmissions - Males ages 18-64    | 2001         | 0==:/    | 0.507    |                  | 0.404  |
| years   | 30%          | 27%      | 25%      | N/A              | 24%    |
| Plan All-Cause Readmissions - Males ages 65+      | 2.424        | 470/     | **       |                  | 664    |
| years   | 24%          | 17%      | * *      | N/A              | 6%     |
| Plan All-Cause Readmissions - ages 18-64 years -  | 250/         | 220/     | 220/     | N/A              | 210/   |
| Total   | 25%          | 23%      | 22%      | N/A              | 21%    |

|  | Health Plans |          |          |                  |        |
|--|--------------|----------|----------|------------------|--------|
|  |              |          |          | Sunshine - Child |        |
| Performance Measures                               | Simply       | Staywell | Sunshine | Welfare          | United |
| Plan All-Cause Readmissions - ages 65+ years -     |              |          |          |                  |        |
| Total  | 19%          | 17%      | **       | N/A              | 4%     |
| Timeliness of Prenatal Care                        | 87%          | 84%      | 79%      | 73%              | 89%    |
| Postpartum Care                                    | 63%          | 66%      | 61%      | 50%              | 62%    |
| Preventive Dental Services                         | 41%          | 38%      | 33%      | N/A              | 32%    |
| Sealants   | 15%          | 16%      | 13%      | N/A              | 14%    |
| Transportation Availability                        | 100%         | 98%      | 100%     | 100%             | 100%   |
| Transportation Timeliness                          | 94%          | 76%      | 89%      | 86%              | 86%    |
| Use of Multiple Concurrent Antipsychotics in       |              |          |          |                  |        |
| Children and Adolescents - Total (INVERSE)         | 0%           | 2%       | 1%       | 1%               | 1%     |
| Well-Child 0 Visits (INVERSE)                      | 2%           | 1%       | 3%       | 1%               | 2%     |
| Well-Child 6+ Visits                               | 69%          | 64%      | 51%      | 39%              | 66%    |
| Well-Child Visits in the Third, Fourth, Fifth, and |              |          |          |                  |        |
| Sixth Years of Life                                | 81%          | 79%      | 72%      | 78%              | 72%    |