

What reviews will be conducted in PERM?

A Fee-for-service claim will be reviewed to determine if it was processed correctly, whether the service was medically necessary, whether it was coded correctly and properly paid or denied. Claims from the Medicaid and Florida KidCare programs will be reviewed.

- Processing Review - Will examine the accuracy of the claims processing system.
- Medical Review - Will validate the accuracy of the claim information to the documentation in the medical record.

Managed care capitation claims will be reviewed for processing only.