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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

**September 13, 2019**

**Provider Type(s): All**

### **Simply Healthcare Plans, Inc. Pharmacy Benefits Manager (PBM) Transition to IngenioRx, Inc.**

Effective October 1, 2019, IngenioRx, Inc. (IngenioRx) will begin to administer the prescription benefits for Simply Healthcare of Florida Inc. (Simply) Comprehensive Plan and Clear Health Alliance Specialty Plans. Members may be transitioned to a network pharmacy with IngenioRx that continues to meet member access requirements.

Providers that are out of network as of October 1, 2019, will be eligible for a 60-day continuity of care period where claims will be payable to allow time for members to transition to a new pharmacy, if necessary. All members were notified of this transition by mail on August 2, 2019. The continuity of care period ends on November 30, 2019. For more information regarding the continuity of care requirements, please see:

[http://ahca.myflorida.com/Medicaid/statewide\\_mc/pdf/mma/COC\\_Program\\_Highlight\\_122018.pdf](http://ahca.myflorida.com/Medicaid/statewide_mc/pdf/mma/COC_Program_Highlight_122018.pdf)

The pharmacy claim processing information to IngenioRx for Simply Comprehensive Plan and Clear Health Alliance Specialty Plan is noted below:

RXBIN: 020107

RXPCN: CH

RXGRP: WK3A

Member ID Format: 11-14 digits

For questions regarding future network or contract related inquiries, call IngenioRx at 1-833-235-2030.

Prior to October 1, 2019, providers may contact Simply Provider Services for eligibility or prior authorization questions at 1-877-577-9044.

**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)

**COMPLAINTS OR ISSUES? ON LINE** <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).*

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