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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

December 18, 2019

Provider Type(s): 65, 90

South Florida Community Care Network d/b/a Community Care Plan Home Health and Durable Medical Equipment Transition for MMA Members to Coastal Care Services Effective January 1, 2020.


Effective January 1, 2020, Coastal Care Services (Coastal) will be South Florida Community Care Network d/b/a Community Care Plan's (Community Care Plan) new home health, therapy (in home setting only), home infusion vendor and durable medical equipment/supplies for their Managed Medical Assistance (MMA) only members. Coastal will be responsible for network management and claims processing on behalf of Community Care Plan.


Providers that are out of network as of 1/1/2020, will be eligible for a 60-day continuity of care period where claims will be payable to allow time for members to transition to a new provider, if necessary. All impacted members were notified of this transition by mail on 10/31/2019.


The continuity of care period ends on 3/1/2020.

For more information regarding the continuity of care requirements, please see:

http://ahca.myflorida.com/Medicaid/statewide_mc/pdf/mma/COC_Program_Highlight_122018.pdf

For questions regarding future network or contract related inquiries, call Coastal at 833-204-4535 .

For general inquiries relating to this transition, call Community Care Plan Provider Services at 855-819-9506 .

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 

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