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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

December 18, 2019

Provider Type(s): 83

South Florida Community Care Network d/b/a Community Care Plan's Physical, Occupational and Speech Therapy Transition to American Therapy Administrators of Florida/Health Network One (ATA/HN1) Effective January 1, 2020

Effective January 1, 2020, American Therapy Administrators of Florida/Health Network One (ATA/HN1) will be South Florida Community Care Network d/b/a Community Care Plan's (Community Care Plan) new therapy services vendor. ATA/HN1 will be responsible for prior authorizations, network management and claims processing on behalf of Community Care Plan. The therapy services include Physical, Occupational and Speech Therapy for members not in the home or hospital setting.

Providers that are out of network as of 1/1/2020, will be eligible for a 60-day continuity of care period where claims will be payable to allow time for members to transition to a new provider, if necessary. All members were notified of this transition by mail on 10/31/2019. The continuity of care period ends on 3/1/2020.

For more information regarding the continuity of care requirements, please see:

http://ahca.myflorida.com/Medicaid/statewide_mc/pdf/mma/COC_Program_Highlight_122018.pdf

For questions regarding future network or contract related inquiries, call ATA/HN1 at 888-550-8800 [S](#).

For general inquiries relating to this transition, call Community Care Plan Provider Services at 855-819-9506 [S](#).

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> **CALL** 1-877-254-1055 .

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