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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

November 22, 2019

Provider Type(s): ALL


New Medicaid Provider Enrollment Resources

The Agency for Health Care Administration (Agency) is working to streamline the Medicaid provider enrollment process and improve providers' experience when enrolling.

As part of this effort, the Agency and its fiscal agent, DXC Technology, have redesigned the enrollment pages of the Florida Medicaid Public Web Portal. The enrollment pages within the Provider Services menu for initial enrollment in Florida Medicaid and renewals have been updated.

Existing information has been rearranged for ease of use. Enrollment actions are presented in a step by step process for clear and easy direction from one stage to the next. The changes include:

- New Medicaid Provider pages and a placeholder for Change of Ownership (CHOW) with additional content coming soon;
- Enrollment guidance via the Interactive Enrollment Checklist;
- Summaries of each relevant Enrollment Type;
- Navigation to additional provider enrollment resources; and,
- Direct access to the Online Enrollment Wizard.

We encourage you to review the updates on the [Provider Enrollment](#) homepage of the Florida Medicaid Public Web Portal. If you have questions or need assistance, please contact the Provider Enrollment Contact Center at 1-800-289-7799 , option 4.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | CALL 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube\(/AHCAFlorida\)](#).

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