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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

**November 8, 2019**

**Provider Type(s): ALL**

### **Notice: Claims Submitted with the Health Insurance Claim Numbers (HICNs) will deny Effective January 01, 2020.**

The Centers for Medicare and Medicaid Services (CMS) removed the Social Security Number (SSN) based Health Insurance Claim Numbers (HICNs) from Medicare Cards and mandated the use of Medicare Beneficiary Identifiers (MBIs) for Medicare and Medicaid transactions like billing, eligibility status, and claim status. CMS has provided guidance to obtain the MBI; this information can be obtained at the following location: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE18006.pdf>.

**Beginning January 01, 2020, FMMIS will deny claims submitted with the HICN.**

Please see the New Medicare Card Project informational page for more information:  
[http://portal.fmmis.com/FLPublic/Provider\\_AgencyInitiatives/Provider\\_NMCP/tabId/147/Default.aspx](http://portal.fmmis.com/FLPublic/Provider_AgencyInitiatives/Provider_NMCP/tabId/147/Default.aspx)

or call the Provider support call center at 1-877-254-1055 .

**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)  
**COMPLAINTS OR ISSUES? ON LINE** <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube\(AHCAFlorida\)](#).*

