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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

August 12, 2019

Provider Type(s): 39

Behavior Analysis Electronic Visit Verification Update

Effective September 1, 2019, the Agency for Health Care Administration (Agency) is implementing an electronic visit verification (EVV) system for behavior analysis (BA) services. Tellus, LLC is the Agency’s contracted vendor for the BA EVV system. Once EVV is implemented, providers must bill through the Tellus EVV portal and must no longer bill via the provider portal’s Direct Data Entry (DDE). (The following services: H0031 Behavioral Assessments and H0032 Behavioral Reassessment, should continue to be billed as they are today.)

Electronic visit verification will be piloted for BA providers that provide the following services to recipients who reside in Regions 9, 10, and 11:

HCPCS	Modifier I	Modifier II	Description
H2012	BA		Behavior Health Day Treatment
H2014	BA		Skills Training and Development (Specialties 390 and 392)
H2014	BA	GK	Skills Training and Development (Specialties 390, 391, and 392)
H2019	BA		Therapeutic Behavioral Services

Regions 9, 10, and 11 include the following counties:

Region 9	Region 10	Region 11
Indian River	Broward	Miami-Dade
Okeechobee		Monroe

St. Lucie		
Martin		
Palm Beach		

Initial overview training (Orientation # 1) was delivered via webinar in May; System Registration Process (Orientation # 2) was completed in June; and Administrator Console and Scheduler training was completed in July. Mobile App and Claims Console training began in July and will continue through August. Training materials are available at: <https://4tellus.com/ahca-ba> under the Training & Resources tab.

Please note that it is critical for at least one System Administrator from each agency, as well as Lead Analysts who schedule their own visits and submit their own claims, to complete System Registration and Administrator Console and Scheduler training. To register for webinar training sessions, go to: <https://4tellus.com/ahca-ba> and click on the Training & Resources tab. Once registered for training, you will receive an email confirmation with instructions.

In-person Claims Console training began on July 30, 2019. If you have not registered for training, now is the time to do so. Additional trainings will continue through September 2019. Please continue to monitor the website as more information, such as training dates, times, and materials become available.

In addition to training registration, the Tellus BA EVV system is open for provider registration, so that providers may be using the eVV system to schedule visits as of August 1, 2019.

For questions regarding training or training registration, providers may email those inquiries to Tellus at: ahcabaevv@4tellus.com or telephonically at 1-833-622-2422 (toll free).

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(AHCAFlorida\)](#).