



Medical Care Advisory Committee and Subcommittees Webinar

11/14/2014		Time: 10:00 a.m. – 11:30 a.m.		Location: Webinar	
Attendees:					
	<u>Committee Members</u>	✓	Celeste Putnam		<u>HIV / AIDS</u>
	Secretary Elizabeth Dudek	✓	Ute Gazioch	✓	Cynthia Alceus
	Justin Senior	✓	Amy Guinan	✓	Jeff Beal
	Dr. John H. Armstrong	✓	Kimberly Houston	✓	Jesse Fry
	Jennifer Lange		Tyscha Washington	✓	Sean McIntosh
	Secretary Charles Corley		<u>Children / Foster Care</u>		Michael Ruppal
✓	Ellen Anderson		Iris Wimbush		Sophia Whaley
✓	Amy Guinan		Veree Jenkins	✓	Tamara Zanders
✓	Iris Wimbush	✓	Ellen Anderson		<u>Managed Long-term Care</u>
✓	Catherine Moffitt, MD		Sherry Castleberry-Rowe	✓	Anne Swerlick
	Richard R. Thacker, DO	✓	Katie Wetherington		Bobby Bernal
	Robert Payne, DDS		Lakera Reddick	✓	Cheryl Young
	Stanley Whittaker, MSN		<u>Dental Care for Children</u>	✓	Dana McHugh
	Martha Pierce	✓	Dr. Edward Zapert	✓	Holly Hohmeister
	Michael Lockwood	✓	Dr. Frank Catalanotto	✓	Catherine Moffitt, MD
	Tracie Inman		Dr. Terry Buckenheimer	✓	DD Pickle (Angela Jones)
	Sarah Sequenzia		Tami Miller		<u>Resources</u>
	<u>Behavioral Health and Substance Use</u>	✓	Pam Hull	✓	Beth Kidder
	Albert Meeren		Erica Floyd-Thomas	✓	Jessica Turner
✓	Karen Koch			✓	Rachel LaCroix



Meeting Summary

MCAC Webinar

Rachel LaCroix

Beth Kidder introduced the webinar and gave a high level overview of what the presentation would entail. Beth stated that she and Rachel LaCroix would be presenting information on the Medicaid Health Plan Report Card, and that presentation materials were posted on the Medical Care Advisory Committee website for all to view. She also advised that audio for the webinar was being accessed via two phone lines; an open line for MCAC and Subcommittee members, and a listen-only line for non-members. She noted that members could provide verbal feedback and comments at the conclusion of the presentation. She also asked that non-members provide and comments or questions they had to the qualityinmc@ahca.myflorida.com email address provided in the presentation materials.

Beth Kidder and Rachel LaCroix presented using PowerPoint materials being broadcast through the webinar.

Rachel LaCroix concluded the presentation of the Medicaid Health Plan Report Card, and Beth Kidder opened the floor to feedback and questions from the Medical Care Advisory Committee and Subcommittee members. The following questions were posed:

Ellen Anderson asked: Health Plans were with MMA plans before. What will happen to those that will be left out?

Beth Kidder responded: We had 27 Health Plans before and currently have 20 total Health Plans available. All HEDIS score measures can be viewed online on the quality in managed care section of the Agency website. Can send this info to Ellen if needed.

Ellen Anderson asked: Who oversees and manages the accuracy and reporting of the Health Plan ratings?

Rachel LaCroix responded: Health Plans have to undergo a HEDIS audit yearly, and a HEDIS Auditor goes through a review process. Health Plans also use HEDIS software vendors, and NCQA certified software. Plans are required to submit this audit report with their measures to the Agency. The Agency also has their External Quality Review Organization do a validation on the performance measures.

Amy Guinan asked: How does the Agency address sub-contractors on the report card? Will they be listed under the plans, or listed together?

Beth Kidder responded: The Agency holds plans accountable for all subcontractors. It will be reported together as the plans' data.

Dr. Cathy Moffitt asked: She stated that some measures have been shuffled a bit, and the groupings aren't the same as what is in the contract with the Health Plans. Does the Agency have any intentions overtime to align with the groupings in the contract?

Beth Kidder responded: As the Agency looked at the report card, we thought what would be meaningful to a consumer, and will be looking in to the future on whether the contract needs to align with that. This is the first time we've grouped the measures this way. This is a subset of measures that plans report, not all measures are are listed that the plans report on.

Cynthia Alceas asked: What is the plan to market this website to the consumers?

Beth Kidder responded: This is a website that is already heavily marketed to consumers, which is why the Agency decided to put it on Floridahealthfinder.gov. The Agency will be linking it from the ahca.myflorida.com website and the Choice Counseling website. We welcome suggestions for additional ways to reach consumers about the report card.



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The committee members had no further questions or comments. Beth Kidder stated that the Agency welcomes all feedback and suggestions. She informed the members that the Agency will be releasing this in the early part of next year.

Beth Kidder informed committee members of the next scheduled Medical Care Advisory Committee meeting set for January 13th. The Agency currently has a couple of topics on the agenda for discussion: an update on the SMMC Complaint and Issues hub and Jennifer Lange from the Department of Children and Families giving an update on the Federally Facilitated Market Place and the experience during open enrollment. She stated if committee members have any other topics they would like to discuss at this meeting, to send those to Carla Sims.

Beth Kidder recited the Quality in Managed Care email address, and informed committee members that if they have any comments or concerns to email the address given.

Adjourn

Beth Kidder

MCAC Webinar adjourned at 10:32 am.