CERTIFICATION OF HEALTH PLAN CONSUMER REPORT

Submitted To STATE OF FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION State Center for Health Statistics 2727 Mahan Drive Fort Knox, Building #3, Mail Stop 16 Tallahassee, Florida 32308-5403

From (Name of Health Insurer) (Florida Company Code) (Street Address) (NAIC Company Code) (City and Zip Code) (Telephone Number) I have examined the Health Plan Consumer Report required by rules 59B-14.001 - 59B-14.008 of the Florida Administrative Code for the time period indicated below, and to the best of my knowledge and belief, the information contained in this report is true, accurate, and complete, and prepared according to the NCQA CAHPS survey specifications from the books and records of this firm, except as noted. Report period: _/___/__TO___/___(MM/DD/YYYY) NAME OF CHIEF FINANCIAL OFFICER OR DULY AUTHORIZED REPRESENTATIVE: **OFFICIAL TITLE:** SIGNATURE: DATE: NAME OF EMPLOYEE CONTACT: **OFFICIAL TITLE: SIGNATURE:** DATE:

SIGNATURES OF BOTH PERSONNEL ABOVE ARE REQUIRED

HPCR-1 (6/1/2005)