



Florida Health Care Connections (FX) Executive Steering Committee (ESC)

April 30, 2025

Agenda



Topic	Objective	Speaker(s)	Approx. Duration
Opening Remarks & Roll Call	<ul style="list-style-type: none">Review open action items and decisions from last meeting	Arabella Reeves / Brian Meyer / Mike Magnuson	5 minutes
FX Program Updates	<ul style="list-style-type: none">Review statusReview FX Provider Services Release Updates	Mike Magnuson / Alicia Dyer	20 minutes
Change Requests & Decisions (includes public comment)	<ul style="list-style-type: none">PSMI-D-058 (MI-C-0298): Implement PSM's Out of the Box (OOTB) API for Provider Updates	Mike Magnuson / Fred Knapp	10 minutes
FX Contracting Updates	<ul style="list-style-type: none">Review vendor scorecards, reports, and notifications	Angie McKenny	10 minutes
FX Independent Verification & Validation (IV&V) Assessment	<ul style="list-style-type: none">Review FX Program observationsReview findings and recommendations	Terry Sanderson	10 minutes
Other Items & Closing Remarks	<ul style="list-style-type: none">Review action itemsReview next meeting date	Mike Magnuson	5 minutes





FX Opening Remarks

Brian Meyer | FX Executive Sponsor & Medicaid Director



Roll Call

FX@ahca.myflorida.com



FX Program Updates

Mike Magnuson | FX Program Director



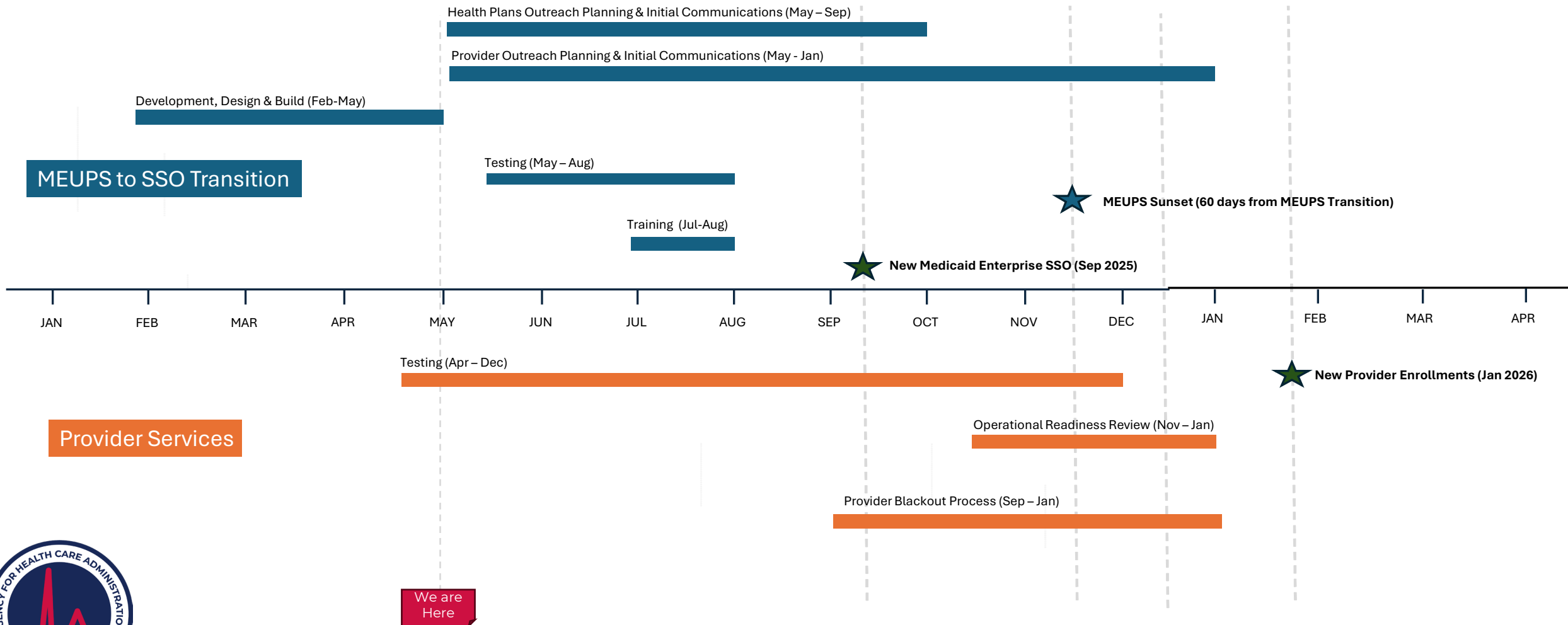
FX Accomplishments

- Since implementation of the FX Enterprise Data Warehouse (EDW):
 - Five state agencies actively using EDW
 - Medicaid Program Integrity (MPI) and the Attorney General's Medicaid Fraud Control Unit (MFCU) using EDW in trials fighting Fraud, Waste, and Abuse
 - In a recent federal court case supported by EDW data a total value of the gross proceeds was over \$15M
 - 85% reduction in time to process MPI queries (from 12 to 2 hours)
 - Software efficiencies save over \$530K/year





FX Provider Services Release Updates



MEUPS = Medicaid Enterprise User Provisioning System
SSO = Single Sign-On



FX Change Requests & Decisions

Recommendations from FX Program Finance &
Contracting Advisory Working Group



Decision – FX PSMI-D-058

API Based Data Exchange

Fred Knapp | Business Integration Manager





FX Decision: PSMI-D-058

- **Summary**

- FX Standards require module vendors to store their data in EDW
- PSM Vendor's OOTB solution prefers to use data replication
- Options:
 - EDW Vendor will implement an API based data exchange
 - Leverage data replication services to transfer data from PSM to EDW

- **Recommendation**

- EDW will implement an API based data exchange
 - Proposed cost shift of \$332,720.94
 - Equivalent funds will be transferred from the PSM contract to EDW
 - No additional cost to the Agency
 - Underlying data structure not an issue
 - Eliminates potential for 6-month delay





Public Comment



Voting



FX Contracting Updates

Angie McKenny | FX Contract Manager



Continuing Oversight Quarterly Report

(January 2025 – March 2025)

Module/Support Contract & Vendor	Contract #	Contract Status	Pace & Quality of Deliverables	Contractor Performance & Responsiveness	Required Notifications																				
IS/IP (Accenture)	MED191	Renewed	<p>Deliverable reviews are within the standard # of review cycles</p> <table><thead><tr><th>Month</th><th>1st</th><th>2nd</th><th>3rd</th><th>Total</th></tr></thead><tbody><tr><td>JAN-25</td><td>9</td><td>2</td><td>0</td><td>11</td></tr><tr><td>FEB-25</td><td>5</td><td>2</td><td>0</td><td>7</td></tr><tr><td>MAR-25</td><td>5</td><td>3</td><td>2</td><td>10</td></tr></tbody></table>	Month	1st	2nd	3rd	Total	JAN-25	9	2	0	11	FEB-25	5	2	0	7	MAR-25	5	3	2	10	<p>IS/IP Production ForgeRock Single Sign-On Connectivity Outage – 3/12/25</p> <p>Root Cause Summary</p> <p>An update to an existing Trend Micro Policy impacted the ForgeRock services in multiple IS/IP environments. Users were unable to login to several FX Applications, operations tools, and BGS applications.</p>	None
Month	1st	2nd	3rd	Total																					
JAN-25	9	2	0	11																					
FEB-25	5	2	0	7																					
MAR-25	5	3	2	10																					
EDW (Deloitte)	MED205	Original	<p>Deliverable reviews are within the standard # of review cycles</p> <table><thead><tr><th>Month</th><th>1st</th><th>2nd</th><th>3rd</th><th>Total</th></tr></thead><tbody><tr><td>JAN-25</td><td>2</td><td>1</td><td>0</td><td>3</td></tr><tr><td>FEB-25</td><td>5</td><td>4</td><td>0</td><td>9</td></tr><tr><td>MAR-25</td><td>5</td><td>1</td><td>0</td><td>6</td></tr></tbody></table>	Month	1st	2nd	3rd	Total	JAN-25	2	1	0	3	FEB-25	5	4	0	9	MAR-25	5	1	0	6	Satisfactory performance	None
Month	1st	2nd	3rd	Total																					
JAN-25	2	1	0	3																					
FEB-25	5	4	0	9																					
MAR-25	5	1	0	6																					

Legend 1st 2nd 3rd 4th 5th 6th



Continuing Oversight Quarterly Report

(January 2025 – March 2025)



Module/Support Contract & Vendor	Contract #	Contract Status	Pace & Quality of Deliverables	Contractor Performance & Responsiveness	Required Notifications																								
UOC (Automated Health Systems)	EXD091	Original	<div>Deliverable reviews are within the standard # of review cycles</div> <div><table><thead><tr><th>Month</th><th>1st Cycle</th><th>2nd Cycle</th><th>3rd Cycle</th></tr></thead><tbody><tr><td>JAN-25</td><td>1</td><td>1</td><td>0</td></tr><tr><td>FEB-25</td><td>2</td><td>1</td><td>1</td></tr><tr><td>MAR-25</td><td>1</td><td>2</td><td>0</td></tr></tbody></table></div>	Month	1st Cycle	2nd Cycle	3rd Cycle	JAN-25	1	1	0	FEB-25	2	1	1	MAR-25	1	2	0	<div>Corrective Action Plan drafted and routing for review</div> <div>Key Areas of Concern: Staffing Deliverable Quality Training Management Vendor Follow-Ups</div>	None								
Month	1st Cycle	2nd Cycle	3rd Cycle																										
JAN-25	1	1	0																										
FEB-25	2	1	1																										
MAR-25	1	2	0																										
PSM (HHS Technology Group)	EXD110	Original	<div>19 Deliverable / Work Product submissions reviewed</div> <div>Several deliverable reviews are extending beyond the standard # of review cycles</div> <div><table><thead><tr><th>Month</th><th>1st Cycle</th><th>2nd Cycle</th><th>3rd Cycle</th><th>4th Cycle</th><th>5th Cycle</th></tr></thead><tbody><tr><td>JAN-25</td><td>4</td><td>3</td><td>1</td><td>0</td><td>0</td></tr><tr><td>FEB-25</td><td>2</td><td>3</td><td>1</td><td>1</td><td>0</td></tr><tr><td>MAR-25</td><td>1</td><td>1</td><td>1</td><td>0</td><td>1</td></tr></tbody></table></div>	Month	1st Cycle	2nd Cycle	3rd Cycle	4th Cycle	5th Cycle	JAN-25	4	3	1	0	0	FEB-25	2	3	1	1	0	MAR-25	1	1	1	0	1	<div>Corrective Action Plan in place January 16, 2025 - April 16, 2025</div> <div>Key Areas of Concern: Communications CRAIDL Management Deliverable Management Monthly Staffing Reports</div> <div>Biweekly check-in with Vendor on CAP status & continuous monitoring by Agency</div>	None
Month	1st Cycle	2nd Cycle	3rd Cycle	4th Cycle	5th Cycle																								
JAN-25	4	3	1	0	0																								
FEB-25	2	3	1	1	0																								
MAR-25	1	1	1	0	1																								

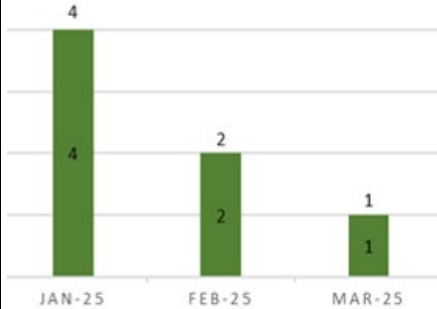
Legend 1st 2nd 3rd 4th 5th 6th





Continuing Oversight Quarterly Report

(January 2025 – March 2025)

Module/Support Contract & Vendor	Contract #	Contract Status	Pace & Quality of Deliverables	Contractor Performance & Responsiveness	Required Notifications
SEAS (North Highland)	EXD115	Renewed		Satisfactory performance	None
IV&V (NTT Date)	PO# C3CD53	Reprocured	N/A	Satisfactory performance	None

Legend ■ 1st ■ 2nd ■ 3rd ■ 4th ■ 5th ■ 6th





Independent Verification & Validation (IV&V) Assessment

Terry Sanderson | FX IV&V Project Manager



FX Program Health Dashboard

Risk Ratings and Trends as of April 16, 2025

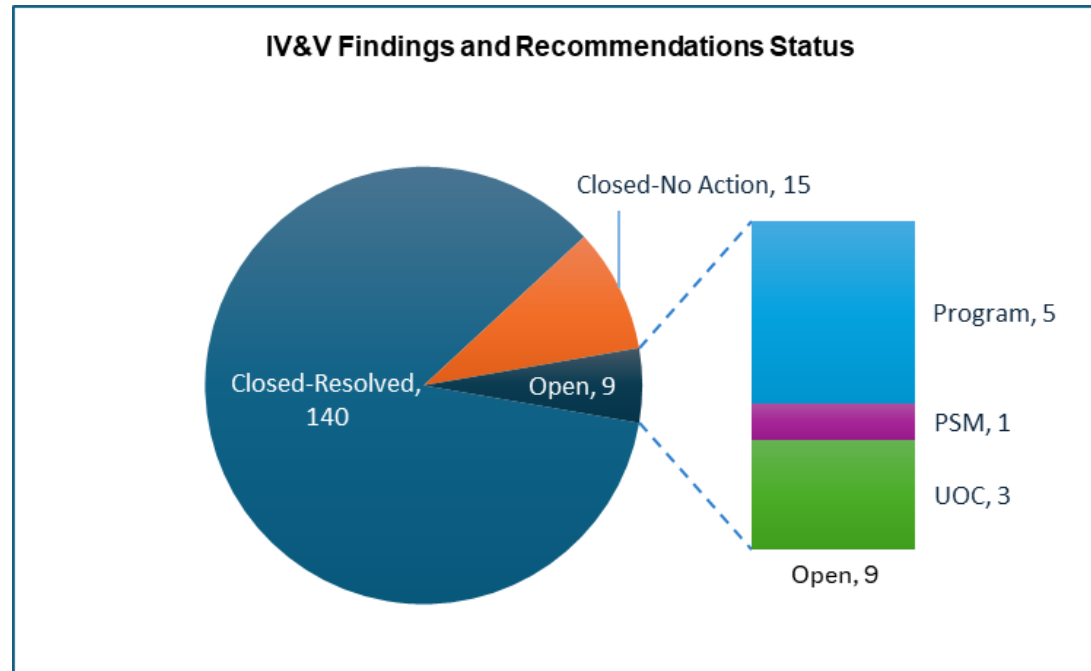
Release	January 2025	February 2025	March 2025	Current Risk Rating
FX Provider Services Release	Red	Red	Red	Red
FX Recipient Services Release	-	-	-	-
FX Service Desk Release	Yellow	Yellow	Red	Red

- “Green Light” (Acceptable to Excellent, i.e., “Low Risk”): The area meets or exceeds established project management standards. To receive this ranking, the approach must present no significant risks to the project.
- “Yellow Light” (Caution, i.e., “Medium Risk”): The area is not clearly defined, and/or presents a moderate risk to the project. For areas with this status, recommendations are important to ensure optimal project operation.
- “Red Light” (Risk Alert, i.e., “High Risk”): The area presents a serious risk to the project and requires immediate attention. Areas with this status require recommendations to mitigate project risk.





IV&V Findings (F)/Recommendations (R)



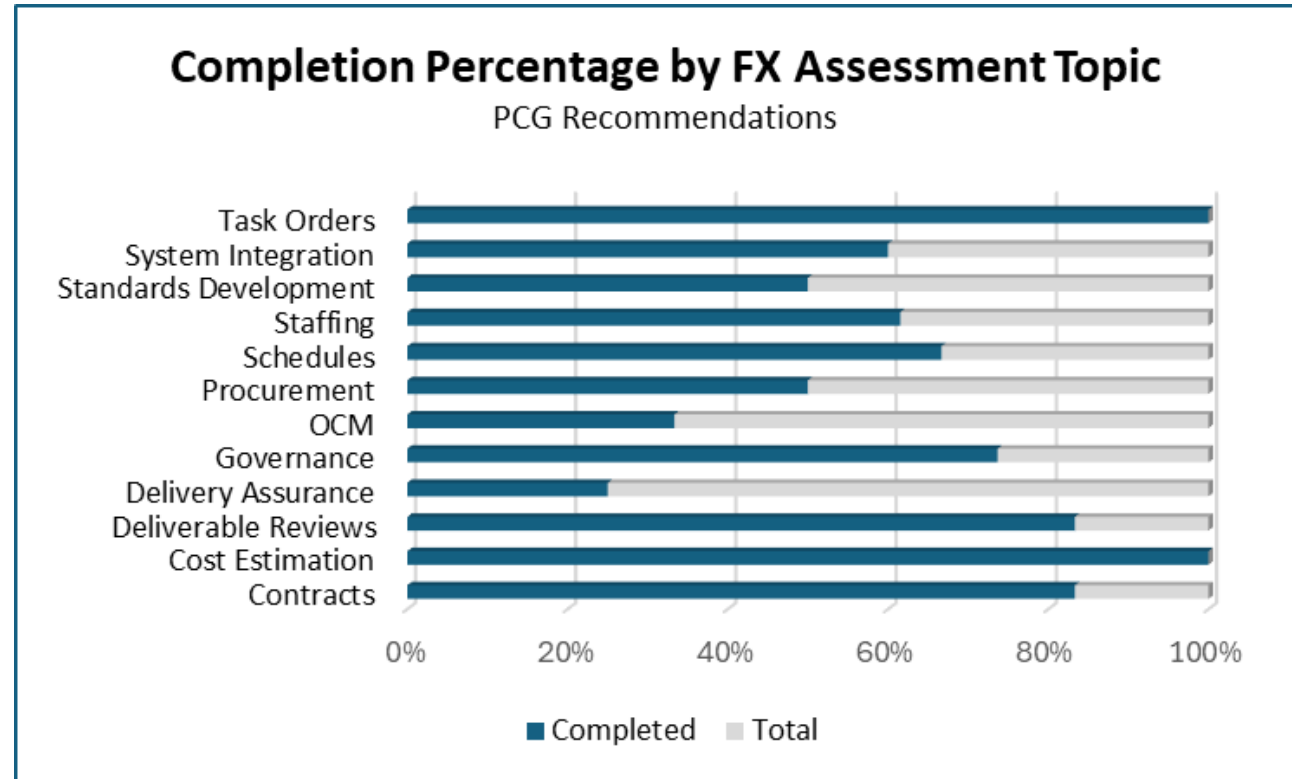
- IV&V has produced 164 F/Rs - F(12) R(152)
 - 155 have been addressed
 - 9 in 'Open' or 'New' status – F(0) R(9)



All data is current through April 16, 2025. Assessment status reflects the status of items as assigned by IV&V (FX Assessment Status-Vendor).

FX IV&V March Report

Assessment Recommendations Resolution Status



59 of 81 FX Special Assessment recommendations (72.8%) completed

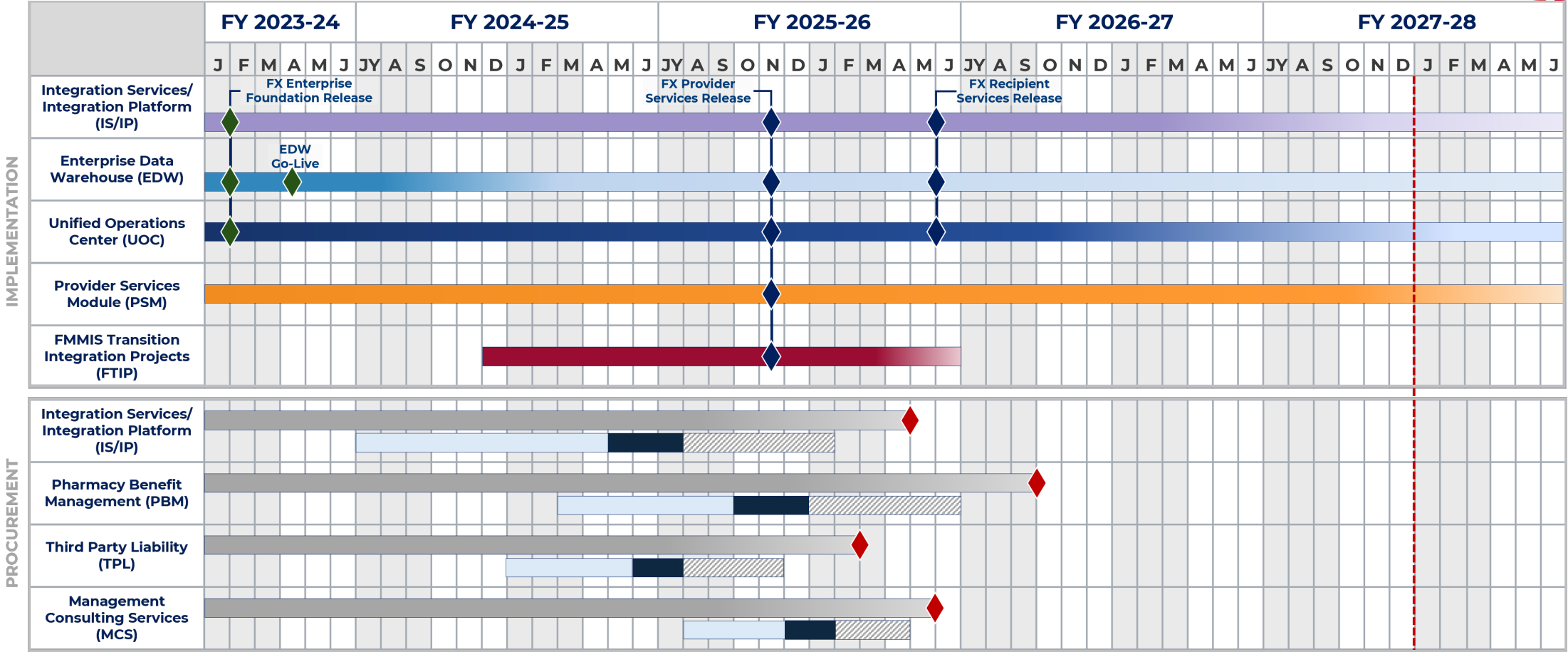




Other Items & Closing Remarks

Mike Magnuson | FX Program Director

FX Roadmap



FX-Roadmap-250225-100

Fiscal Agent Contract End
12/31/2027

Procurement Legend

- Existing Contract
- Development and Review
- Post and Evaluation
- Award and Execution
- Contract End

Implementation Legend

- Completed Milestone
- Baselined Milestone Date
- Forecasted Milestone Date

Note: Anticipate overlap between existing and new contracts.

Future Procurement Items

- Choice Counseling
- Core Claims and Financial Management
- Plan Management
- Contractor Management
- Legal Case Tracking
- Enterprise Data Warehouse (EDW)
- Strategic Enterprise Advisory Services (SEAS)





Contact Information

FX@ahca.myflorida.com

Florida Health Care Connections