



## Health Information Exchange Coordinating Committee (HIECC) Meeting Minutes

**Date:** February 12, 2025  
**Time:** 1:00 PM to 3:00 PM  
**Location:** GoToWebinar

**Members Present:** Craig Dalton, Marie Ruddy, Kayvan Amini, Melanie Brown-Woofter, Tab Harris, Cindy Meredith, Noah Biel for Kim Streit, Kimberly Tendrich, Joe Velderman

**Agency Staff Present:** Pamela King, Milly Hardin, Crystal Ritter, Suzanne Kirayoglu, Veronica Grimmert, Jose Barajas Medina, Dylan Dunlap, Kim Davis-Allen, Alecia Collins, Sketch Piers, Dana Watson

**Interested Parties Present:** Cynthia Henderson, Melinda Kennedy, Diana Valderrama, Heather Percival, Walt Culbertson, Brandon Neiswender, Brian Smart, Ashley Tait-Dinger, Mary Kay Owens, Mary Saiz, Joyce Case, Michelle Beekman, Christina Samper

**Meeting Materials:** HIECC Meeting Packet. Copies of meeting materials are posted on: [Health Information Exchange Coordinating Committee \(myflorida.com\)](https://myflorida.com)

**Welcome:** Craig Dalton welcomed everyone to the meeting and noted that the meeting was being recorded.

**Call to Order and Roll Call:** Craig Dalton called the meeting to order at 1:05 pm.

Mr. Dalton asked Milly Hardin to read the ITN statement: *On Monday, May 6, 2024, the Agency released AHCA ITN 012-23/24, Statewide Health Information Exchange Service, in the Vendor Information Portal. The matter is the subject of litigation and communication with AHCA about the case should only be made through the agency's attorney (Joe Helton or Andrew Sheeran, the General Counsel).*

Ms. Hardin took roll, and a quorum was present.

**Review and Approval of Minutes:** Mr. Dalton confirmed that the Committee had a chance to review the minutes. After discussion, Dr. Kayvan Amini moved for approval of the minutes, which was seconded by Dr. Joe Velderman. With no objections, the minutes were approved.

**Previous Action Items:** Ms. Hardin went over the previous action items and provided status updates. She noted that the actions items were complete, with the exception of two. The review of E-PLUS data to determine if the match rate for patients is better in some areas than others and Stacy Hall is still looking into how compound pharmacy data is included in ePrescribing reports and there appears to be a decrease in the number of participating pharmacies.



**Stacy Hall Introduction:** Milly introduced Stacy Hall as the newest HIECC member. Unfortunately, Ms. Hall was unable to attend this meeting, but staff wanted to ensure a formal introduction was made. Ms. Hall is the Executive Vice President and CEO of Florida Pharmacy Association.

**ePrescribing:** Milly noted that Ms. Hall is still investigating and will report on pharmacy eprescribing at a later meeting. She provided the following statement: Change healthcare is a factor, as well as the cost for pharmacies to participate can also be part of the equation. Ms. Hall is reaching out to get further verification from a provider on what they are seeing to help us have a clearer picture for the group. She will continue to ask questions and dig deeper into this.

### **HIE Unit Updates:**

**ITN:** Pamela King stated that it is a matter of public record that CRISP Shared Services (CSS) was selected. She reiterated that the Agency is in the middle of litigation on this matter and no further discussion is permissible. Ms. King noted that the HIECC will be updated as appropriate.

Marie Ruddy asked Ms. King when the current contract ends. She shared that the current contract ends in August.

**3008 Form:** Ms. King noted that there are efforts on the part of electronic health record vendors to adapt the 3008 Form for electronic completion. The Agency and the Department of Elder Affairs (DOEA) are working to help ensure that these efforts conform to the regulatory and specification requirements. The Agency will be hosting an educational session with Medicaid staff and DOEA on March 27<sup>th</sup>.

Cindy Meredith asked for clarification of the use of 3008 form and hospitals.

Ms. King provided clarification of the use of the form in hospital settings, and how the information is intended to help DOEA determine/confirm Medicaid eligibility.

**Encounter Notification Service (ENS) Exchange Connectivity:** Ms. Hardin stated that in Q4 there is still an increase in ENS subscribers and ENS notifications sent.

**Florida HIE ENS as of 4<sup>th</sup> Quarter 2024:** Ms. Hardin showed Total ENS Patient Identities Subscribed to Q4 2024: 40,103,994 million. Total ENS Notifications Sent Q4 2024: 12,108,725 million

**Florida HIE ENS Q4 2024:** Total of **278** Total Subscriber Agreements by end of Q4; **26** new subscribers this year

**Florida HIE 2024:** **849** Total Data Senders by End of Q4 (**13** new data sources). Ms. Hardin stated that Mayo Clinic is close to going live.

**E-PLUS:** Suzanne Kirayoglu brought up the low return rate when querying for patients in E-PLUS; 38% of all queries during hurricanes Helene and Milton were returned. Dr. Kirayoglu



proposed increasing the search demographics for patient search queries to increase the number of successful returns within E-PLUS. Dr. Kirayoglu answered Ms. Meredith’s questions regarding who the users of EPLUS are (Emergency Shelters, County Health Departments, Home Health, Missing Persons, etc.). Mr. Dalton asked Dr. Kirayoglu if other states have reached out regarding the use of the E-PLUS system during natural disasters. Ms. King shared that a recent conversation was held with North Carolina HIE to discuss E-PLUS and give them insights and information about the program and its benefits.

Dr. Velderman proposed introducing Artificial Intelligence (AI) governance principles with AI being a growing part of health care in recent years and its inevitable incorporation into the healthcare industry in years to come. Dr. Amini discussed assigning an AI Task Force to further assist with the governance principles for the use of AI in the healthcare industry. He is currently serving as the chair of this task force.

**Public Comments:**

**Next steps**

The HIECC will meet again on May 14, 2025.

<b>New Action Items</b>	<b>Owner</b>
Look into detail on end users in ENS	Milly Hardin
Cindy will work with Suzanne for a webinar in relation to EPLUS	Cindy Meredith & Suzanne Kirayoglu, PhD
Send out Dr. Amini’s Contact information	Dr. Kayvan Amini
Obtain more information about the AI Task Force Dr. Amini is leading through the Florida Osteopathic Medical Association	Pamela King

**Adjournment:** With no further business to discuss, Mr. Dalton moved to adjourn at 2:14 PM.