



Intellectual and Developmental Disabilities Managed Care Pilot Program

Status Report - Implementation

Report to the Florida Legislature

December 2024



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Introduction

During the 2023 Legislative Session, Senate Bill 2510 was passed, which included a provision to create a pilot program to provide Medicaid managed care services to individuals with developmental disabilities. Section 409.9855, Florida Statutes (F.S.), includes the broad programmatic requirements and timelines for pilot program implementation.

The Agency for Health Care Administration (AHCA), in coordination with the Agency for Persons with Disabilities (APD), was directed to implement a voluntary pilot program in Statewide Medicaid Managed Care Regions D (Hardee, Highlands, Hillsborough, Manatee, and Polk Counties) and I (Miami-Dade and Monroe Counties). The Comprehensive Intellectual and Developmental Disabilities Managed Care Pilot Program (IDD Managed Care Program) provides comprehensive Managed Medical Assistance, Long Term Care, and Developmental Disabilities Individual Budgeting (iBudget) Waiver services to individuals residing in a pilot program region who are 18 years of age or older and in pre-enrollment categories 1 - 6 for iBudget Waiver enrollment.

In accordance with Section 409.9855(6)(c), F.S., AHCA is submitting this status report on implementation of the pilot program. Specifically, the statute requires that AHCA:

...in consultation with the Agency for Persons with Disabilities, shall submit progress reports to the Governor, the President of the Senate, and the Speaker of the House of Representatives upon the federal approval, implementation, and operation of the pilot program, as follows....By December 31, 2024, a status report on implementation of the pilot program.

Federal Authority

In order to implement the IDD Managed Care Program, AHCA submitted and received approval of a 1915(a)(c) home and community-based services waiver.

Procurement

As directed in s. 409.9855(4)(a),(b), F.S., AHCA released an invitation to negotiate in November 2023. Florida Community Care, Inc. (FCC) was selected in February 2024 to provide services in each of the two regions.

Implementation

After the procurement process was finalized, AHCA began plan readiness activities with FCC. Readiness activities included a comprehensive review of plan policies, procedures, systems, and operations to assess FCC's readiness to support enrollees and providers at program launch. The contract was executed on August 2, 2024.

APD provided training to FCC care coordinators during August and September 2024. In addition, APD determines eligibility to participate in the IDD Managed Care Program. This includes:

- Identifying eligible individuals, in alignment with s. 409.9855(2)(b), F.S.:
 - Whether the individual is eligible for Medicaid
 - Whether the individual is 18 years of age or older and is on the waiting list (in pre-enrollment) for individual budget (iBudget) waiver services under ch. 393, F.S., and assigned to one of categories 1 through 6 as specified in s. 393.065(5), F.S.
 - Whether the individual resides in a pilot program region
- Drafting and sending interest letters to eligible individuals
 - Interest letters mailed on August 23, 2024
- Processing and tracking returned interest letters
- Assisting individuals to facilitate enrollment into the program
 - Completing the Questionnaire for Situational Information, as necessary (if not completed within the previous three years)
 - Documenting receipt of complete Home and Community-Based Services Waiver Eligibility Worksheet (level of care)
 - Confirming Medicaid eligibility

The first enrollments into the IDD Managed Care Program began on October 1, 2024. On that date, there were 27 individuals enrolled in the IDD Managed Care Program. As of December 15, 2024, there were 243 individuals enrolled. Enrollment begins on the first day of each month. APD has received 547 interest letters and is continuing the eligibility determination process.

AHCA and APD coordinated to develop a seamless disenrollment process from the IDD Managed Care Program.

Evaluation

Section 409.9855(6)(b), F.S., requires audits of FCC's implementation of person-centered planning. Modeled on processes already in place for the Long Term Care Program, AHCA, in consultation with APD, will begin the review process in January 2025, three months after programmatic implementation. FCC will submit case files to AHCA for review on a quarterly basis.

Additionally, AHCA is in the process of developing evaluation requirements to measure access, quality, and costs of the pilot program in accordance with the requirements in s. 409.9855(6)(d), F.S. Reporting requirements are included in the contract that will assist AHCA, in consultation with APD, to conduct quality assurance monitoring of the IDD Managed Care Program to include client satisfaction with services, client health and safety outcomes, client well-being outcomes, and service delivery in accordance with the client's care plan.