



RON DESANTIS
GOVERNOR

JASON WEIDA
SECRETARY

December 19, 2024

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2024-22

Applicable to the **2018-2024 & 2025-2030 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

RE: Enrollee Continuity of Care Data for SMMC 3.0 – Dental Plans

In accordance with the 2018-2024 SMMC Contract:

- The Dental Plan is required to provide to the Agency or its agents any other information, documentation, or data relative to this Contract in accordance with 42 CFR 438.604(b). In such instances, and at the direction of the Agency, the Dental Plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The Dental Plan must have at least thirty (30) days to fulfill such ad hoc requests unless the Agency directs the Dental Plan to provide data or information in less than thirty (30) days. The Dental Plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606 (Attachment II, Section XVI.A.1.b.). The purpose of this policy transmittal is to inform 2018-2024 Dental Plans of an ad hoc request for enrollee data.

In accordance with the 2025-2030 SMMC Contract:

- The Dental Plan must be responsible for continuity of care for new enrollees transitioning into the Dental Plan. In the event a new enrollee is receiving a prior authorized ongoing course of treatment with any dental provider, the Dental Plan shall be responsible for the costs of continuation of such course of treatment without any form of authorization and regardless of provider network affiliation, for up to ninety (90) days after the effective date of enrollment. The Dental Plan shall reimburse non-participating providers at the rate they received for dental services rendered to the enrollee immediately prior to the enrollee transitioning for a minimum of thirty (30) days, unless said provider agrees to an alternative rate (Attachment II, Section VIII.H.1.). The purpose of this policy transmittal is to inform the Dental Plan about how to access enrollee continuity of care data during the implementation of the 2025-2030 SMMC contract. The Dental Plan must adhere to its plan-specific commitment regarding continuity of care that exceeds the standard requirements in the model contract.

The requirements for enrollee continuity of care data are detailed in the attachments to this policy transmittal. Dental plans awarded an SMMC 3.0 contract must submit their Continuity of Care (COC) files to their **new** SMMC 3.0 SFTP COC folder. All other dental plans not awarded SMMC 3.0 must submit their COC files to the SFTP 2.0 COC folders.



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If you have questions or concerns, please contact your Agency contract manager at (850) 412-4004.

Sincerely,

A handwritten signature in blue ink that reads "Brian Meyer".

Brian Meyer
Deputy Secretary for Medicaid

BM/jp

Attachment 1: Instructions – Dental

Attachment 2: Prior Authorization (PA) Dental Layouts Inbound and Outbound