

ANNUAL MONITORING REPORT
FLORIDA FAMILY PLANNING SECTION 1115 DEMONSTRATION

State: Florida

Demonstration Reporting Period: July 1, 2021 – June 30, 2022

Demonstration Year: 24

Approved start and end date of the Demonstration: March 8, 2019 – June 30, 2023

A. Executive Summary

1. The Family Planning Waiver (FPW) provides family planning services to women ages 14 through 55 years with family income at or below 191 percent of the Federal Poverty Level (FPL) who have lost or are losing Florida Medicaid eligibility and are not otherwise eligible for the Children’s Health Insurance Program (CHIP) or enrolled in health insurance coverage that provides family planning services. Eligibility is limited to a period of up to 24 months following the loss of Medicaid coverage, as authorized in section 409.904(5), Florida Statutes, to provide transitional coverage for those losing Medicaid eligibility.

The state is required to submit information for each quarter and provide an annual (July 1, 2021 – June 30, 2022) report summarizing the events that occurred during the reporting period or are anticipated to occur in the near future that affect health care delivery. This report contains information for all four quarters during the reporting period and the annual summary.

Beginning in demonstration year (DY) 22 and continuing through DY 24, Florida and the nation were affected by the COVID-19 public health emergency (PHE), which impacted enrollment and outreach activities.

2. Program Updates

a. Current Trends and Significant Program Activity

i. Quarter 1:

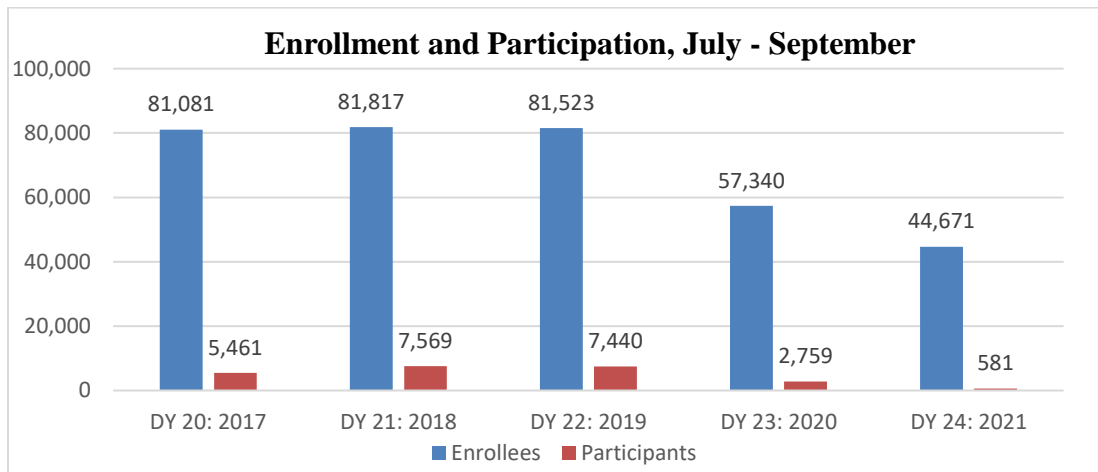
- (1) Enrollment numbers continued to decrease in the FPW during Quarter 1 of DY 24 due to the COVID-19 Maintenance of Effort requirements that allow for the continuation of full Medicaid benefits during the PHE. Additionally, enrollment decreased by 12,509 from Quarter 1 of DY 23 (57,180) to Quarter 1 of DY 24 (44,671).
- (2) Participation within the waiver also decreased in Quarter 1 of DY 24 (1%) as compared to Quarter 1 of DY 23 (3%).

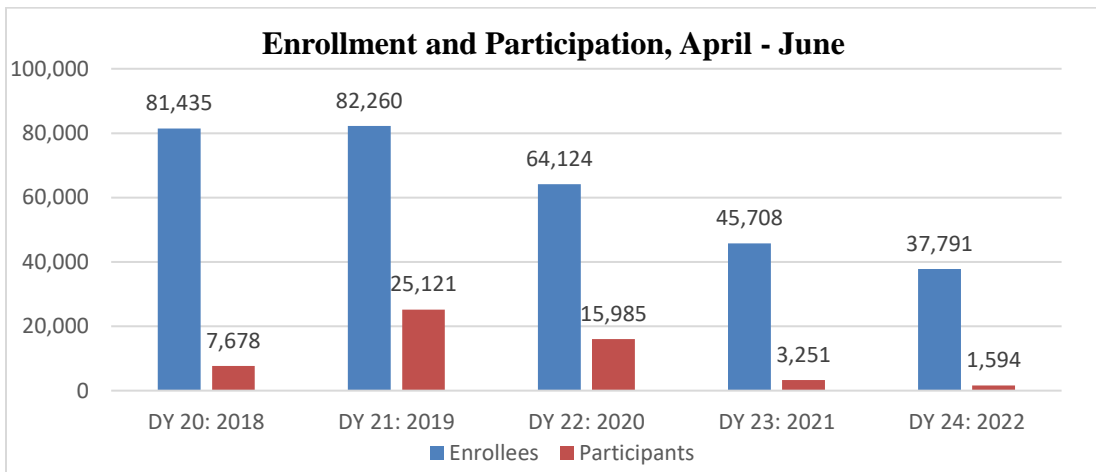
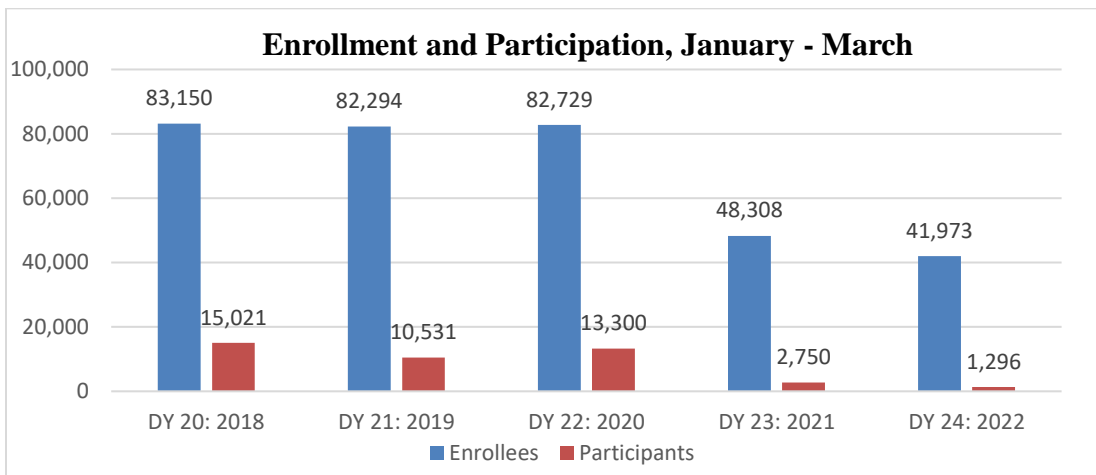
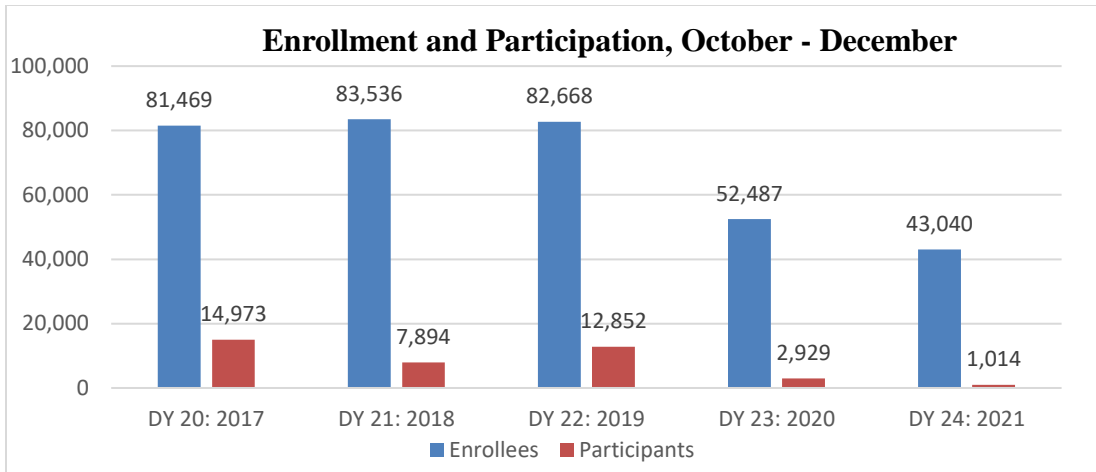
ii. Quarter 2:

- (1) Enrollment numbers continued to decrease in the FPW during Quarter 2 of DY 24 due to the COVID-19 Maintenance of Effort requirements that allow for the continuation of full Medicaid benefits during the PHE. Additionally, enrollment decreased by 9,447 from Quarter 2 of DY 23 (52,487) to Quarter 2 of DY 24 (43,040).

- (2) Participation within the waiver also decreased in Quarter 2 of DY 24 (2%) as compared to Quarter 2 of DY 23 (6%).
- iii. Quarter 3:
 - (1) Enrollment numbers continued to decrease in the FPW during Quarter 3 of DY 24 due to the COVID-19 Maintenance of Effort requirements that allow for the continuation of full Medicaid benefits during the PHE. Additionally, enrollment decreased by 6,335 from Quarter 3 of DY 23 (48,308) to Quarter 3 of DY 24 (41,973).
 - (2) Participation within the waiver also decreased in Quarter 3 of DY 24 (3%) as compared to Quarter 3 of DY 23 (6%).
- iv. Quarter 4:
 - (1) Enrollment numbers continued to decrease in the FPW during Quarter 4 of DY 24 due to the COVID-19 Maintenance of Effort requirements that allow for continuation of full Medicaid benefits during the PHE. Additionally, enrollment decreased by 7,917 from Quarter 4 of DY 23 (45,708) to Quarter 4 of DY 24 (37,791).
 - (2) Participation within the waiver also decreased in Quarter 4 of DY 24 (3%) as compared to Quarter 4 of DY 23 (7%).

Quarterly Comparison by Fiscal Year

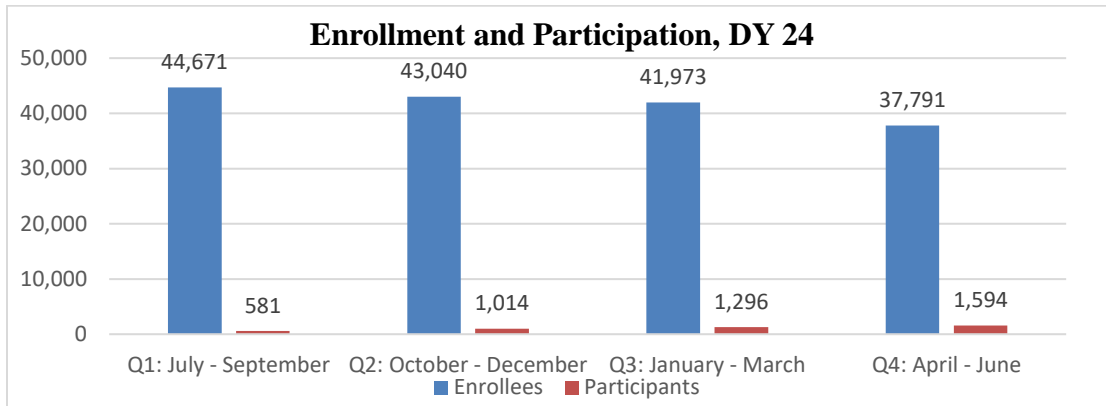




b. DY 24

- i. Enrollment numbers decreased in the FPW during DY 24, which is due to the COVID-19 Maintenance of Effort requirements that allow for continuation of full Medicaid benefits during the PHE. Enrollment decreased by 6,880 from Quarter 1 of DY 24 (44,671) to Quarter 4 of DY 24 (37,791).

- ii. Participation within DY 24 increased slightly over the year, with 1% of enrollees participating in Quarter 1, 2% in Quarter 2, and 3% in Quarters 3 and 4.



3. Policy Issues and Challenges

As a condition of a waiver amendment to the FPW approved by CMS on May 25, 2022, the Centers for Medicare and Medicaid Services (CMS) required the State to integrate the FPW eligibility process with the process used for all other Medicaid eligibility determinations. The Agency for Health Care Administration (Agency) coordinated with the Department of Children and Families (DCF) and the Department of Health (DOH) throughout the process to ensure a seamless transition.

Florida and the nation were still being impacted by the PHE. The U.S. Department of Health and Human Services required states to continue Medicaid coverage for most individuals during the pandemic regardless of whether they continued to meet the eligibility criteria. As a result, no new FPW enrollments occurred. It is most likely that disenrollments were due to women on FPW who gained full Medicaid eligibility and remained on Medicaid coverage.

B. Participation Monitoring

The following tables provide a summary of activities and outcomes from the Florida Department of Health related to improving demonstration participation and service utilization among demonstration enrollees during each quarter of DY 24.

Quarter 1 (July 1, 2021 – September 30, 2021)		
County	Call Type	Community Outreach
Lee	Follow-up	The FPW is promoted with posters about the services displayed on walls in waiting rooms and clinic exam rooms. We have also partnered with Lee Adolescent Mother’s Program (LAMP) to promote the waiver to teens and young adults.
Santa Rosa	Follow-up	The FPW program is promoted by outreach through the tribal pow-wow and an increase of education material in

		Spanish.
Highlands	Follow-up	Staff mail a letter and a new FPW application to patients that are eligible to reapply. FPW information is provided to Women, Infant, and Children (WIC) clients and at health fairs for distribution to potentially eligible clients throughout the county.
Volusia	Follow-up	The FPW is promoted through radio programming and advertising on local bus routes that routinely serve County Health Department (CHD) clients.
Wakulla	Desk Review	Each client is screened at eligibility as well as in the clinic during the visit. There have been no new FPW applications due to Medicaid continuing during COVID-19.
Palm Beach	Desk Review	FPW information is included in the “Pregnancy Guide for Palm Beach County Families” and the “New Baby Guide for Palm Beach County Families” publications. These guides, funded by the Children’s Services Council, are available in English, Spanish and Creole. The Pregnancy Guide is provided to all pregnant women and distributed by their medical provider or the Healthy Beginning Centralized Intake and Referral Agency, Healthy Mothers Healthy Babies. The New Baby Guide is provided to all post-partum women prior their discharge from the hospital (after giving birth) and are distributed by the Healthy Beginning Centralized Intake and Referral Agency, HomeSafe. Nurses who provide home visits to women enrolled in a Healthy Start or Healthy Beginnings program, promote the utilization of the FPW by providing education, facilitating appointments for family planning services and providing FPW applications to program participants. Healthy Mother Healthy Babies attempts to contact again, by phone, all women in their 3rd trimester who were screened for Healthy Start but are not currently receiving Healthy Start services. If contact is made, interconception care education is provided including information about how to access the FPW.
Monroe	Technical Assistance	The FPW is promoted through the website and radio public service announcements.
Citrus	Technical Assistance	A clerk monitors monthly reports to get a list of eligible clients and mails them a FPW application.
Hillsborough	Site Visit	DOH Hillsborough does not directly promote the FPW program, but the Suncoast Federally Qualified Health Center (FQHC) refers patients to the FPW program. Additionally, the AIDS Drug Assistance Program (ADAP) and specialty services also refer patients to the program.

Marion	Site Visit	The FPW is promoted through the website and handouts.
Escambia	Site Visit	The FPW is promoted through publications/ advertisements through community agencies.
Pasco	Site Visit	Clients needing colposcopies are encouraged to apply for FPW when applicable. Healthy Women Today flyers are posted in all locations. Healthy Start Coalition distributes the flyer in the OB outreach packets they distribute. WIC and Healthy Start staff include the flyer in their packets. The Nursing Program Specialist is presenting “Converse With A Nurse” as part of a series with the Substance Exposed Newborn Committee to moms and moms-to-be which includes FPW information.

Quarter 2 (October 1, 2021 – December 31, 2021)		
County	Call Type	Community Outreach
Lake	Follow-up	Outreaches are done and staff has been trained to view Florida Medicaid Management Information System (FLMMIS) and capture any possible waivers.
Indian River	Follow-up	Staff provide information to the community about all our available services, including FPW. Staff attend all events to provide health education to the community. Due to the COVID-19 Pandemic we are currently providing Presumptively Eligible Pregnant Women (PEPW) appointments via telephone, but once the pandemic is over, we will transition back into in-person appointments.
Lafayette	Follow-up	The FPW is promoted using brochures and posters in the lobby, work-up rooms, exam rooms, restrooms, and are distributed by the front desk staff. Clients with positive pregnancy tests (or clients who come into the CHD with a + pregnancy test result from a private MD) are provided PEPW applications to complete during their visit. The application and referral process are described to the client during their clinical visit (if applicable). DOH staff utilize the AHCA OnBase to notify women who lose full Medicaid that they may be eligible for the waiver. In addition, staff check FLMMIS for each client coming into the clinic to determine if the client is eligible for waiver services. Healthy Start provides support and education for the waiver program in addition to having fliers, brochures, etc. in their lobby and exam rooms.
Suwannee	Follow-up	The FPW is promoted using brochures and posters in the lobby, work-up rooms, exam rooms, restrooms, and are distributed by the front desk staff. Clients with

		positive pregnancy tests (or clients who come into the CHD with a + pregnancy test result from a private MD) are provided PEPW applications to complete during their visit. The application and referral process are described to the client during their clinical visit (if applicable). DOH staff utilize the AHCA OnBase to notify women who lose full Medicaid that they may be eligible for the waiver. In addition, staff check FLMMIS for each client coming into the clinic to determine if the client is eligible for waiver services. Healthy Start provides support and education for the waiver program in addition to having fliers, brochures, etc., in their lobby and exam rooms.
Polk	Desk Review	Most community outreach activities were suspended due to the COVID-19 PHE.
Orange	Desk Review	Clients with Medicaid during pregnancy are given FPW applications.
Dixie	Technical Assistance	FPW information is included in pregnancy test packets. Posters and handouts are available through the clinic to promote the FPW.
Gilchrist	Technical Assistance	FPW information is included in pregnancy test packets. Posters and handouts are available through the clinic to promote the FPW.
Levy	Technical Assistance	FPW information is included in pregnancy test packets. Posters and handouts are available through the clinic to promote the FPW.
Sarasota	Technical Assistance	An experienced Medicaid trained Eligibility staff member assumes the responsibility for training additional teammates on the FPW. All clerical staff received training and refresher on the FPW. We have color-coded (pink) FPW applications to gauge the number of applications received from front line clerical staff. 88.88% of the FPW applications received from 04/01/20 - 03/31/2021 were initiated by front line clerical staff. The Medicaid system is reviewed the day before the scheduled appointment for every Family Planning client and if they meet criteria for FPW, they are given an application to submit from waiting room, prior to appointment.
Okaloosa	Technical Assistance	The FPW program is promoted at the annual World's Greatest Baby Shower (sponsored by Healthy Start). Each participant is given information about FPW and Birth control options at the CHD. Pregnant women diagnosed with pregnancy are educated on the importance of FPW after delivery. Staff review eligibility for FPW at each visit. They educate clients about the program and assist with application

		completion.
Columbia	Site Visit	Outreach activities, Health Fairs, and local festivals are utilized to promote the FPW program. Clients who request pregnancy tests are given the PEPW application to complete while sitting in the lobby waiting to be called back for their appointment.
Hamilton	Site Visit	Outreach activities, Health Fairs, and local festivals are utilized to promote the FPW program. Clients who request pregnancy tests are given the PEPW application to complete while sitting in the lobby waiting to be called back for their appointment.
Baker	Site Visit	All clerical staff are knowledgeable about how and when to use the waiver as well as healthy start staff. Healthy start shares FPW information with each mom during their third trimester. Healthy Start partners with players center in Jacksonville for moms who need assistance with Medicaid eligibility. Healthy Start staff had Medicaid process overview in 2020.
Collier	Site Visit	Clients who were on Medicaid and qualify for the FPW are sent a letter telling them about their eligibility. Also, clients who are seen at Women's Care of Naples and at the local CHD are told they qualify and are given the application, including instructions to contact the in-house waiver coordinator.
Manatee	Site Visit	Information regarding the FPW is integrated into program pamphlets and is available and distributed during community outreach events. It is also available on the Mobile Health Unit, which goes to various locations throughout Manatee County to provide HIV testing, counseling and referral services; pregnancy testing and referral services are also provided on this unit.

Quarter 3 (January 1, 2022 – March 31, 2022)		
County	Call Type	Community Outreach
Seminole	Follow-up	FPW pamphlets are taken to weekly outreaches and distributed/promoted by the Florida Healthy Babies program to faith-based organizations, all daycares within Seminole county, local businesses and libraries. DOH Seminole website provides FPW information. We have pamphlets available in English, Spanish and Creole throughout the CHD for clients to take and share. We have a mobile health unit that takes pamphlets into the community to communities in need on a weekly rotational basis.
Leon	Follow-up	FPW program information is available in our lobby and at health fairs and community events.

Flagler	Follow-up	Staff reach out to community partners, post posters or leave handouts at facilities about FPW services offered. Services offered at the CHD are discussed through our weekly radio spot done by CHD staff or guest speaker. Clerical staff follow CHD process screening clients for program eligibility.
Jefferson	Follow-up	Front desk staff and healthy start staff inform clients of their possible eligibility for the FPW program when they come in for services.
Madison	Follow-up	Front desk staff and healthy start staff inform clients of their possible eligibility for the FPW program when they come in for services.
Hardee	Desk Review	Each client is asked about their insurance status when they either call for their appointment or sign in for their clinic visit and an application is provided (if applicable).
Dade	Desk Review	Due to the extended coverage that clients have been provided during the state emergency, there has not been much outreach in this area since clients have not lost their Medicaid and have not become eligible for the Waiver. Under normal circumstances, the Waiver is promoted at our sister program, WIC, to women who are about to lose their Medicaid coverage after pregnancy and are reminded they will be passively enrolled in the FPW as well as the fact that they will need to apply for their second year. The FPW is also promoted at health fairs and outreach events to clients that have lost Medicaid within the last two years.
Jackson	Technical Assistance	Staff distribute brochures at outreach event and educate all family planning clients seeking services.
Glades	Technical Assistance	The eligibility determination for the FPW waiver has changed. We are in a period of transitioning eligibility determination for the Medicaid FPW to Department of Children and Families. Clients are encouraged to apply online or are referred to Florida Community Health Centers (FCHC) for assistance with the application.
Hendry	Technical Assistance	The eligibility determination for the FPW has changed. We are in a period of transitioning eligibility determination for the Medicaid FPW to Department of Children and Families. Clients are encouraged to apply online or are referred to FCHC for assistance with the application.
Putnam	Technical Assistance	Card size information pages are put into each packet of information provided to client at each visit for all programs.
Hernando	Technical Assistance	The program is promoted in our Family Planning clinics by our front desk staff. Outreach is done to women who qualify based on the FLMMIS verification and the end

		date of loss of full Medicaid benefits. DOH-Hernando staff take promotional fliers to all community outreach activities.
Holmes	Site Visit	When clients are being worked up, the Interview Clerk checks their Insurance Status. Any client that has lost their Medicaid coverage within the last 2 years is given an application for the FPW or referred directly. Information regarding the FPW program is placed in the lobby, at the front window, and in the clinic for clients to take.
Washington	Site Visit	When clients are being worked up, the Interview Clerk checks their Insurance Status. Any client that has lost their Medicaid coverage within the last 2 years is given an application for the FPW or referred directly. Information regarding the FPW is placed in the lobby, at the front window, and in the clinic for clients to take.
Osceola	Site Visit	Healthy Start Coalition promotes and educates on the FPW as well as Healthy Start.
Calhoun	Site Visit	When a patient comes into the clinic, if they are eligible for FPW Medicaid, front desk staff gives them an application to fill out. Once the application is completed, it is then sent to care coordinators to process. FPW flyers and handouts are also in the clinic for easy access for clients. For PEPW, once a client has a positive pregnancy test, the client is referred to Healthy Start to assist with the PEPW.
Liberty	Site Visit	When a patient comes into the clinic, if they are eligible for FPW Medicaid, front desk staff gives them an application to fill out. Once the application is completed, it is then sent to care coordinators to process. FPW flyers and handouts are also in the clinic for easy access for clients. For PEPW, once a client has a positive pregnancy test, the client is referred to Healthy Start to assist with the PEPW.
St. Lucie	Site Visit	The FPW program is promoted through brochures with information in the lobby. Staff monitor when a client's Medicaid is ending, or coming close to ending, so that they can promote the FPW program and patients do not lose their services or coverage.

Quarter 4 (April 1, 2022 – June 30, 2022)		
County	Call Type	Community Outreach
Brevard	Follow-up	FPW brochures are placed in OB packets as well as having them available throughout our clinics. We have distributed them in our WIC clinics. We have also educated our local OBs on the FPW program and encouraged them to refer their clients to DOH-Brevard

		for assessments and eligibility determinations. Eligibility staff also monitors an OB client's FPW status.
Gadsden	Follow-Up	Front desk clerks inform clients about the FPW program and a flyer is placed on clinic doors.
Pinellas	Follow-Up	DOH-Pinellas promotes the FPW by educating clients about the FPW during visits to the local CHD and has worked with the Healthy Start Coalition of Pinellas to create an FPW flyer that is distributed to OB/GYN offices in the county explaining the program and listing contact information for DOH in Pinellas.
Taylor	Follow-Up	The FPW program is promoted through education during the appointment.
Bay	Technical-Assistance	The FPW program is promoted by interviewing staff by freely offering information, applications, and brochures which are distributed throughout the clinic. Information is also provided to local OB offices regularly.
Bradford	Desk Review	Marketing materials and posters are utilized to promote the FPW program. Eligible clients are identified for the program by staff and clerical staff network with Healthy Start.
Broward	Technical Assistance	The FPW is promoted with the use of flyers throughout the FP clinic site, by eligibility staff during the clinic visit, and via the website.
Sumter	Desk Review	The FPW program is promoted through poster displays and forms.
Union	Desk Review	Marketing materials and posters are utilized to promote the FPW program. Eligible clients are identified for the program by staff and clerical staff network with Healthy Start.
Duval	Site Visit	The FPW program is promoted through the display of flyers, pamphlets, and posters. We inform potential clients who may qualify for the program.
Franklin	Site Visit	Staff flag health records of clients who are eligible for the FPW and assist clients in applying. Informational posters are displayed in the clinical areas and information is provided at all community outreach events.
Gulf	Site Visit	Staff flag health records of clients who are eligible for the FPW and assist clients in applying. Informational posters are displayed in the clinical areas and information is provided at all community outreach events.
Monroe	Site Visit	Healthy Start promotes the FPW with all patients. The Healthy Start liaison will discuss FPW with each patient that comes in.

Across DY 24, there were a total of 17 follow-up calls, nine desk reviews, 14 technical assistance calls, and 19 site visits. Additionally, there were a total of four clients that applied for FPW coverage and four application approvals from the associated community outreach.

C. Utilization Monitoring

The state will summarize utilization through a review of claims/encounter data for the demonstration population in the subsequent tables. This includes the following:

Table 1. Utilization Monitoring Measures

Topic	Measure [reported for each month included in the report]
Utilization Monitoring	Unduplicated Number of Enrollees by Quarter
	Unduplicated Number of Beneficiaries with any Claim by Quarter (by key demographic characteristics such as age, gender, and income level)
	Utilization by Primary Method and Age Group
	Total number of beneficiaries tested for any sexually transmitted disease
	Total number of female beneficiaries who obtained a cervical cancer screening
	Total number of female beneficiaries who received a clinical breast exam

Table 2: Unduplicated Number of Enrollees by Quarter

	Number of Female Enrollees by Quarter				
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Unduplicated Female Enrollment*
Quarter 1	0	793	43,200	678	44,671
Quarter 2	0	614	41,685	741	43,040
Quarter 3	0	521	40,627	825	41,973
Quarter 4	14	376	36,333	1,068	37,791

*Total column is calculated by summing columns 2-5.

Table 3: Unduplicated Number of Beneficiaries with any Claim by Age Group per Quarter in the Demonstration Year (to date)

	Number of Females Who Utilize Services by Age and Quarter					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Female Users *	Percentage of Total Unduplicated Female Enrollment
Quarter 1	0	39	539	3	581	1%
Quarter 2	0	56	950	8	1,014	2%
Quarter 3	0	61	1,223	12	1,296	3%
Quarter 4	0	66	1,515	13	1,594	3%

*Total column is calculated by summing columns 2-5.

Table 4: Contraception Utilization by Age Group per Demonstration Year (to date)**

Effectiveness	Users of Contraceptives					
		14 years old and under	15 – 20 years old	21 – 44 years old	45 years old and older	Total
Most and	Numerator	0	21	381	4	406

Moderately Effective*	Denominator	0	66	1,515	13	1,594
Long-acting reversible contraceptive (LARC)*	Numerator	0	2	68	0	70
	Denominator	0	66	1,515	13	1,594
Total	Numerator	0	23	449	4	476
	Denominator	0	66	1,515	13	1,594

*This measure is calculated as per the Medicaid and CHIP Child and Adult Core Set measure for contraceptive care for all women.

**Guidance for Reporting on pages 42-44 of the Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid 2019 Technical Specifications and Resource Manual was used to calculate the measures for Table 4.

Table 5: Number of Beneficiaries Tested for any STD by Demonstration Year

Test	Total Tests		
		Number	Percent of Total Enrolled Females
Unduplicated number of beneficiaries who obtained an STD test	Quarter 1	156	0.27%
	Quarter 2	323	0.71%
	Quarter 3	452	1.00%
	Quarter 4	568	1.19%

*Used procedure codes: '86592', '86593', '86689', '86694', '86695', '86696', '86701', '86702', '86703', '86706', '86707', '86707', '86762', '86803', '87070', '87075', '87081', '87086', '87088', '87110', '87164', '87205', '87206', '87210', '87252', '87270', '87273', '87274', '87340', '87341', '87350', '87390', '87480', '87481', '87490', '87491', '87510', '87511', '87516', '87520', '87521', '87522', '87528', '87529', '87530', '87534', '87535', '87590', '87591', '87592', '87623', '87624', '87660', '87661', '87810', '87850'

Table 6: Total Number of Female Beneficiaries who obtained a Cervical Cancer Screening

Screening Activity		Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who obtained a cervical cancer screening*	Quarter 1	85	0.15%
	Quarter 2	194	0.43%
	Quarter 3	272	0.60%
	Quarter 4	364	0.77%

*Used procedure codes: '88141', '88142', '88143', '88150', '88152', '88153', '88155', '88164', '88165', '88166', '88167', '88174', '88175', Reported by quarter

Table 7: Breast Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who received a Breast Cancer Screening*	0	N/A

*Breast cancer screenings are done as part of a routine physical (evaluation and management), and as such are not able to be identified in this format.

Table 8: Post-Partum Contraceptive Care*

Screening Activity	Number	Percent of Total Enrolled Females
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception.	0	0.00%
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0.00%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception.	0	0.00%
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0.00%

*Florida does not enroll individuals within 3 and 60 days of delivery into the Family Planning Waiver. These individuals still have access to full State Plan Medicaid coverage through 12 months postpartum.

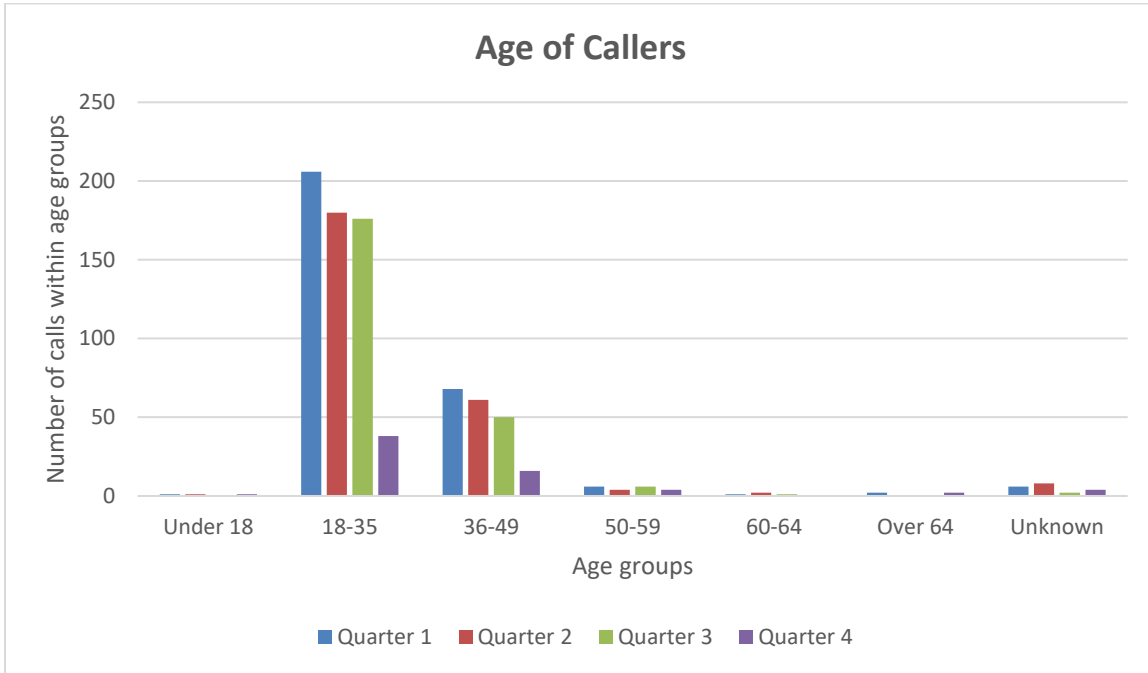
D. Program Outreach and Education

1. General Outreach and Awareness

- a.** Provide information on the public outreach and education activities conducted this demonstration quarter; and,
- b.** Provide a brief assessment of the effectiveness of these outreach and education activities.

During the first quarter of DY 24, the toll-free Florida Family Health Line provided FPW information to 290 callers. This included 104 calls in July, 94 calls in August, and 92 calls in September. During the second quarter of DY 24, the Florida Family Health Line provided FPW information to 256 callers. This included 77 calls in October, 85 calls in November, and 94 calls in December. During the third quarter of DY 24, the Florida Family Health Line provided FPW information to 235 callers. This included 98 calls in January, 111 calls in February, and 26 calls in March. During the fourth quarter of DY 24, the Florida Family Health Line provided FPW information to 65 callers. This included 25 calls in April, 19 calls in May, and 21 calls in June. For the entire

demonstration year, the Florida Family Health Line provided 846 callers with information about the FPW.



Quarter	Under 18	18-35	36-49	50-59	60-64	Over 64	Unknown	Total Calls
1	1	206	68	6	1	2	6	290
2	1	180	61	4	2	0	8	256
3	0	176	50	6	1	0	2	235
4	1	38	16	4	0	2	4	65

Additionally, 19 counties were monitored during the demonstration year. Four counties were monitored during the first quarter, five counties were monitored during the second quarter, six counties were monitored during the third quarter, and four counties were monitored during the fourth quarter. Within these counties, all requirements were met on the monitoring tools. In the first quarter, there was a total of four clients that applied for FPW coverage within the four monitored counties during the associated community outreach and all four applications were approved. This coverage began after the Medicaid disenrollment freeze related to the COVID-19 PHE ended. There were no clients that applied for FPW coverage within the monitored counties during the associated community outreach during quarters two and three. The number of clients that applied for FPW coverage in quarter four is not available due to the transition of eligibility from DOH to DCF.

E. Program Integrity

In order to come into compliance with the approved STCs, the Agency, in coordination with DOH and DCF, developed an implementation plan to transition the FPW eligibility determination process seamlessly and efficiently from DOH to DCF. The transition was primarily operational and focused on systematic changes. Beginning in March 2022, the process for eligibility determinations under the waiver transitioned

from DOH to DCF.

F. Grievances and Appeals

There were no grievance/appeal or fair hearing requests received during the annual reporting period.

G. Table 9: Unduplicated Number of Beneficiaries Losing Coverage after 2-year Period of Enrollment by Demonstration Year

Annual Population 122,954	Number of Female Enrollees Losing Coverage in Demonstration Year					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Females Lost Enrollment*	Percent of Total Enrolled Females
DY 24	1	23	3229	27	3,280	2.67%

*Total column is calculated by summing columns 1-4

H. Table 10: Unduplicated Number of Beneficiaries Re-enrolled in Demonstration Year for a Subsequent 2-year Period of Eligibility*

Annual Population 122,954	Number of Female Enrollees Re-enrolled for a Subsequent 2-year Period of Eligibility					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Females Re-enrolled**	Percent of Total Enrolled Females
DY 24	0	292	1,954	7	2,158	1.176%

*Eligibility is limited to 24 months following the loss of Medicaid coverage, but women may become eligible for a new 2-year period of family planning coverage upon each subsequent loss of Medicaid eligibility. This chart captures those individuals that have enrolled for multiple 2-year periods.

**Total column is calculated by summing columns 1-4

I. Annual Post Award Public Forum

The annual post award public forum was held on March 22, 2022, during the Medical Care Advisory Committee meeting from 9:30 to 11:30 am. The meeting was publicly noticed in the Florida Administrative Register. The Agency presented an overview of the FPW, including information regarding enrollment and key evaluation findings. There were no comments or questions during the meeting.

J. Budget Neutrality

The budget neutrality workbook for the period of April 1, 2022 through June 30, 2022 was submitted through the 1115 PMDA portal on October 11, 2022. Provided below is an overview.

	Budget	Actual
DY 24 Expenditures	\$4,357,752	\$808,219
Member Months	622,536	494,058
PMPM	\$7.00	\$1.64

K. Demonstration Evaluation Activities and Interim Findings

Quarter 1:

The Agency contracts with Florida State University (FSU) to provide an independent evaluation of the FPW program. During the 1st quarter, FSU revised the Final Draft Interim Evaluation Report DY20, 21 and 22 (SFY2017-2018, 2018-2019 and 2019-2020) to incorporate CMS's recommendations. FSU revised the report to include further discussion on methodological limitations, addressing research question one by comparing the demographics of FPW enrollees and eligible non-enrollees and considering expanding qualitative data collection for research question six. For those questions comparing outcomes between FPW enrollees and eligible non-enrollees, FSU will conduct regression analyses to adjust for demographic differences between the groups (age, race, ethnicity) and conduct tests of statistical significance. Additionally, FSU has revised the presentation of the results so that it now directly compares the demographics between enrollees and non-enrollees for each Demonstration Year.

Quarter 2:

The Agency contracts with Florida State University (FSU) to provide an independent evaluation of the FPW program. During the 2nd quarter, FSU submitted the DY22 (SFY19/20) Final Evaluation Report to the Agency for review on 12/07/2021. The Final Evaluation Report addressed research questions two through five in accordance with the CMS approved Evaluation Design. This report includes descriptive and comparative analyses of the family planning population. Overall, there were several positive outcomes of the FPW program. The total proportion of eligible women who enrolled in the FPW program increased in DY22 compared to DY20 and DY21. Interbirth intervals were longer in DY22 for FPW enrollees compared to eligible women who did not enroll. FPW enrollees have a smaller proportion of low birth weight births and pre-term births than the FPW non-enrollees in DY22. Examining differences in birth rates resulted in estimated cost savings for the FPW program of \$89,531,614.73 in DY22. Among those women who used FPW services, they were overwhelmingly satisfied with those services and indicated that the services were easy to access.

Quarter 3:

The Agency contracts with Florida State University (FSU) to provide an independent evaluation of the FPW program. During the 3rd quarter, FSU submitted the Medicaid Data Request for DY23(SFY20/21) on 1/5/2022 and the verification of the DY23(SFY20/21) Medicaid Data's internal consistency and reasonableness on 1/27/2022. This data will be used for the analyses of the DY23 Interim and Final Evaluation Reports. Additionally, FSU submitted the Draft of Draft Interim Evaluation Report DY20, 21 and 22 (SFY2017-2018, 2018-2019 and 2019-2020) on 2/28/2022. The Draft of Draft Interim Evaluation Report DY20, 21, and 22 merges the final evaluation results for the completed Demonstration Years. This report includes descriptive and comparative analyses of the family planning population across DY20, 21, and 22. Overall, there were several positive outcomes of the FPW program. The total proportion of eligible women who enrolled in the FPW program increased in DY22 compared to DY20 and DY21. Women enrolled in the FPW program continue to have longer interbirth intervals, generating significant cost savings that average

approximately \$90 million per year. In DY22, 84.4% of enrollees maintained coverage into their second year of eligibility, compared with 76.2% in DY20 and 77.1% in DY21. Among those women who used FPW services, they were overwhelmingly satisfied with those services and indicated that the services were easy to access.

Quarter 4:

The Agency contracts with Florida State University (FSU) to provide an independent evaluation of the FPW program. During the 4th quarter, FSU submitted the final version of Deliverable 22: Final Draft Interim Evaluation Report DY20, 21 and 22 (SFY2017-2018, 2018-2019 and 2019-2020) on 6/7/2022. This report merges results previously reported for the completed Demonstration Years, including, but not limited to, DY20, DY21, and DY22. Additionally, FSU submitted the final version of Deliverable 23: FPW DY23 (SFY2020-2021) Interim Evaluation Report on 5/10/2022. The FPW DY23 (SFY2020-2021) Interim Evaluation Report addresses evaluation questions 1, 6, 7, 8, 9, and 10 in accordance with the CMS approved Evaluation Design. This report includes descriptive and comparative analyses of the family planning population for DY23 (SFY2020-2021). The Vendor will submit the FPW DY23 (SFY2020-2021) Final Evaluation Report that addresses evaluation questions two through five in September. Overall, there were several positive outcomes of the FPW program. In DY23, the rate of low birth weight was lower for the FPW enrollees at 9.10%, compared with 9.71% for the FPW non-enrollees. The rate of pre-term births was also slightly lower for the FPW enrollees in DY23 at 11.1%, compared with 11.21% for the FPW non-enrollees. The positive outcome that remains consistent across all Demonstration Years is that the women who used FPW services were overwhelmingly satisfied with those services and indicated that the services were easy to access.