



RON DESANTIS
GOVERNOR

JASON WEIDA
SECRETARY

September 30, 2024

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2024-14

Applicable to the **2018-2024 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Ad Hoc Request for Encounter Data Validation (EDV) Study

The managed care plan is required to provide the Agency or its agents any other information or data relative to this contract in accordance with 42 CFR 438.604(b). In such instances, and at the direction of the Agency, the managed care plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The managed care plan must have at least thirty (30) days to fulfill such ad hoc requests unless the Agency directs the managed care plan to provide data or information in less than thirty (30) days. The managed care plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606 (Attachment II, Section XVI.A.1.b.). The managed care plan shall cooperate with and provide all information requested by the External Quality Review Organization (EQRO) (42 CFR 438.350) (Attachment II, Section IX.A.6.). The purpose of this policy transmittal is to notify the managed care plan of an ad hoc request for an Encounter Data Validation (EDV) study.

The Agency has contracted with Health Services Advisory Group (HSAG), Florida Medicaid's EQRO, to conduct an EDV study of the Specialty plans and Dental plans. The purpose of the EDV study is to assess the completeness and accuracy of encounter data submitted by the plans to the state. The study is federally required by the Centers for Medicare & Medicaid Services (CMS). During the first part of the study, the EQRO will conduct a comparative analysis of the State's data to the plans' data. The second part of the study will add a medical/dental record review component in which the EQRO will compare the encounter data to the information documented in the enrollees' medical/dental records.

The managed care plan must submit files that include all Specialty and Dental encounter claims for dates of service January 1, 2023, through December 31, 2023. The managed care plan must comply with the requirements detailed in the attached Data Submission Requirements documents that HSAG developed for this EDV study. The managed care plan must also use the templates attached for the data files being requested.

The managed care plan must request access to HSAG's secure SAFE site by emailing the user's name, email address, and managed care plan affiliation to Celina Mincey at CMincey@hsag.com by October 10, 2024. The managed care plan must submit the requested encounter data files to HSAG's secure SAFE site by October 18, 2024.



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Page 2 of 2

The HSAG secure SAFE site is located at: <https://safe.hsag.com>. Since the size of the requested files are expected to be large, HSAG recommends the plans to split their data submission by quarter or semi-annual period and compress the files as zip files. If issues persist during the upload, please reach out to Diana Valle at 602-329-7358 or via email at dvalle@hsag.com for alternate options. After the upload of the encounter data files are complete, the managed care plan must notify Diana Valle with HSAG via email and copy your Agency contract manager.

If you have any questions, or need technical assistance with the file uploading process, contact Diana Valle at dvalle@hsag.com; for all other questions, please contact Breanna O'Neal at Breanna.O'Neal@ahca.myflorida.com.

Sincerely,



Austin Noll
Deputy Secretary
Medicaid Policy, Quality, and Operations

AN/jp

Attachment 1: FL 2024-25_EDV Dental Plan Data Submission Requirements
Attachment 2: FL SFY2024-2025_EDV Control Total-Dental
Attachment 3: FL 2024-25_EDV Specialty Plan Data Submission Requirements
Attachment 4: FL SFY2024-2025_EDV Control Total-Specialty