Health Information Exchange Coordinating Committee (HIECC)
Meeting Minutes

Date: March 29, 2019
Time: 10:00 a.m. – 12:00 p.m.
Location: GoToWebinar

Members Present: Nikole Helvey proxy for Secretary Mayhew, Bruce Culpepper proxy for Tom Herring, Craig Dalton, Jarrod Fowler, Florida Medical Association; Michael Jackson, Peter Kress, Gay Munyon, Dr. Dennis Saver, Kim Streit, Dr. Lee Ann Brown, Marie Ruddy, Wences Troncoso, Elizabeth Templeton, proxy for Tab Harris, and Hymin Zucker

Presenters: Aaron Parsons, Audacious Inquiry; Allison Culpepper, Department of Health

Agency Staff Present: Jaime Bustos, Kim Allen-Davis, Dylan Dunlap, Heidi Fox, Carrie Gaudio, Antoinette Gonzalez, Nikole Helvey, Pam King, Suzanne Kirayoglu, Molly McKinstry, Brenda Phinney, Dana Watson, and Chris Wilkey

Interested Parties Present: David Atrubin, Evan Carter, Walt Culbertson, Richard Edwards, Diane Godfrey, Aaron Parsons, Lisa Rawlins, Dixie Rodriguez, and Catherine Ricci

Meeting Materials: HIECC Meeting Packet. Copies of meeting materials are posted on: http://www.fhin.net/committeesAndCouncils/hiecc.shtml

Call to Order and Roll Call:

Ms. Heidi Fox called the meeting of the Health Information Exchange Coordinating Committee (HIECC) to order at 10:00 a.m., called roll, and welcomed members.

Review and Approval of Minutes and Previous Action Items

Ms. Fox reviewed the minutes from the November 29, 2019 meeting of the HIECC, and noted a requested change from Dr. Dennis Saver regarding pharmacy vaccinations, as well as the need to clarify a typo. Mr. Michael Jackson moved for approval of the minutes with these changes, with Ms. Kim Streit seconding. The minutes were approved.

Ms. Fox reviewed the action items from the November 29, 2019 meeting of the HIECC, noting that all Agency for Health Care Administration (Agency) owned action items were completed. Mr. Jackson noted that he would share information regarding Prescription Drug Monitoring Program (PDMP) surrogate designations with the Agency for distribution to members.

Agency Updates

Ms. Nikole Helvey gave updates for the Agency. Legislative Session is underway and the Agency is monitoring bills for potential Agency impacts, including bills related to patient safety and quality, professional regulations, and reporting changes. A Health Innovation Commission may be developed to review policy barriers around Health Innovation. There is also a bill under review that would make changes to the Pediatric Cardiology Technical Advisory Council. Another bill related to public records and trade secrets could affect state contracted entities. Secretary Mayhew's confirmation hearings will begin in the near future.

Florida HIE Services Update

Mr. Aaron Parsons reported on current Florida Health Information Exchange (HIE) activities. The Encounter Notification Service (ENS) now has 225 data sources, covering 95% of all acute care beds in Florida and 83% of inpatient rehabilitation hospital beds. ENS sends real time notice of patient hospital encounters to 102 subscribers, including 23 Accountable Care Organizations (ACOs), 19 health plans, 50 provider practices (including 19 Community Health Centers and 31 other primary care and specialty practice), and 10 health systems (including over 60 hospitals). There are over 8.2 Million lives now covered by ENS. All of the Medicaid Managed Care Plans are now ENS subscribers. Over 1 million notifications are delivered to subscribers per month to support better care coordination. These metrics show substantial growth in the service both quarterly and annually.

Mr. Parsons reported on the State Gateway offered by Florida HIE Services. The State Gateway offers an on-ramp and support for exchange on the nationwide eHealth Exchange for participants who cannot connect directly. The State Gateway connects Orlando Health and Disney's Center for Living Well, AdventHealth, and Memorial Healthcare System. Mr. Parsons reviewed the metrics for successful queries between these organizations.

Mr. Parsons stated that work is underway to connect Guardian Health Services to Orlando Health via the State Gateway. Holy Cross Hospital and Pediatric Associates will be onboarding directly to the State Gateway later this year.

Dr. Dennis Saver asked if the State Gateway utilizes a Master Patient Index (MPI) for matching. Mr. Parsons clarified that for the State Gateway, matching occurs at an organizational level, and no state-level MPI is currently deployed for the State Gateway. Ms. Marie Ruddy informed the committee of Nemours' interest in establishing query exchange with Orlando Health, and Mr. Parsons will arrange to connect Ms. Ruddy with contacts at Orlando Health.

Florida HIE Policies & Agreements

Ms. Carrie Gaudio explained recent Florida HIE policy development. The Agency has worked with the HIE Legal Workgroup to develop policies to clarify ENS subscriber eligibility. Language has been crafted to more cleanly define which organizations would be eligible to

subscribe to the ENS. Ms. Gaudio shared that the organizations able to subscribe to ENS, must meet the following criteria: 1) be state or federally designated (a business license or articles of incorporation is not sufficient); 2) have a direct and ongoing patient relationship with all patients for whom they subscribe; and 3) have appropriate patient authorization to access information on all patients for whom they subscribe. She added that the team is scoping out how this eligibility policy will shape which Agency licensees are able to subscribe.

Ms. Gaudio reviewed the proposed revisions to the Florida HIE Subscription Agreement. She explained that these revisions were reviewed by the HIE Legal Workgroup in January. Revisions include removal of unnecessary references to AHCA, removal of outdated language, alignment of the General Terms & Conditions with the ENS Subscription Agreement, and edits for clarity. Ms. Gaudio explained that current executed versions would remain in effect while new subscribers will execute the updated versions, once finalized.

Program Metrics Update

Ms. Gaudio reported on metrics from other programs under the purview of the Office of HIE. The Medicaid Electronic Health Record (EHR) Incentive Program is currently processing 2018 program year applications. Stage 3 of Meaningful Use is now mandatory for participating providers. Payment information for the program was reviewed.

Ms. Gaudio reported on the Agency's tracking of Electronic Prescribing (ePrescribing) rates in Florida. The metrics are regularly updated on www.FHIN.net, with data coming from Change Healthcare and Surescripts. The data are used to compare Florida to national ePrescribing averages, and include information about ePrescribing of Controlled Substances (EPCS).

A chart was presented showing the total approximate number of clear active licensed prescribing professionals in Florida as obtained from the Florida Department of Health's licensure database, along with the total active e-prescribers, and the percentage of licensed prescribers who were e-prescribers for months at the end of each quarter in 2018. This percentage increased by 3.4 percentage points in 2018, continuing the steady progress made in previous years.

A chart was presented showing the number of ePrescribing health care professionals, which increased between March 2018 and December 2018, and the total new and refilled e-prescriptions sent at the end of quarters in 2018. There were 10.3 million ePrescriptions in the last quarter of 2018, for a 3.1 percentage point decrease from the end of the first quarter to the end of the last quarter, landing at an estimated ePrescribing rate of 78% of all prescriptions. At the last HIECC, a regular third quarter decrease was noted, and although these 3rd quarter decreases are generally regained by the end of the year, this year they were not.

A chart was presented showing an average of ePrescribing rates across all months, annual ePrescribing rate, and depicting the annual growth from 2007 through 2018. The ePrescribing rate increased from 1.6% in 2007 to 76.3% by the end of 2018. The 2018 total reflects the slight decline throughout 2018, however there was still growth over the previous year.

Outreach Update

Ms. Pamela King reported on health IT outreach efforts, including a review of 2018 activities and goals for 2019. All outreach activity goals for 2018 were met. All ENS outcome goals were met, as well as the goals around Public Health participation. Query partner and EPCS goals were not yet met. Based on these accomplishments, goals for 2019 outreach activity and program outcomes were set. Ms. King noted that annual goals regarding ENS data sources and subscribers were both nearly met as of February 28th.

Mr. Chris Wilkey presented social media statistics for 2019 so far. He reported on continuing increases in followers on Twitter, Facebook, and LinkedIn. He noted an impressive 2.97% engagement rate on Twitter, and a 2.87% engagement rate on LinkedIn. The outreach team has begun filming HIE advocates, and those videos are now posted to the Agency's YouTube channel and linked to from www.florida-hie.net. He shared the video of Susanna Gruszka, from Orlando Health with the HIECC Members. Members were encouraged to view other "HIE Advocate Stories" posted to the web, in which HIE champions speak about the benefits of HIE. Mr. Peter Kress shared that LeadingAge's Center for Aging Services and Technology (CAST) is creating a national report on Long-Term & Post-Acute Care HIE Activities, and suggested that the Florida HIE provide input.

The Florida HIE User Summit is scheduled for May 20th in Orlando, and HIECC members were encouraged to attend this public event.

Agency & Department of Health (DOH) HIE Initiatives

Syndromic Surveillance:

Ms. Allison Culpepper shared information on HIE collaboration between the Florida HIE and the Bureau of Epidemiology at DOH for Syndromic Surveillance efforts. She reviewed the Electronic Surveillance System for the Early Notification of Community-based Epidemics (ESSENCE), and shared information on current sources of data, uses, users, and timeliness.

Ms. Culpepper explained that ESSENCE is an automated web-based application accessed by DOH epidemiologists and staff at participating hospitals. The system provides epidemiologists with the ability to do outbreak detection and real-time surveillance. She reviewed the numerous data sources providing information to ESSENCE, and explained that the Florida HIE's ENS is now feeding hospital inpatient data to the system.

Ms. Culpepper explained the unique demography of Florida, which includes an older population, combined with a singular statewide influenza seasonality result, within large at-risk populations. Since surveillance data was pulled from Emergency Department and Urgent Care Center sources, it is likely these populations are under-counted. Because of this, utilizing data from ENS

to include inpatient data in syndromic surveillance activities, allows for near-real time and stronger measurement of severity of disease.

Ms. Culpepper reviewed the process for bringing in ENS data to the ESSENCE system, as well as the challenges and limitations of the project. She went on to say the execution of the data use agreements was less of a challenge than initially anticipated. Confirmation was required to determine that the existing ESSENCE infrastructure could support ingesting the large volume of inpatient data from ENS, and there were some validation challenges due to data formatting. Ms. Culpepper added that the project has been extremely successful thus far and DOH is looking forward to the additional benefits the inclusion of inpatient data will have on their syndromic surveillance activities.

emPOWER:

Ms. Fox shared information about the inter-agency effort to add Medicaid data into the existing emPOWER system, which previously included only Medicare data to track electricity-dependent beneficiaries for emergency preparedness and management in the event of an emergency. A Memorandum of Understanding was executed by the Agency and DOH, and data will be delivered to DOH from the Agency as needed.

ePrescribing Clearinghouse Discussion

Ms. King stated that the Agency is directed to provide information online regarding ePrescribing, including advantages, guidance, and program information (Section 408.0611, FS). She shared information on ePrescribing adoption and usage metrics, which are available on www.FHIN.net, and informed the committee of the Agency's intention to expand the information that is available on the site. She requested committee Members provide input and feedback on how to achieve that goal.

Dr. Saver suggested that most physicians know about ePrescribing, but explained that there are challenges with adoption of electronic prescribing of controlled substances (EPCS) due to financial barriers, specifically, the federal requirements around dual-source authentication. He mentioned challenges related to when a prescription is unavailable at the receiving pharmacy, indicating the lack of an electronic way to refer a prescription back to a provider. Michael Jackson requested the Agency look into fee/cost mitigation ideas for prescribers and pharmacies. Dr. LeeAnn Brown explained that while most physicians are aware of ePrescribing, they are not always clear on how to pursue EPCS, including availability and requirements.

Ms. King suggested the Agency send a survey to participants to help direct ePrescribing Clearinghouse development.

Next steps
The HIECC will meet again in Fall 2019.

New Action Items	Owner
Peter Kress will connect Florida HIE Staff with Leading Age's Center for Aging Services and Technology (CAST) to provide input on an upcoming national report on Long-Term & Post-Acute Care HIE Activities	Peter Kress
Agency staff will send out an ePrescribing Clearinghouse survey for members to complete	Agency staff & HIECC Members

With no further business to discuss, Mr. Peter Kress moved to adjourn, with no objections. The committee adjourned.